



# No Hate Partnership Work Programme

## Action Plan 2025 – 2026

### As set out in the Terms of Reference:

The No Hate Partnership aims to facilitate a **collaborative, multi-agency approach to strengthening Cornwall's response to hate crime**. We will be inclusive of all protected characteristics and all forms of hate crime and take a preventative/early intervention approach. The group is strategic in focus and not a delivery function and will have oversight of activity relating to Cornwall's response to hate crime.

### The focus for 2025-2026 will continue to be:

1. Strengthening **the third-party reporting programme (Support and Report Centres)**.
2. Strengthen **data collection** to collect and share better quality evidence and insight on hate crime across communities in Cornwall **(Led by Safer Cornwall, Cornwall Council)**.

In terms of future aims, following on from the above commitment and progress made in 2024/25 the group will:

3. Continue work in and with communities to **build confidence** in reporting and **promote community cohesion**.
4. Deliver a **conference** to present partnership work to strengthen third-party support for hate crime and **relaunch the multi-agency hate crime protocol**.
5. Relaunch the **We Say No to Hate campaign** within Cornwall.

## 1 Support and Report Centres

### Strengthening the third-party reporting programme

Key Actions	Timelines	Responsible Partnership organisation(s)	Progress update
To update and relaunch the <b>Multi-agency Hate Crime Protocol</b> to support Third-party Support and Report Centres.	Launch at Say No to Hate Conference in November 2025	Safer Cornwall	

## 1 Support and Report Centres

### Strengthening the third-party reporting programme

Key Actions	Timelines	Responsible Partnership organisation(s)	Progress update
Produce an <b>information booklet</b> to showcase work of Third-Party Support and Report Centres at Conference.	Launch at Say No to Hate Conference in November 2025	Exeter University	
<b>Gather and review feedback</b> from Third Party Support and Report Centres to determine action to provide support.	By January 2026	All Partnership members	Analysis of survey in January 2025 informed conference.

## 2 Data collection

### Strengthen data collection to collect and share better quality evidence and insight on hate crime across communities in Cornwall

Key Actions	Timelines	Responsible Partnership organisation(s)	Progress update
To identify <b>mechanism for organisations to feed in</b> data and intelligence from own work.	On-going	Safer Cornwall	At Partnership meetings, organisations encouraged to provide information direct to Safer Cornwall.
Gather <b>case studies</b> so that we hear the voices of hate crime victims.	By March 2026	All Partnership members	
Deliver a <b>Hate Crime workshop</b> to contribute to the Community Safety Strategic Assessment (using MoRiLE threat, risk and harm assessment model).	Summer 2025	Safer Cornwall with all Partnership members invited	Workshop booked for 28 August 2025.

## 2 Data collection

**Strengthen data collection to collect and share better quality evidence and insight on hate crime across communities in Cornwall**

Key Actions	Timelines	Responsible Partnership organisation(s)	Progress update
Support a <b>Social Media Research</b> project on the prevalence and impact of hate speech on social media in Cornwall.	Review progress and initial findings by November 2025	All Partnership Members	Updates are provided through a standing agenda item at Partnership meetings.
Provide <b>updates on data and intelligence</b> at Partnership meetings.	Ongoing	Safer Cornwall and Devon and Cornwall Police	Update MoRiLE assessments provided in April 2025 meeting. Latest Police data for Cornwall presented at July 2025 meeting.

## 3 Building confidence

**Continue work in and with communities to build confidence in reporting and promote community cohesion**

Key Actions	Timelines	Responsible Partnership organisation(s)	Progress update
We lead by example and <b>challenge unacceptable language and behaviour.</b>	Ongoing	All Partnership members	The appropriate language statement is read at the start of each meeting. The updated Safer Cornwall appropriate language statement was adopted at the July 2025 meeting and has been shared with all Partnership members.

### 3 Building confidence

**Continue work in and with communities to build confidence in reporting and promote community cohesion**

Key Actions	Timelines	Responsible Partnership organisation(s)	Progress update
<b>Develop Safer Cornwall Hate Crime web pages</b> and add a professionals area to the existing public web pages.	By November 2025	Safer Cornwall leads and All Partnership members to contribute content	
To <b>review Partnership membership</b> to identify any key gaps.	Ongoing and formally at annual review of Terms of Reference	Devon and Cornwall Police	Representatives for Housing and Proud to Care Cornwall added to membership.
Work with colleagues from the <b>NHS 'Discrimination, Bullying and Abuse Direct Action Hub'</b> , to ensure consistency of messaging and limit duplication of work.	Ongoing	NHS colleagues as members of partnership to provide relevant updates	Update on NHS work provided at April 2025 meeting.

### 4 Hate Crime Conference

**Deliver a conference to present partnership work to strengthen third-party support for hate crime and relaunch the multiagency hate crime protocol**

Key Actions	Timelines	Responsible Partnership organisation(s)	Progress update
<p>To deliver a <b>We Say No to Hate Conference</b> in November 2025 to:</p> <ul style="list-style-type: none"> <li>Present/showcase the culmination of partnership work to strengthen third-party support for hate crime in Cornwall.</li> <li>Raise awareness of efforts to tackle and prevent hate across Cornwall.</li> </ul>	November 2025	Conference Working Group which includes Cornwall Council, Devon and Cornwall Police, Exeter University, Safer Cornwall, VCSE Partnership members	<p>Date set for 5 November 2025.</p> <p>A conference working group is set up to coordinate the work.</p> <p>A Save the Date invitation was sent out in June 2025.</p>

<ul style="list-style-type: none"> <li>Hear from insightful speakers from both within and outside Cornwall, learning from local and national best practice.</li> <li>Highlight the relaunch of the multi-agency Hate Crime Protocol.</li> </ul>			
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## 5 Awareness campaigns

### Relaunch the We Say No to Hate campaign within Cornwall

Key Actions	Timelines	Responsible Partnership organisation(s)	Progress update
Partnership to agree on campaign to support <b>consistent community messaging</b> .	April 2025	All Partnership members.	Partnership agreed at April 2025 meeting to relaunch the We Say No to Hate campaign.
Update and develop <b>resources to support</b> the We Say No to Hate campaign.	November 2025	Safer Cornwall	Funding sourced to provide stickers with QR codes at November conference.
Support organisations to <b>deliver local campaigns</b> consistent with the We Say No Hate branding and message.	On-going	All Partnership members	Updates on local campaigns provided at April 2025 meeting. Truro and Penwith College 'What you say and what you type matters'. NHS Anti-Discrimination Hub includes a Working Groups focussed on education in communities and schools.

