

Smart Tenants

Smart Tenants is aimed at people living in social housing who would like to improve their money management skills whilst also exploring employment, volunteering and upskilling opportunities. The Learning Partnership manage the contract through a collective delivery model; There are 4 Registered Social Landlords (RSLs) delivering Smart Tenants in Cornwall (see below). Other non RSL engagement partners are involved but, for simplicity, this crib sheet will focus on the RSLs.

**If you are unsure if this is the right provision for your customer you can ring the Inclusion Cornwall Hub to talk things through –
01872 326440 or emoseley1@cornwall.gov.uk**

RSL	Where	What	Who	How to refer
Coastline Housing	Available to all Coastline Housing customers	Support with; <ul style="list-style-type: none"> • Budgeting & being a Savvy Shopper • Looking at benefit entitlements including Universal Credit • Dealing with debt • The cost of credit and ways to save 	Coastline Tenant Aged 16+ Currently unemployed or economically inactive Looking for work or to move closer to the job market	01209 200200 backtowork@coastlinehousing.co.uk

		<ul style="list-style-type: none"> • Improving skills through training • Opportunities for work placements and volunteering • Opportunities for training • Looking for work 		
DCH	Penzance or immediate surrounding area (we will expand to Bodmin at a later date)	<p>Support with;</p> <ul style="list-style-type: none"> • Budgeting and financial planning skills • Dealing with debt • Checking benefit entitlement and better off calculations • Opportunities for volunteering • Opportunities for training • Looking for work <p>Participants will receive help with creating a personal action plan tailored to their own needs.</p>	DCH tenant Aged 16+ Currently unemployed or economically inactive Looking for work or to move closer to the job market	01736 334932 Smart.tenants@dchgroup.com
Ocean	The SMART Tenants Project is available to new tenants county wide	<p>Support with;</p> <ul style="list-style-type: none"> • Financial advice and planning • Looking at benefit entitlements • Dealing with debt • The cost of credit and ways to save • Improving skills through training • Opportunities for volunteering 	-New Ocean Tenant -Aged 16+ -Currently unemployed or economically inactive -Looking for work or with aspirations to move closer to the job market	Referrals will be completed internally. For queries contact 01726874450 or s.mcknight@oceanhousing.com

		<ul style="list-style-type: none"> • Opportunities for training • Looking for work 		
Cornwall Housing	<p>Currently available in Bodmin, Wadebridge, Camelford, and Liskeard.</p> <p>We will soon be expanding this to Torpoint, Falmouth and Launceston.</p>	<p>Support with;</p> <ul style="list-style-type: none"> • Better budgeting tips • Options for dealing with debt • Types of borrowing • What to consider for signing a loan agreement • Understanding interest rates • Priority and non-priority debts • Good and poor communication skills • Opportunities for volunteering • Opportunities for training • Looking for work 	<p>We support any social housing tenants but we target our activity at Council tenants and residents in private sector housing.</p>	<p>Call: 01208 265723 Text: 07941 712 712</p> <p>info@cornwallhousing.org</p>

If you are unsure if this is the right provision for your customer you can ring the Inclusion Cornwall Hub to talk through the support options – 01872 326440 or emoseley1@cornwall.gov.uk

