

SAFER CORNWALL

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PARTNERSHIP PLAN 2016-19

DELIVERY PLAN AND
PERFORMANCE FRAMEWORK

Contents

Introduction	4
Partnership Development	6
PRIORITY: Domestic Abuse and Sexual Violence	9
PRIORITY: Alcohol-related Harm	11
Focus area: Drug-Related Harm and Promoting Recovery	15
Focus area: Anti-Social Behaviour	18
Other areas of work	25
Road casualty reduction	25
Hate crime and preventing violent extremism	26
Mental health	27
Serious and Organised Crime	28
Together For Families	29

Introduction

The [Safer Cornwall Partnership Plan](#) is a **statutory document**. Responsible authorities have a duty¹ to work together, and with other local agencies and organisations, to **develop and implement strategies to tackle crime and disorder**, which includes anti-social and other behaviour adversely affecting the local environment, the misuse of drugs and alcohol and re-offending.

The Plan provides a **commitment** from all partners to work together to address our priorities, identified in our [Strategic Assessment](#), with clearly defined outcomes. It provides a single place clearly setting out the **collective response of partners** and **other key strategies** that are intrinsic to delivering our outcomes effectively.

This delivery plan sets out how Safer Cornwall will deliver the **7 key outcomes** in our Partnership Plan 2016-2019:

- Improved **partnership effectiveness**;
- Reduced risk of serious harm through providing the right response to safeguard individuals and their families from violence and abuse;
- Reduced impact of **alcohol-related harm** on individuals, their families and the community and reduced risks of **violent crime**;
- Reduced impact of **drug-related harm** on individuals, their families and the community and improved **health and recovery outcomes** for people in treatment;
- Effective resolution of **anti-social behaviour**, including the diversion of **perpetrators** and supporting the **most vulnerable individuals** in our communities;
- Reduced crime and **prevention of further victims**, through achieving positive life changes for **offenders and their families**; and
- Improved outcomes for local communities and an **increase in public confidence**, by working more effectively together.

Progress will be measured through achievement of quarterly and annual milestones over the lifetime of the Plan and this **first year delivery plan** shows the measurable improvement that we aim to achieve in the first year.

Performance is robustly managed by Safer Cornwall, based on a rolling quarterly cycle. As part of its statutory scrutiny requirements, end of year performance reports are reviewed by Cornwall Council's Scrutiny Management Committee on an annual basis.

¹ Section 6 Crime and Disorder Act 1998, as amended by Section 97 and Section 98 Police Reform Act 2002 and Section 1 Clean Neighbourhoods and Environment Act 2005

Headline performance indicator

This supports our overarching objective to reduce crime and disorder and ensure that Cornwall remains a safe place for everyone that lives, works or visits here.

This measure has been selected to align with the Office of the **Police and Crime Commissioner's Police and Crime Plan 2014-17** for Devon, Cornwall and Isles of Scilly. In keeping with the Plan, we have set out a direction of travel, which is to achieve a reduction in crime from the 2013/14 baseline (the year prior to the Police and Crime Plan being implemented).

A provisional numerical target, based on achieving a **significant improvement** at the end of the period, has been set for 2016/17.

Performance indicator	Actual 2013/14	Actual 2014/15	Target 2015/16	Current direction of travel	Current status	Target 2016/17
All recorded crime rate per 1,000 population	45.5	41.5	44.2	↓	GREEN	42.4

Partnership Development

Key outcome:

- Improved **partnership effectiveness**

In times of reducing resources and increasing challenges, we are making a commitment to a number of activities that will **support partners to meet their own priorities and goals** as well as **deliver the Partnership priorities** in a mutually beneficial way through existing partnership arrangements which also ensure that we meet our **statutory responsibilities**.

Project/activity	Description	Measures/outputs	Timescales
Safer Cornwall Improvement Plan	Develop and implement the Safer Cornwall Partnership Improvement Plan, working with members at strategic and practitioner level to ensure that that we continue to be a high performing partnership. This will include strengthening links with other partnerships and training/raising member awareness around our priorities and other key issues.	Success will be measured through delivery against this framework. Key outputs: <ul style="list-style-type: none"> • Membership and attendance • Safer Cornwall induction pack and training sessions • Development Day planned and held • Safer Cornwall's priorities are reflected in partner strategies and mission statements 	Rolling programme of work
Safer Cornwall Communications Plan	Implement the Safer Cornwall Communications Strategy and Delivery Plan, providing both planned and reactive communications to the public, elected members and stakeholders to raise awareness about key issues, promote the work of the partnership and minimise fear of crime	Evaluation criteria are contained within the Plan. Key outputs: <ul style="list-style-type: none"> • Programme of internal and external communications 	Rolling programme of work

Project/activity	Description	Measures/outputs	Timescales
Safer Cornwall website	Review and maintain the customer-focused website to communicate community safety information effectively to the public, raise awareness about crime and safety and reduce the fear of crime.	Key outputs: <ul style="list-style-type: none"> • High quality, accurate webpages • Document library • Online surveys • Posts and news articles • Google analytics data (reports) 	Rolling programme of work
Section 17 framework	<p>Co-ordinate the implementation of the framework to ensure that Cornwall Council complies with Section 17 of the Crime and Disorder Act.</p> <p>The Act states that every local authority needs to do all it reasonably can to prevent crime and disorder and to ensure services give due regard to crime and disorder.</p>	<p>Progress against the action plan will be reviewed on a 6 monthly basis and reported to Cornwall Council's Communities Policy Advisory Committee</p> Key outputs: <ul style="list-style-type: none"> • Task and Finish Groups • Delivery Plan • Review of compliance (report) 	Rolling programme of work
Development and delivery of intelligence tools and products	<p>Develop a range of intelligence tools and products that support the embedding of evidence-based practice across all areas of partnership delivery, enabling us to prioritise our work to those who need it most and to ensure that we make most effective use of resources.</p> <p>This project will deliver 9 key products over the course of the year.</p>	Success will be measured by timely delivery against the forward plan.	1 April 2016 to 31 March 2017

Project/activity	Description	Measures/outputs	Timescales
Support Peninsula Crime Analysts Network	Support the development of and contribute to the Peninsula Strategic Assessment (PSA) and other cross-Peninsula analytical projects.	<p>Success will be measured through effective delivery of project plan, including meeting quality criteria, as agreed with commissioning group Peninsula CSP Chairs</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Peninsula Strategic Assessment • Actions linked to PSA in the Police and Crime Plan and other partners' strategic plans • PSA feedback and annual review • Analysts debrief of PSA development process 	Start 1 April 2016 End 31 March 2017
Community safety performance and risk management framework	Develop and manage a robust performance and risk management framework for Safer Cornwall, including highlighting emerging risks, patterns and trends and directing responses to poor performance.	<p>Success will be measured through delivery against this framework.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Quarterly performance and risk reports • Safer Cornwall annual review • Annual KPI review and target setting with thematic leads 	1 April 2016 to 31 March 2017
Multi-agency problem solving and co-ordination of response	Work jointly with police and other partners to develop and deliver evidenced based initiatives responding to emerging crime issues, escalating or persistent crime trends, identified through a range of sources including East/West Management Team meetings and the community.	<p>New and ongoing activity will be reviewed quarterly.</p> <p>Each new initiative will have its own project plan, which will include evaluation criteria, and this will be subject to scrutiny by the Initiative and Evaluation Group within the Community Safety Service.</p>	1 April 2016 to 31 March 2017

PRIORITY: Domestic Abuse and Sexual Violence



Key outcome:

- Reduced **risk of serious harm** through providing the **right response** to safeguard individuals and their families from violence and abuse

Project/activity	Description	Measures/outputs	Timescales
Domestic Abuse and Sexual Violence (DASV) Strategy and Delivery Plan	<p>Multi-agency strategy aiming to tackle domestic abuse and sexual violence in their widest forms and ensure a coordinated multi-agency response. In 2016 we will launch and commence implementation of the new 2016-2019 DASV strategy.</p> <p>This project will be managed through 12 key work streams:</p> <ul style="list-style-type: none"> • Early identification and help • Workforce development • Intelligence, quality assurance and performance management • Commissioning and service delivery • Funding and income generation • Joint approach to complex needs • Processes - MARAC, Specialist Domestic Violence Courts, Restorative Justice • Lessons Learnt - Domestic Homicide Reviews, Serious Case Reviews • Perpetrator identification, management and support • Digital infrastructure and interoperability • Interfaces - Multi-Agency Referral Unit, Multi-Agency Safeguarding Hub, Early Help Hub, Victim Care Unit • Community Based Intelligence and Response 	<p>See PI table at the end of this section.</p> <p>Performance is monitored through the Safer Cornwall, the DASV Strategic Group, DASV Providers Group and Contract Reviews.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Needs Assessment refresh • Strategy & Delivery Plan • Risk register • Specialist services commissioned • Service quality standards and QA process • Outcomes/performance framework in place across all service providers 	<p>3 year rolling cycle with annual refresh</p>

Performance indicators

Performance indicator	Actual 2013/14	Actual 2014/15	Target 2015/16	Current direction of travel	Current status	Target 2016/17
% of recorded domestic abuse crimes where a charge is made	17%	21%	28%	→	RED	28%
% of recorded domestic abuse crimes reaching court that achieve a brought to justice outcome	96%	95%	84%	↓	AMBER	85%
% of acute rape cases where the victim is aged 16+ attending the Sexual Assault Referral Centre	97%	Not reported	80%	Not known	AMBER	80%
% of Sexual Assault Referral Centre clients that receive follow-up support within 72 hours	99%	100%	90%	→	GREEN	95%
Percentage of police recorded domestic abuse incidents that are first time reports	57%	44%	50%	Not known	AMBER	50%
Percentage of repeat domestic abuse incidents (high risk cases at MARAC) where risk is reduced	61%	58%	65%	↓	RED	65%
Repeat incidents of domestic abuse (high risk cases at MARAC)	35%	30%	40%	→	GREEN	40%
% of victims of DA receiving support that achieve an increase in Empowerment Star score of 1.5 across a minimum of 3 outcome measures	Not reported	Not reported	n/a	n/a	NEW	95%

MARAC – Multi-Agency Risk Assessment Conference, where all high risk cases are monitored and managed

Find out more

- Michelle Davies, Strategy Lead for Domestic Abuse, Sexual Violence and Serious and Organised Crime, Community Safety Team, Cornwall Council; mdavies1@cornwall.gov.uk

PRIORITY: Alcohol-related Harm

Key outcome:

- **Reduced impact of alcohol-related harm** on individuals, their families and the community and **reduced risks of violent crime**



Project/activity	Description	Measures/outputs	Timescales
Cornwall Alcohol Strategy and Action Plan	Reduce harm and risk from the effects of problem alcohol use for individuals and communities through the continued development and implementation of the Cornwall Alcohol Strategy. Updated Alcohol Strategy 2015-19, based on the annual Alcohol Needs Assessment, delivered through a thorough Action Plan.	See PI table at the end of this section. Performance is monitored through Safer Cornwall, Public Health England KPI framework, DAAT review meetings, thematic delivery groups and Contract Reviews. Key outputs: <ul style="list-style-type: none"> • Refresh of Alcohol Needs Assessment • Updated Strategy and Action Plan • Projects in place across 8 thematic areas 	3 year rolling cycle with annual refresh
Alcohol messaging and social marketing	Improve the range and impact of Alcohol Messaging and Social Marketing in Cornwall, to include reactive/opportunistic, planned targeted - including targeted (What Will Your Drink Cost, Last Walk Home) and universal campaigns.	Effectiveness will be measured through social marketing reach monitoring and awareness feedback surveys Key outputs: <ul style="list-style-type: none"> • Social marketing messages • Campaign materials 	1 April 2016 to 31 March 2017

Project/activity	Description	Measures/outputs	Timescales
Identification and Brief Advice (IBA) training	Training front line staff in healthcare and community settings to identify people's alcohol intake risk levels, using W.H.O. AUDIT tools. Includes community settings, NHS health settings (including MH and Emergency Department - ED), targeted IBA for priority health conditions linked to alcohol-related hospital admissions and Royal Cornwall Hospital Treliske (RCHT).	Effectiveness will be measured through feedback/evaluation survey of participants/agencies. Key outputs: <ul style="list-style-type: none"> • Number of people trained • Pathways to Alcohol Liaison and Addaction established • Number of referrals using new pathways 	1 April 2016 to 31 March 2017
Assault Related Injuries Database (ARID) development	Manage data supply, monitor quality and undertake routine analysis of ARID data to support an evidence-led approach to reducing assault-related injuries and operational targeted of licensed premises in Cornwall; further development of ARID across Cornwall and the Peninsula to achieve sustainable funding, maintain consistent Peninsula wide model, including Minor Injury Units.	Monitoring and evaluation to be undertaken by ARID Steering Group. Key outputs: <ul style="list-style-type: none"> • Monthly trigger lists identifying potential problem premises • Quarterly and annual activity reports • Case studies 	1 April 2016 to 31 March 2017
Increase access to Alcohol Detoxification services	Re-design and implement new service models for Home and Dry alcohol detoxification services and Community Hospital Alcohol Detox (CHAD). Update and deliver training for revised Stepped Approach to Alcohol Detox pathways. Review services and improvement plan for primary care delivery.	Progress will be monitored through contract reviews with GPs and Addaction. Key outputs: <ul style="list-style-type: none"> • New/revised models of delivery agreed for Home and Dry and CHAD • Revised GP contracts • Training • Number of people accessing detox against needs profile 	1 April 2016 to 31 March 2017

Project/activity	Description	Measures/outputs	Timescales
Criminal Justice Alcohol Intervention Pathways	<p>Updating, monitoring, development of pathways to alcohol-related criminal justice interventions, supporting police referrals to diversionary options at every stage and level.</p> <p>To include alcohol-related custody positive requirements, alcohol-related court orders, ASB positive requirements, arrest referral, Conditional Cautions, alcohol assessments and interventions in custody and courts, as well as ARV offenders in IOM/Turnaround.</p> <p>Consideration of reintroduction of a Bail diversionary appointment from Police custody.</p>	<p>The key measure is the agreement of a 'ladder' of interventions for offenders and that these interventions are put in place.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Number of referrals into alcohol interventions via Criminal Justice routes • Number of offenders contacted by Addaction CJS team • Number of commencements and completions of court orders 	1 April 2016 to 31 March 2017
Drug and alcohol welfare prevention, advice and engagement at key events	<p>Addaction, Addaction/YZUP, The Health Promotion Service, Community Safety Officers and other key agencies to attend key events and festivals where large numbers attend, and where alcohol is sold/consumed, to engage the public about responsible and safe alcohol and substance use, to provide them with alcohol assessment and brief advice, other advice and safety information.</p> <p>To be made an expectation in response to the Licensing Application process, as allowed by legislation.</p>	<p>Effectiveness will be evaluated on an event-by-event basis.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Number of events attended • Number of incidents of intoxication and hospital presentations reported at event site • Number of incidents of alcohol related crime and disorder reported at event site 	1 April 2016 to 31 March 2017
Substance Misuse Awareness Retail Training (SMART)	<p>Training for licensed premises staff in responsible alcohol retail, identifying and responding to problem use of drugs and alcohol.</p>	<p>Follow up feedback surveys will be carried out with licensed premises receiving training.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Training events delivered • Staff trained 	1 April 2016 to 31 March 2017

Project/activity	Description	Measures/outputs	Timescales
Pathways with Royal Cornwall Hospitals Trust	Develop and co-ordinate pathways between Royal Cornwall Hospitals Trust and specialist treatment services, including: Alcohol Liaison Team, Ward Link Nurses, Detox services and GP/Primary Care	Evaluation to be undertaken by NHS Kernow and Royal Cornwall Hospitals Trust Key outputs: <ul style="list-style-type: none"> Regular Top 20 case lists Multi-agency care plans 	1 April 2016 to 31 March 2017

Performance indicators

Performance indicator	Actual 2013/14	Actual 2014/15	Target 2015/16	Current direction of travel	Current status	Target 2016/17
Alcohol-related violence against the person (excluding domestic violence) rate per 1000 population	2.6	2.2	1.8	↓	RED	2.0
Number of people in specialist alcohol treatment	Not reported	Not reported	1,400	↑	GREEN	1,000

Find out more

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Focus area: Drug-Related Harm and Promoting Recovery

Key outcome:

- **Reduced impact of drug-related harm** on individuals, their families and the community and **improved health and recovery outcomes** for people in treatment

Project/activity	Description	Measures/outputs	Timescales
Commissioning of drug treatment services for adults and young people	<p>Effectively commission services for adults and young people to reduce the harm and promote recovery from drug problems, in line with the priorities evidenced in the needs assessments. This includes successful completion of drug treatment, schools programmes, prevention of the spread of blood borne viruses, needle and syringe exchange and reducing the risks of drug litter.</p> <p>This project will be managed through 4 work streams:</p> <ul style="list-style-type: none"> • Purchasing and procurement • Contract and performance management • Clinical governance • Financial management and monitoring 	<p>See PI table at the end of this section.</p> <p>Performance is monitored through Safer Cornwall, Public Health England KPI framework, DAAT review meetings and Contract Reviews.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Refresh of Adult Drug Treatment and Young People’s Needs Assessments • Updated Strategy and Commissioning intentions • Quarterly contract reviews • Service improvement plan • Quarterly reviews of strategy, performance and finance 	3 year rolling cycle with annual refresh

Project/activity	Description	Measures/outputs	Timescales
Increase access to Primary Care Drug Misuse Treatment services	To ensure that all clients who can access primary care prescribing are enabled to do so through models of delivery for services and Primary Care contracting. To co-ordinate CPD and other training for all practices delivering these services.	<p>The key measure is the achievement of an equal geographical distribution of prescribing services. Effectiveness will be measured through a service user survey of clients in Primary Care services.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Mapping of current locations of involvement with Primary Care in treatment • Project plan, including targets • Number of clients accessing Primary Client prescribing • Service user survey results 	1 April 2016 to 31 March 2017
Prevention of Drug Related Deaths (DRD)	<p>Drug related deaths review, attendance at inquests and delivery of prevention and awareness raising activities to prevent future deaths, delivered through 3 key work streams:</p> <ul style="list-style-type: none"> • Monitor and investigate all relevant cases feeding back all learning and making recommendations where appropriate • Support investigations into drug related deaths, attend inquests and feedback the findings into case reviews • Develop and deliver harm reduction and awareness raising activity to prevent future deaths. 	<p>Performance is monitored through Safer Cornwall, local and Peninsula Expert Groups.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Annual DRD report • Case reviews (reports) • Reports to inform HM Coroner and inquests • Activities delivered in overdose awareness week • Service of Remembrance • Annual DRD Conference 	1 April 2016 to 31 March 2017

Performance indicators

Performance indicator	Actual 2013/14	Actual 2014/15	Target 2015/16	Current direction of travel	Current status	Target 2016/17
Total number of non-opiate users in treatment	<i>n/a</i>	589	600	→	AMBER	600
Total number of opiate users in effective treatment	<i>n/a</i>	1139	1100	↑	GREEN	1000
% of drug users who complete treatment successfully and re-present within 6 months	Not reported	12%	Top quartile of LA group	↑	RED	Top quartile of LA group
Percentage of successful completions among all drug users (that do not re-present within 6 months)	Not reported	13%	Top quartile of LA group	→	RED	Top quartile of LA group

From 2014/15, people receiving both structured and non-structured interventions are included in the treatment numbers. Prior to 2014/15 only those in structured interventions were counted, hence a comparison cannot be made with previous years.

Find out more

- Kim Hager, Joint Commissioning Manager and Safer Cornwall lead for Reducing Reoffending and Mental Health, Drug and Alcohol Action Team, Community Safety Team, Cornwall Council; khager@cornwall.gov.uk

Focus area: Anti-Social Behaviour

Key outcome:

- **Effective resolution** of anti-social behaviour, including the **diversion of perpetrators** and supporting the **most vulnerable individuals** in our communities

Project/activity	Description	Measures/outputs	Timescales
Development of a new ASB strategy	Development and implementation of a new multi-agency ASB Strategy to address incidents of anti-social behaviour. The Strategy will incorporate key elements of the existing ASB Policy and ASB Minimum Standards and include a range of options for partners to tackle ASB.	In the first year, the key measure is the creation of the strategy and delivery plan. Performance in future years will be monitored against this by Safer Cornwall and ASB Strategy Group. Key outputs: <ul style="list-style-type: none"> • Refresh of ASB evidence base (within the Strategic Assessment) • Strategy and Delivery Plan 	1 April 2016 to 31 March 2017
Deliver training and awareness about all tools and powers	Adapt and ensure working processes within Police, ASB Team and other relevant partners are appropriate for the ASB Crime and Policing Act 2014. This includes the new Public Space Protection Order (PSPO) and Community Protection Notice (CPN)	Key measures are that the relevant services are aware of new procedures and that there is a measurable improvement in response to ASB under new legislation. Key outputs: <ul style="list-style-type: none"> • Targeted training sessions delivered • Number of PSPOs issued 	1 April 2016 to 31 March 2017

Project/activity	Description	Measures/outputs	Timescales
Perpetrator Vulnerability Assessment	Building on the successful implementation of the Victim Risk Assessment, the Perpetrator Vulnerability Assessment will ensure perpetrators are referred onto the relevant support services. Vulnerability factors will include domestic abuse and sexual violence, drug and alcohol problems and mental ill health.	The key measures are the completion and implementation of the new PVA tool. Key outputs: <ul style="list-style-type: none"> • PVA tool • Number of PVAs completed • Number of referrals made to support services through PVA process 	1 April 2016 to 31 March 2017
Development of Victim Risk Assessment	Adapt the current risk assessment to include key questions to link in with thematic risk assessments such as DASH and IBA	Key outputs: <ul style="list-style-type: none"> • Enhanced VRA Tool • Number of VRAs completed • Number of referrals to specialist support services through VRA 	1 April 2016 to 31 March 2017
Diversions register	To create a directory of diversionary activities in Cornwall for both young people and adults and establish an effective pathway from the ASB Team	Directly supports the PIs at the end of this section. Key outputs: <ul style="list-style-type: none"> • Directory of diversionary activities • Number of referrals made to diversionary services 	1 April 2016 to 31 March 2017
Urban street games in priority estates	Continue the Sportivate programme, bringing updated street games programmes into priority ASB housing areas and providing opportunities for ex-ASB offenders.	The 2016/17 project plan, which will include evaluation criteria, (to be agreed with Cornwall Sports Partnership) will be subject to scrutiny by the Initiative and Evaluation Group within the Community Safety Service. Key outputs: <ul style="list-style-type: none"> • Project Plan 2016/17 • Number of young people referred to Sportivate • Number of young people attending street games sessions 	1 April 2016 to 31 March 2017

Project/activity	Description	Measures/outputs	Timescales
Service Level Agreement with Together for Families programme	Service Level Agreement with Together for Families programme delivering agreed outcomes for phase 2	<p>Performance will be measured against the Service Level Agreement by Safer Cornwall and the Together for Families Programme Board.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Quarterly reports to Together for Families Programme Board - activity, outcomes • Number of eligible families identified by ASB Team • Number of eligible families receiving an ASB intervention • Number of eligible families engaged in community sessions 	1 April 2016 to 31 March 2017

Performance indicators

Performance indicator	Actual 2013/14	Actual 2014/15	Target 2015/16	Current direction of travel	Current status	Target 2016/17
% of ASB cases that do not commit a further act of ASB within 3 months of intervention	80%	78%	80%	→	GREEN	78%
Anti-social behaviour repeat offending - young people (not coming to attention)	79%	82%	80%	↑	GREEN	80%
Anti-social behaviour repeat offending - adults (not coming to the attention)	81%	78%	75%	→	GREEN	75%
% of victims of anti-social behaviour surveyed who are satisfied with the service received	86%	92%	80%	↑	GREEN	80%

Find out more

Natasha Mathews, Senior Anti-Social Behaviour Case Worker, Community Safety Team, Cornwall Council;
natasha.mathews@cornwall.gov.uk

Focus area: Reoffending

Key outcomes:

- **Reduced crime and prevention of further victims**, through achieving positive life changes for offenders and their families
- **Improved outcomes for local communities** and an increase in public confidence, by working more effectively together

Project/activity	Description	Measures/outputs	Timescales
Reducing Reoffending Strategy	Delivery of the objectives within the Reducing Reoffending Strategy to include housing, ETE, family and RJ initiatives	<p>See PI table at the end of this section.</p> <p>Performance is monitored through Safer Cornwall and the multi-agency Reducing Reoffending Strategy Group.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Refresh of Reoffending Evidence Base • Strategy and Delivery Plan • Quarterly reviews of plan and performance • Key pathways and outcomes monitoring in place 	1 April 2016 to 31 March 2017
Restorative Justice co-ordination and delivery of strategy	Develop a co-ordinated approach to delivery of the new strategy for restorative justice. To include a communications plan, joint communication resources for stakeholders and workforce standards/accreditation for providers to be included in local directory, forum and provision of RJ services (existing and new services).	<p>Performance is monitored through the local RJ Forum (Restorative Cornwall) and Safer Cornwall.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Local Forum Co-ordination Strategy and Delivery Plan • Communications plan • Joint leaflets and publicity • Directory of providers • Numbers engaged in RJ • Quarterly reviews of plan and performance 	1 April 2016 to 31 March 2017

Project/activity	Description	Measures/outputs	Timescales
		<ul style="list-style-type: none"> Key pathways and outcomes monitoring in place 	
Employment pathways for drug and alcohol users and offenders	Ensure those accessing treatment with employment issues are supported to move towards employment, including working with new ESF provider to ensure clear pathways are in place.	<p>The key measure is the development and adoption of new pathways between treatment and employment providers.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> Action plan based on evidence from the drug and alcohol needs assessments Pathway document Case studies 	1 April 2016 to 31 March 2017
Housing for drug and alcohol users and offenders	<p>Ensure those with drug and alcohol issues and accessing treatment are securing appropriate housing as required. This will include:</p> <ul style="list-style-type: none"> Supporting the recommissioning of complex needs services to ensure complex clients are adequately supported when funding is reduced Supporting the transfer of complex needs housing services to the DAAT Monitoring and reviewing the protocols for PPOs, Tier 4 and rough sleepers on Council land. 	<p>The key measure is the successful transfer of housing services to the DAAT and commissioning of a new complex needs service model.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> Action plan based on evidence from the drug and alcohol needs assessments Housing services transferred to DAAT New complex needs service model commissioned Multi-agency Protocol for the misuse of drugs on housing premises Other specialist housing protocols 	1 April 2016 to 31 March 2017

Performance indicators

Performance indicator	Actual 2013/14	Actual 2014/15	Target 2015/16	Current direction of travel	Current status	Target 2016/17
Rate of proven re-offending by young offenders aged 10 - 17, % of cohort that reoffend	29.6%	26.9% (Q3 latest)	Benchmark against family	→	GREEN	Benchmark against family
Rate of young people in Youth Justice System receiving a conviction who are sentenced to custody, per 1,000 of 10 -17 population	0.04	0.04	Benchmark against family	→	GREEN	Benchmark against family
Rate of young people who are First Time Entrants to the Youth Justice System aged 10 - 17, per 100,000 of 10-17 population	420	359	Benchmark against family	↓	GREEN	Benchmark against family
Completion of Community Orders and Suspended Sentence Orders (NPS SL018)	Not reported	Not reported	n/a	↓	NEW	75%
Completion of Licences and Post Sentence Supervision Periods (NPS SL019)	Not reported	Not reported	n/a	↑	NEW	65%
Completion of Community Orders and Suspended Sentence Orders (CRC SL08)	Not reported	Not reported	n/a	↑	NEW	75%
Completion of Licences and Post Sentence Supervision Periods (CRC SL09)	Not reported	Not reported	n/a	↑	NEW	75%
Completing the Sentence Plan within 10 days of release from Custody on Licence (NPS SL006)	Not reported	Not reported	n/a	→	NEW	89%
Completing the Sentence Plan within 10 days for Community Orders and Suspended Sentence Orders (NPS SL005)	Not reported	Not reported	n/a	↑	NEW	90%

Find out more

- Kim Hager, Joint Commissioning Manager and Safer Cornwall lead for Reducing Reoffending and Mental Health, Drug and Alcohol Action Team, Community Safety Team, Cornwall Council; khager@cornwall.gov.uk

Other areas of work

Road casualty reduction

Project/activity	Description	Measures/outputs	Timescales
Casualty Reduction Strategy	Deliver against priority groups as identified within The Casualty Reduction Strategy, including monitoring and reviewing Road Safety Interventions, logic models, evidence based practice meetings, Mosaic profiling for campaign planning, research and plan interventions for priority road user groups	See PI table below. Key outputs: <ul style="list-style-type: none"> Intervention plans for high risk road user groups Review of evidence based practice (report) Road Safety Intervention Documents (RSIDs) Analysis into Road User types for Station Ground area priorities (report) Review of logic models for Road Safety Interventions (report) 	1 April 2016 to 31 March 2017

Performance indicators

Performance indicator	Actual 2013/14	Actual 2014/15	Target 2015/16	Current direction of travel	Current status	Target 2016/17
Number of road traffic collisions involving fatal casualties	23	18	24	↓	GREEN	24
Number of road traffic collisions involving serious casualties	178	192	140	→	RED	165

Find out more

- Paula Wellings, Casualty Reduction Manager, Community Safety Team, Cornwall Council; pwellings@cornwall.gov.uk

Hate crime and preventing violent extremism

Project/activity	Description	Measures/outputs	Timescales
Safer Cornwall Hate Crime Sub-Group	<p>Support and direct the activities of the Hate Crime Sub-Group.</p> <p>This project will be managed through 4 key work streams:</p> <ul style="list-style-type: none"> • Communications plan for the We Say NO To Hate campaign • Training resources • Supporting the BAME Development Worker • Achieving compliance with the Multi-Agency Hate Crime Protocol 	<p>Performance is monitored through the Hate Crime Subgroup, the BAME Development Worker Steering Group and Safer Cornwall.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Hate crime delivery plan • We say NO to hate campaign outputs • E-learning package for hate crime • BAME Development Worker – community mapping and network activities • Refresh of the Multi-Agency Hate Crime Protocol 	Rolling programme of work
Counter Terrorism Local Plan & Prevent Delivery Matrix	<p>The Prevent strand of the UK's counter-terrorism strategy (CONTEST) aims to stop individuals becoming terrorists or supporting terrorism.</p> <p>Whilst Cornwall isn't a "Priority Area", we still develop an annual counter terrorism local plan and delivery matrix to mitigate identified risks (those who are vulnerable to radicalisation). We are also able to provide intervention and support for those who are identified at risk of radicalisation and extremism.</p>	<p>Performance is measured through compliance with the legislation, monitored through the case management system by the Home Office and local review / assessment of case management annually.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Counter Terrorism Local Profile (restricted) • Prevent delivery matrix • Annual Prevent conference • Training sessions delivered – Workshop to Raise Awareness about Prevent (WRAP) and Counter Terrorism and Security Act 2015 (CTSA) 	Rolling programme of work

Find out more

- Erika Sorensen, Chair of the Safer Cornwall Hate Crime Subgroup, Community Safety Team, Cornwall Council; esorensen@cornwall.gov.uk
- Steve Rowell, Prevent and Serious and Organised Crime Lead, Community Safety Team, Cornwall Council; steve.rowell@cornwall.gov.uk Tel: 01736 336587

Mental health

Project/activity	Description	Measures/outputs	Timescales
Peninsula Mental Health Joint Intelligence Project	<p>Cross-Peninsula CSPs project that aims to comprehensively review the data, evidence, guidance and mental health provision, protocols and pathways, resulting in an action plan that will enable CSPs to reduce the impact, improve delivery and outcomes.</p> <p>This includes an assessment of need, bringing together health, social care and criminal justice data sources, around the coexistence of mental health problems with other complex needs and how this contributes to community safety and offending in Cornwall.</p> <p>Key outputs from this project for Cornwall are informing our local mental health/complex needs project.</p>	<p>Success with be measured through effective delivery of project plan, including meeting quality criteria, as agreed with local and Peninsula Steering Groups.</p> <p>Key outputs: (all relate to Cornwall and Isles of Scilly only unless otherwise stated)</p> <ul style="list-style-type: none"> • Service map • Crisis Care Concordat pathway map • Workforce survey • Audit of Community Safety mental health recording procedures and analysis of data • Case studies (Torbay and Cornwall) • Evaluation of Vulnerable and Complex Needs Officer post (Torbay) • Literature review of best practice and risk and demographic factors influencing mental health (Peninsula) • Final research report, including recommendations (Peninsula) 	1 September 2015 to 31 August 2016
Cornwall Mental Health / Complex Needs Project	<p>Mental Health Project to review the impact of mental ill health upon community safety outcomes, as identified through the Peninsula Mental Health Joint Intelligence Project, and means of improving.</p> <p>Building upon the findings of the Mental Health Project to establish where complexity of need is impacting upon ability to deliver successful outcomes; identify the range of challenges and complexities and solutions for combined and more effective delivery</p>	<p>Success with be measured through effective delivery of project plan, as agreed with local Steering Group.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Stage 1 literature review relating to "toxic trio" • Dual Diagnosis Strategy • DASV and drug and alcohol services Protocol • Final report, including recommendations 	1 April 2015 to 31 March 2017

Find out more

- Erika Sorensen, Intelligence and Performance Strategy Manager, Community Safety Intelligence Team, Cornwall Council; esorensen@cornwall.gov.uk
- Kim Hager, Joint Commissioning Manager and Safer Cornwall lead for Reducing Reoffending and Mental Health, Drug and Alcohol Action Team, Community Safety Team, Cornwall Council; khager@cornwall.gov.uk

Serious and Organised Crime

Project/activity	Description	Measures/outputs	Timescales
Serious and Organised Crime - Local Profiles and response	<p>Develop Local Profiles and co-ordinate multi-agency responses across 6 themes. The aim is to provide a common understanding among local partners of the threats, vulnerabilities and risks whilst providing support for mainstreaming serious and organised crime activity into day to day policing, local government and partnership work.</p> <p>This project will be managed through 6 key work streams:</p> <ul style="list-style-type: none">• Modern Slavery• Child Sexual Abuse and Exploitation• Cyber Crime and Fraud• Counterfeit Goods• Firearms, Drugs and People trafficking• Organised Acquisitive Crime	<p>Success will be measured through delivery of the action plans in future years; initially success will be measured by key development milestones being met:</p> <ul style="list-style-type: none">• Peninsula profile complete• Local profile complete• Strategy/Action Plan agreed• Delivery Plan in place	3 year rolling cycle with annual refresh

Find out more

- Michelle Davies, Strategy Lead for Domestic Abuse, Sexual Violence and Serious and Organised Crime, Community Safety Team, Cornwall Council; mdavies1@cornwall.gov.uk

Together For Families

Project/activity	Description	Measures/outputs	Timescales
Together For Families Programme	<p>The national Troubled Families Programme, known locally in Cornwall as the Together for Families Programme, is transitioning into Phase Two of delivery. Cornwall will be expected to identify, engage and achieve positive outcomes for 4,050 families between April 2015 and March 2020. The key aims of the programme are;</p> <ul style="list-style-type: none"> • Support families to achieve 'successful and sustained' positive outcomes • Integrate the programme with existing services • Drive service transformation across the partnership • Reduce costs across the Public Sector 	<p>Success will be measured through delivery of the Together for Families Commissioning Strategy, with key development milestones being met:</p> <ul style="list-style-type: none"> • The number of eligible families engaged in the programme • The number of positive outcomes achieved • Effective integration of the programme into existing services 	April 2015-March 2020

Performance indicators

Performance indicator	Actual 2012-15	Actual 2014/15	Target 2015/16	Current direction of travel	Current status	Target 2016/17	Target 2020
The number of eligible families engaged in the programme	1270	689	689	→	AMBER	1382	4050
The number of positive outcomes achieved	1270	34	N/A	↓	RED	165	4050

Find out more

Laurie Magowan, Programme Officer, Together for Families Programme, Education, Health & Social Care, Cornwall Council;
lmagowan@cornwall.gov.uk

SAFER CORNWALL

Kernow Salwa

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