

SAFER CORNWALL

Kernow Salwa



PARTNERSHIP PLAN 2016-19

DELIVERY PLAN AND
PERFORMANCE FRAMEWORK 2017/18

Contents

Introduction	3
Partnership Development	5
PRIORITY: Domestic Abuse and Sexual Violence	9
PRIORITY: Alcohol-related Harm	12
Focus area: Reoffending	16
Focus area: Anti-Social Behaviour	19
Focus area: Drug-Related Harm and Promoting Recovery	22
Serious and Organised Crime	25
Other areas of work	27
Complex needs	27
Hate crime and preventing violent extremism	28
Road casualty reduction	29

Introduction

The [Safer Cornwall Partnership Plan](#) is a **statutory document**. Responsible authorities have a duty¹ to work together, and with other local agencies and organisations, to **develop and implement strategies to tackle crime and disorder**, which includes anti-social and other behaviour adversely affecting the local environment, the misuse of drugs and alcohol and re-offending.

The Plan provides a **commitment** from all partners to work together to address our priorities, identified in our [Strategic Assessment](#), with clearly defined outcomes. It provides a single place clearly setting out the **collective response of partners** and **other key strategies** that are intrinsic to delivering our outcomes effectively.

This delivery plan sets out how Safer Cornwall will deliver the **7 key outcomes** in our Partnership Plan 2016-2019:

- Improved **partnership effectiveness**;
- Reduced risk of serious harm through providing the right response to safeguard individuals and their families from violence and abuse;
- Reduced impact of **alcohol-related harm** on individuals, their families and the community and reduced risks of **violent crime**;
- Reduced impact of **drug-related harm** on individuals, their families and the community and improved **health and recovery outcomes** for people in treatment;
- Effective resolution of **anti-social behaviour**, including the diversion of **perpetrators** and supporting the **most vulnerable individuals** in our communities;
- Reduced crime and **prevention of further victims**, through achieving positive life changes for **offenders and their families**; and
- Improved outcomes for local communities and an **increase in public confidence**, by working more effectively together.

Progress will be measured through achievement of quarterly and annual milestones over the lifetime of the Plan and this **second year refresh of the delivery plan** shows what we aim to achieve in year two of the current three year cycle.

Performance is robustly managed by Safer Cornwall, based on a rolling quarterly cycle. As part of its statutory scrutiny requirements, end of year performance reports are reviewed by Cornwall Council's Scrutiny Management Committee.

¹ Section 6 Crime and Disorder Act 1998, as amended by Section 97 and Section 98 Police Reform Act 2002 and Section 1 Clean Neighbourhoods and Environment Act 2005

Headline performance indicators

This supports our overarching objective to reduce crime and disorder and ensure that Cornwall remains a safe place for everyone that lives, works or visits here.

In recent years a wide range of factors have impacted on the integrity of recorded crime, some of them local but many of them due to national drivers, such as changes in definitions and classifications of crime. Most recently, the data integrity inspection by Her Majesty's Inspectorate of Constabulary of Devon and Cornwall Police has made a number of recommendations and we expect to see the figures rise as police responses are embedded into policy and procedure.

Recorded crime forms only a part of the overall performance basket for the Partnership and the benefits of continuing to monitor it closely are two-fold, in that they provide indicative trends (which can be ratified against other similar areas and nationally) and a measure of progress against the HMIC recommendations.

The first Cornwall Residents' Survey was undertaken in 2016 (baseline) but the targets were set prior to the survey results being known, instead being based on the results of the Crime Survey for England and Wales, which contains a question with similar wording, although asked in a different context.

Performance indicator	Actual 2014/15	Actual 2015/16	Target 2016/17	Current direction of travel	Current status	Target 2017/18
All recorded crime rate per 1,000 population	41.5	39.3	42.4	↑	GREEN	42.4
% of respondents who agree that the Police and Council are dealing with the anti-social behaviour and crime issues that matter (Cornwall Council Residents' Survey)	n/a	49% baseline	64%	n/a	RED	64%

Partnership Development

Key outcome:

- Improved **partnership effectiveness**

In times of reducing resources and increasing challenges, we are making a commitment to a number of activities that will **support partners to meet their own priorities and goals** as well as **deliver the Partnership priorities** in a mutually beneficial way through existing partnership arrangements which also ensure that we meet our **statutory responsibilities**.

Project/activity	Description	Measures/outputs	Timescales & Lead
Safer Cornwall Development Plan	<p>Develop and implement the Safer Cornwall Partnership Development Plan, working with members at strategic and practitioner level to ensure that that we continue to be a high performing partnership.</p> <p>Includes strengthening links with other partnerships and training/raising member awareness around our priorities and key work streams.</p>	<p>Success will be measured through delivery against this framework.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Safer Cornwall induction pack and training sessions for new administration of elected members • Development Day planned and held • Safer Cornwall's priorities are reflected in partner strategies and vision statements 	<p>Rolling programme of work</p> <p>Lead: Community Safety Team, Community Safety & Localism Service, Cornwall Council</p>
Safer Cornwall Communications Plan	<p>Implement the Safer Cornwall Communications Strategy and Delivery Plan, providing both planned and reactive communications to the public, elected members and stakeholders to raise awareness about key issues, promote the work of the partnership and minimise fear of crime</p>	<p>Evaluation criteria are contained within the Plan.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Programme of internal and external communications 	<p>Rolling programme of work</p> <p>Lead: Service Support, Community Safety & Localism Service, Cornwall Council</p>

Project/activity	Description	Measures/outputs	Timescales & Lead
	<p>Enhance the contribution of the voluntary, community and business sectors and local residents in addressing crime and disorder, by consulting them on their views and involving them in local planning and delivery</p>	<p>Key outputs:</p> <ul style="list-style-type: none"> • Have Your Say Survey or equivalent achieving statistically valid numbers • Development and promotion of other engagement opportunities 	<p>Rolling programme of work</p> <p>Lead: Community Safety & Localism Service, Cornwall Council</p>
Safer Cornwall website	<p>Review and maintain the customer-focused website to communicate community safety information effectively to the public, raise awareness about crime and safety and reduce the fear of crime.</p> <p>Priorities for 2017/18:</p> <ul style="list-style-type: none"> • Link back into Communications Strategy • Improve content of thematic pages 	<p>Key outputs:</p> <ul style="list-style-type: none"> • High quality, accurate web pages • Document library • Online surveys • Posts and news articles • Safer Cornwall Newsletter • Google analytics data (reports) 	<p>Rolling programme of work</p> <p>Lead: Amethyst, Community Safety & Localism Service, Cornwall Council</p>
Section 17 framework	<p>Co-ordinate the implementation of the framework to ensure that Cornwall Council complies with Section 17 of the Crime and Disorder Act.</p> <p>The Act states that every local authority needs to do all it reasonably can to prevent crime and disorder and to ensure services give due regard to crime and disorder.</p>	<p>Progress against the action plan will be reviewed on a 6 monthly basis and reported formally to Cornwall Council through the committee structure (TBC)</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Task and Finish Groups • Delivery Plan • Review of compliance (report) 	<p>Rolling programme of work</p> <p>Lead: Community Safety Team, Community Safety & Localism Service, Cornwall Council</p>

Project/activity	Description	Measures/outputs	Timescales & Lead
Development and delivery of intelligence tools and products	<p>Develop a range of intelligence tools and products that support the embedding of evidence-based practice across all areas of partnership delivery, enabling us to prioritise our work to those who need it most and to ensure that we make most effective use of resources.</p> <p>Priorities for 2017/18:</p> <ul style="list-style-type: none"> Development and embedding of new STRA methodology in line with national project (Cornwall lead CSP) 	<p>Success will be measured by timely delivery against the forward plan.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> Strategic Threat and Risk Assessment (STRA) tool Community Safety Strategic Assessment Peninsula Strategic Assessment (TBC) Drug and Alcohol Needs Assessments (x3) Reoffending Evidence Base Domestic Abuse and Sexual Violence Needs Assessment Together for Families Needs Assessment Serious and Organised Crime Local Profiles 	<p>Rolling programme of work</p> <p>Lead: Amethyst, Community Safety & Localism Service, Cornwall Council</p>
Community safety performance and risk management framework	<p>Develop and manage a robust performance and risk management framework for Safer Cornwall, including highlighting emerging risks, patterns and trends and directing responses to poor performance.</p> <p>Priorities for 2017/18:</p> <ul style="list-style-type: none"> Implementation and monitoring of new outcomes frameworks across serious and organised crime themes (CSE and Modern Slavery), and DASV 	<p>Success will be measured through delivery against this framework.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> Quarterly performance and risk reports Safer Cornwall annual review Thematic outcomes frameworks 	<p>Rolling programme of work</p> <p>Lead: Amethyst, Community Safety & Localism Service, Cornwall Council</p>

Project/activity	Description	Measures/outputs	Timescales & Lead
Multi-agency problem solving and co-ordination of response	<p>Facilitate and support a co-ordinated multi-agency approach at both a local hot-spot and Cornwall-wide level, providing a balance between enforcement and assistance to reduce the risk of future problems and protect vulnerable people.</p> <p>This approach is intended to optimise resources, reduce duplication and achieve better outcomes both for services involved, targeted individuals and their families and the wider community.</p>	<p>Success will be measured through progress against agreed locality-based action plans and monitored both through local tasking groups and Safer Cornwall</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Multi-agency action plans • Multi-Agency Tasking Groups • Community Action Days and Walkabouts • Communications 	<p>1 April 2017 to 31 March 2018</p> <p>Lead: Community Safety Team, Community Safety & Localism Service, Cornwall Council</p>

PRIORITY: Domestic Abuse and Sexual Violence



Key outcome:

- Reduced **risk of serious harm** through providing the **right response** to safeguard individuals and their families from violence and abuse

Project/activity	Description	Measures/outputs	Timescales & Lead
Domestic Abuse and Sexual Violence (DASV) Strategy and Delivery Plan	<p>Multi-agency strategy aiming to tackle domestic abuse and sexual violence in their widest forms and ensure a coordinated multi-agency response. In 2017 we will launch and commence implementation of the new 2017-2021 DASV strategy.</p> <p>This project has 12 key work streams:</p> <ul style="list-style-type: none"> • Early identification and help • Workforce development • Intelligence, quality assurance and performance management • Commissioning and service delivery • Funding and income generation • Joint approach to complex needs • Processes - MARAC, Specialist Domestic Violence Courts, Restorative Justice • Lessons Learnt - Domestic Homicide Reviews, Serious Case Reviews • Perpetrator identification, management and support • Digital infrastructure and interoperability • Interfaces - Multi-Agency Referral Unit, Multi-Agency Safeguarding Hub, Early Help Hub, Victim Care Unit • Community Based Intelligence and Response 	<p>See PI table at the end of this section.</p> <p>Performance is monitored through the Safer Cornwall, the DASV Strategic Group, DASV Providers Group and Contract Reviews.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Needs Assessment refresh • Strategy & Delivery Plan • Risk register • Specialist services commissioned • Service quality standards and QA process • Outcomes/performance framework in place across all service providers • Pooled budget secured • Tender and award of contract in 2018 • Outcomes framework implemented and evaluated 	<p>4 year rolling cycle with annual refresh (Year 1)</p> <p>Lead: Community Safety Team, Community Safety & Localism Service, Cornwall Council</p>

Project/activity	Description	Measures/outputs	Timescales & Lead
Domestic Homicide Reviews (statutory responsibility)	<p>Safer Cornwall has a statutory responsibility to conduct a comprehensive Domestic Homicide Review (DHR) for every death linked to domestic abuse (which also includes suicides). Each review results in a suite of recommendations, based on the learning identified, that aim to prevent further deaths.</p> <p>The Partnership is accountable for the implementation of the recommendations from DHRs and holdings partners to account for their actions. This extends to DHRs undertaken jointly with Mental Health Inquiries and Coroners' inquests.</p>	<p>Key outputs:</p> <ul style="list-style-type: none"> • DHR evidence library • Completed recommendations against agency requirements 	<p>Rolling programme of work</p> <p>Lead: Community Safety Team, Community Safety & Localism Service, Cornwall Council</p>
DASH training, including the new sexual violence module	<p>Commission the new round of the DASH* training programme (including the new sexual violence module) for workforce development.</p> <p>Note that this training will be Safer Cornwall accredited training and delivered at zero cost across all agencies, and is not the chargeable and shorter course currently being offered.</p> <p>* DASH is an accredited Domestic Abuse, Stalking, Harassment and Honour Based Violence Risk Identification, Assessment and Management tool</p>	<p>Success will be measured by training volume and take-up of places against target profile; a key indicator of its effectiveness is an increase in cases referred from non-police agencies into commissioned services</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Number of people targeted to be trained, based on need • Training take up by agency • Number of people trained • Referrals into services from non-police routes 	<p>1 April 2017 to 31 March 2018</p> <p>Lead: Community Safety Team, Community Safety & Localism Service, Cornwall Council</p>

Performance indicators

Performance indicator	Actual 2014/15	Actual 2015/16	Target 2016/17	Current direction of travel	Current status	Target 2017/18
% of recorded domestic abuse crimes where a charge is made	21%	20%	28%	↓	RED	28%
% of recorded domestic abuse crimes reaching court that achieve a brought to justice outcome	95%	87%	85%	↑	GREEN	85%
% of acute rape cases where the victim is aged 16+ attending the Sexual Assault Referral Centre	Not reported	Not reported	80%	Not known	AMBER	80%
% of Sexual Assault Referral Centre clients that receive follow-up support within 72 hours	100%	98%	95%	↓	RED	95%
Percentage of police recorded domestic abuse incidents that are first time reports	44%	Not reported	50%	Not known	AMBER	50%
Percentage of repeat domestic abuse incidents (high risk cases at MARAC) where risk is reduced	58%	55%	65%	↑	RED	65%
Repeat incidents of domestic abuse (high risk cases at MARAC*)	30%	37%	40%	→	GREEN	40%
% of victims of DA receiving support that achieve an increase in Empowerment Star score of 1.5 across a minimum of 3 outcome measures	Not reported	Not reported	80%	→	GREEN	80%
Number of domestic homicides	1	0	Actual 0	n/a	NEW	n/a

*MARAC – Multi-Agency Risk Assessment Conference, regular local meetings where high risk cases are monitored and managed

Find out more

- Michelle Davies, Strategy Lead for Domestic Abuse, Sexual Violence and Serious and Organised Crime, Community Safety Team, Cornwall Council; mdavies1@cornwall.gov.uk

PRIORITY: Alcohol-related Harm



Key outcome:

- **Reduced impact of alcohol-related harm** on individuals, their families and the community and **reduced risks of violent crime**

Project/activity	Description	Measures/outputs	Timescales & Lead
Cornwall Alcohol Strategy and Action Plan	<p>Reduce harm and risk from the effects of problem alcohol use for individuals and communities through the continued development and implementation of the Cornwall Alcohol Strategy 2015-19.</p> <p>Delivered through a comprehensive Action Plan structured around the 8 themes.</p> <ol style="list-style-type: none"> 1. Advice and Information 2. Children, Young People, Parents and Families 3. Community Safety Schemes 4. Criminal Justice Interventions 5. Domestic Abuse and Sexual Violence 6. Employment, Deprivation and Inclusion 7. Health, Treatment, Aftercare and Recovery 8. Licensing, alcohol retail and the Night Time Economy 	<p>See PI table at the end of this section.</p> <p>Performance is monitored through Safer Cornwall, Public Health England KPI framework, DAAT review meetings, thematic delivery groups and Contract Reviews.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Refresh of Alcohol Needs Assessment • Updated Action Plan • Projects in place across 8 thematic areas • Quarterly progress reports 	<p>3 year rolling cycle with annual refresh (Year 2)</p> <p>Lead: Drug & Alcohol Action Team, Community Safety & Localism Service, Cornwall Council</p>

Project/activity	Description	Measures/outputs	Timescales & Lead
Local Alcohol Action Area 2	<p>Deliver an evidence-led two year action plan to respond to alcohol-related issues, as part of the national Home Office scheme.</p> <p>Priorities for 2017/18:</p> <ul style="list-style-type: none"> • Further develop the Public Health role in Licensing cases; • Improve responses to people and families with multiple needs; • Address issues in local hotspots and problem areas; • Improve safety and practice in Cornwall's towns and Night Time Economy, aiming to reduce the risk of disorder and injury 	<p>Progress against the action plan will be monitored by Safer Cornwall and scrutinised by the Home Office</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Action Plan with key deliverables and SMART targets • Quarterly progress reports 	<p>1 April 2017 to 31 March 2019</p> <p>Lead: Drug & Alcohol Action Team, Community Safety & Localism Service, Cornwall Council</p>
Alcohol messaging and social marketing	<p>Promote the What Will Your Drink Cost Campaign, as evaluated by Plymouth University, both in local media and premises, and through engaging in multi-agency site visits to problem premises and hotspots</p>	<p>Effectiveness will be measured through social marketing reach monitoring and awareness feedback surveys</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • WWYDC Summer campaign • WWYDC Christmas campaign • Multi-agency site visits • Promotional materials • Social media articles 	<p>1 April 2017 to 31 March 2018</p> <p>Lead: Community Safety Team, Community Safety & Localism Service, Cornwall Council</p>
Identification and Brief Advice (IBA) training	<p>Train front line staff in healthcare and community settings to identify people's alcohol intake risk levels, using W.H.O. AUDIT tools.</p> <p>Priorities for 2017/18:</p> <ul style="list-style-type: none"> • Target services not yet reached in front line community and criminal justice settings and targeted health care settings; • Deliver ongoing support to remove any barriers to IBA delivery; 	<p>Effectiveness will be measured through feedback/evaluation survey of participants/agencies.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Targeted training plan • Number of people trained • Number of referrals to Alcohol Liaison Team and Addaction • Delivery monitoring reports 	<p>1 April 2017 to 31 March 2018</p> <p>Lead: Drug & Alcohol Action Team, Community Safety & Localism Service, Cornwall Council</p>

Project/activity	Description	Measures/outputs	Timescales & Lead
	<ul style="list-style-type: none"> Evaluate findings from IBA delivery monitoring to target service commissioning, training and delivery, and to focus further intervention training, e.g. Motivational Interviewing; Reassess agencies and services trained to ensure training is being used and screening is occurring. 		
Assault Related Injuries Database (ARID) development	<p>Manage data supply, monitor quality and undertake routine analysis of ARID data to support health's involvement in reducing assault-related injuries and operational targeted of licensed premises in Cornwall, using an evidence-led approach.</p> <p>Focus for 2017/18:</p> <ul style="list-style-type: none"> Embed ARID into the evidence pack to support licensing decisions Maintain consistent Cornwall-wide model, including Minor Injury Units (MIU) Improve feedback loops with ED and MIU staff Continue to advocate for a Peninsula commissioning and delivery model 	<p>Monitoring and evaluation to be undertaken by ARID Steering Group.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> Monthly trigger lists identifying potential problem premises Annual activity reports HaLO data tool Case studies 	<p>1 April 2017 to 31 March 2018</p> <p>Lead: Drug & Alcohol Action Team and Amethyst, Community Safety & Localism Service, Cornwall Council</p>
Criminal Justice Alcohol Intervention Pathways	<p>Redevelop and promote the ladder of Criminal Justice System Alcohol Diversionary interventions, to ensure that there is no enforcement with a diversionary intervention pathway.</p> <p>Priorities for 2017/18:</p> <ul style="list-style-type: none"> Implementation and evaluation of alcohol intervention element of new delayed charge and diversion scheme "GPS Pathfinder" 	<p>The key measure is the agreement of a 'ladder' of interventions for offenders and that these interventions are put in place.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> GPS pathfinder scheme pathway and interventions Referrals to Addaction CJS team Number of commencements and completions of court orders 	<p>1 April 2017 to 31 March 2018</p> <p>Lead: Police</p>

Project/activity	Description	Measures/outputs	Timescales & Lead
Pathways with Royal Cornwall Hospitals Trust	Further to developing and implementing the pathway in year one, focus will move to reviewing the Alcohol Liaison Team model and putting assertive outreach in place to engage problem drinkers.	<p>Evaluation to be undertaken by DAAT, NHS Kernow and Royal Cornwall Hospitals Trust</p> <p>Key outputs:</p> <ul style="list-style-type: none"> Regular Top 20 case lists Multi-agency care plans Evaluation report Assertive outreach in place 	<p>1 April 2017 to 31 March 2018</p> <p>Lead: Drug & Alcohol Action Team and Amethyst, Cornwall Council with Royal Cornwall Hospitals Trust</p>

Performance indicators

Performance indicator	Actual 2014/15	Actual 2015/16	Target 2016/17	Current direction of travel	Current status	Target 2017/18
Alcohol-related violence against the person (excluding domestic violence) rate per 1000 population	2.2	2.1	2.0	→	GREEN	2.0
Number of people in specialist alcohol treatment	Not reported	1,566	1,400	↑	GREEN	1,000
Successful completions of alcohol treatment	Not reported	30.3%	Actual 29.0%	↓	NEW	Above national benchmark
Admission episodes for alcohol-related conditions (narrow), per 100,000 population	725	TBC	TBC	↑	NEW	TBC

Find out more

- Jez Bayes, Alcohol Strategy Lead, Drug and Alcohol Action Team, Community Safety Team, Cornwall Council; jbayes@cornwall.gov.uk

Focus area: Reoffending

Key outcomes:

- **Reduced crime and prevention of further victims**, through achieving positive life changes for offenders and their families
- **Improved outcomes for local communities** and an increase in public confidence, by working more effectively together

Project/activity	Description	Measures/outputs	Timescales & Lead
Reducing Reoffending Strategy	<p>Continued development and implementation of the Reducing Reoffending Strategy 2016-2019, focusing on tackling the drivers of reoffending and supporting a new multi-agency framework for offender management</p> <p>Priorities for 2017/18:</p> <ul style="list-style-type: none"> • Housing and employment pathways • Drugs and alcohol • Female offenders • Families 	<p>See PI table at the end of this section.</p> <p>Performance is monitored through Safer Cornwall and the multi-agency Reducing Reoffending Strategy Group.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Multi-agency delivery plan • Key pathways and outcomes monitoring in place • Quarterly progress reports 	<p>3 year rolling cycle with annual refresh (Year 2)</p> <p>Lead: Drug & Alcohol Action Team and Amethyst, Community Safety & Localism Service, Cornwall Council</p>
Restorative Justice co-ordination and delivery of strategy	<p>Co-ordinate and promote the local Restorative Justice programme and prepare for the transition to new commissioning arrangements by the Police and Crime Commissioner.</p> <p>The locally co-ordinated model will cease in October 2017 and be replaced by a Peninsula model, commissioned by the PCC from November.</p>	<p>Performance is monitored through the local RJ Forum (Restorative Cornwall) and Safer Cornwall.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Local Forum Co-ordination Strategy and Delivery Plan • Communications and publicity • Numbers engaged in RJ • Quarterly reviews of plan and performance • Successful transition to new arrangements 	<p>1 April 2017 to 30 October 2017</p> <p>Lead: Drug & Alcohol Action Team/Amethyst, Community Safety & Localism Service, Cornwall Council</p>

Project/activity	Description	Measures/outputs	Timescales & Lead
Complex offenders review Lead: Community Rehabilitation Company	Lead and co-ordinate a multi-agency review of the most complex offenders and most frequent reoffenders, identifying key themes and factors and facilitating solutions across the Partnership.	Evaluation to be undertaken by Reducing reoffending Strategy Group Key outputs: <ul style="list-style-type: none"> • Identification of complex review sample • Review report and recommendations • Multi-agency actions to be determined by the review findings 	1 April 2017 to 31 March 2018 Lead: Dorset, Devon & Cornwall Community Rehabilitation Company

Performance indicators

Performance indicator	Actual 2014/15	Actual 2015/16	Target 2016/17	Current direction of travel	Current status	Target 2017/18
Rate of proven re-offending by young offenders aged 10 - 17, % of cohort that reoffend	29.5% (Q4 2014/15)	Not yet reported	Not yet reported	→	GREEN	Benchmark against family
Rate of young people in Youth Justice System receiving a conviction who are sentenced to custody, per 1,000 of 10 -17 population	0.04	0.06	Benchmark against family	↓	GREEN	Benchmark against family
Rate of young people who are First Time Entrants to the Youth Justice System aged 10 - 17, per 100,000 of 10-17 population	359	338	Benchmark against family	↓	GREEN	Benchmark against family
Completing the Sentence Plan within 10 days for Community Orders and Suspended Sentence Orders (NPS SL005)	Not reported	92% baseline	97%	→	AMBER	97%
Completing the Sentence Plan within 10 days of release from Custody on Licence (NPS SL006)	Not reported	91% baseline	97%	↑	AMBER	97%

Performance indicator	Actual 2014/15	Actual 2015/16	Target 2016/17	Current direction of travel	Current status	Target 2017/18
Completion of Community Orders and Suspended Sentence Orders (CRC SL08)	Not reported	78% baseline	75%	↑	GREEN	75%
Completion of Licences and Post Sentence Supervision Periods (CRC SL09)	Not reported	60% baseline	65%	↑	GREEN	65%
Completion of Community Orders and Suspended Sentence Orders (NPS SL018)	Not reported	75% baseline	75%	↑	GREEN	75%
Completion of Licences and Post Sentence Supervision Periods (NPS SL019)	Not reported	78% baseline	65%	→	GREEN	65%
Percentage of offenders that reoffend within 12 months - TurnAround cohort	TBC	TBC	Actual 65%	TBC	NEW	TBC

Find out more

- Kim Hager, Joint Commissioning Manager and Safer Cornwall lead for Reducing Reoffending and Mental Health, Drug and Alcohol Action Team, Community Safety Team, Cornwall Council; khager@cornwall.gov.uk

Focus area: Anti-Social Behaviour

Key outcome:

- **Effective resolution** of anti-social behaviour, including the **diversion of perpetrators** and supporting the **most vulnerable individuals** in our communities

Project/activity	Description	Measures/outputs	Timescales & Lead
Anti-Social Behaviour Strategy 2017-2020	<p>Commence implementation of a new multi-agency Anti-Social Behaviour Strategy 2017-2020 to reduce incidents of anti-social behaviour through focusing on the key priority areas identified:</p> <ul style="list-style-type: none"> • Alcohol and drug misuse • Perceptions of anti-social behaviour • Targeted response • Vulnerability • Young people 	<p>See PI table at the end of this section.</p> <p>Having developed the strategy in year one, through review of the evidence and consultation with local stakeholders, this will be the first year of the implementation of the strategy.</p> <p>Performance will be monitored against the delivery plan by Safer Cornwall.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Multi-agency delivery plan • Refresh of ASB evidence base (within strategic assessment) • Projects in place across 5 priority areas • Quarterly progress reports 	<p>3 year rolling cycle with annual refresh (Year 1)</p> <p>Lead: Anti-Social Behaviour Team, Community Safety & Localism Service, Cornwall Council</p>

Project/activity	Description	Measures/outputs	Timescales & Lead
Urban street games in priority estates	Continue the Sportivate programme, bringing updated street games programmes into priority housing areas for anti-social behaviour and providing opportunities for ex-ASB offenders.	<p>Monitored and evaluated by Cornwall Sports Partnership (who fund the project).</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Project Plan 2017/18 • Number of young people referred to Sportivate • Number of young people attending street games sessions 	<p>1 April 2017 to 31 March 2018</p> <p>Lead: Anti-Social Behaviour Team, Community Safety & Localism Service, Cornwall Council With Cornwall Sports Partnership</p>
Public Space Protection Orders (PSPOs)	<p>Ensure that Public Space Protection Orders (PSPOs) can be implemented and enforced effectively at go live in October 2017.</p> <p>A multi-agency task and finish group will be established to progress like for like replacement, finalise process and ensure all partners are engaged to support implementation, including police and Environmental Protection.</p>	<p>Key outputs:</p> <ul style="list-style-type: none"> • Multi-agency task and finish group • New policy and procedure in place with new Council administration • All signage in designated places 	<p>1 April 2017 to 31 October 2017</p> <p>Lead: Anti-Social Behaviour Team, Community Safety & Localism Service, Cornwall Council</p>
Community Trigger	Oversee the review of Community Trigger cases to ensure that victims have received the appropriate support and suitable actions have been taken in relation to their case	<p>Key outputs:</p> <ul style="list-style-type: none"> • Quarterly monitoring reports 	<p>1 April 2017 to 31 March 2018</p> <p>Lead: Anti-Social Behaviour Team, Community Safety & Localism Service, Cornwall Council</p>

Performance indicators

Performance indicator	Actual 2014/15	Actual 2015/16	Target 2015/16	Current direction of travel	Current status	Target 2017/18
% of ASB cases that do not commit a further act of ASB within 3 months of intervention	78%	80%	78%	→	GREEN	78%
Anti-social behaviour repeat offending - young people (not coming to attention)	82%	80%	80%	→	GREEN	80%
Anti-social behaviour repeat offending - adults (not coming to the attention)	78%	75%	75%	↓	RED	75%
% of victims of anti-social behaviour surveyed who are satisfied with the service received	92%	80%	80%	→	GREEN	80%

Find out more

- Natasha Mathews, Senior Anti-Social Behaviour Case Worker, Community Safety Team, Cornwall Council; natasha.mathews@cornwall.gov.uk

Focus area: Drug-Related Harm and Promoting Recovery

Key outcome:

- **Reduced impact of drug-related harm** on individuals, their families and the community and **improved health and recovery outcomes** for people in treatment

Project/activity	Description	Measures/outputs	Timescales & Lead
Commissioning of drug and alcohol treatment system for adults and young people	<p>Commission a drug and alcohol treatment system for adults and young people that addresses individual needs and circumstances to support long term recovery from drug and alcohol problems.</p> <p>There are 11 priority outcomes:</p> <ol style="list-style-type: none"> 1. Freedom from dependence on drugs or alcohol 2. Improvement in mental and physical health and wellbeing 3. Reducing drug related deaths 4. Reduced hospital admissions 5. Prevention of the spread of blood borne viruses 6. A reduction in crime and re-offending 7. Sustained employment 8. The ability to access and sustain suitable accommodation 9. Improved relationships with family members, partners and friends 10. Improved capacity to be an effective, caring parent 11. Delivering value for money 	<p>See PI table at the end of this section.</p> <p>Performance is monitored through Safer Cornwall, Public Health England KPI framework, DAAT review meetings and Contract Reviews.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Commissioning intentions • Procurement process, including multi-agency bid evaluation and selection • Contracts awarded (December 2017) • Refresh of drug and alcohol needs assessments • Quarterly contract reviews • Service improvement plan • Quarterly reviews of strategy, performance and finance 	<p>4 year rolling cycle with annual refresh (Year 1)</p> <p>Lead: Drug & Alcohol Action Team, Community Safety & Localism Service, Cornwall Council</p>

Project/activity	Description	Measures/outputs	Timescales & Lead
Training in validated drug screening tools	<p>Train front line staff in healthcare, criminal justice and community settings to identify people's drug use risk levels, using the validated Drug Use Disorders Identification Test.</p> <p>Priorities for 2017/18:</p> <ul style="list-style-type: none"> • Target services in priority settings, such as Children and Family Services; • Deliver ongoing support to remove any barriers to delivery; • Monitor training and delivery 	<p>Effectiveness will be measured through feedback/evaluation survey of participants/agencies.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Targeted training plan • Number of people trained • Number of referrals to Addaction • Delivery monitoring reports 	<p>1 April 2017 to 31 March 2018</p> <p>Lead: Drug & Alcohol Action Team, Community Safety & Localism Service, Cornwall Council</p>
Naloxone programme	<p>Facilitate and support the roll-out of the Naloxone programme across community services and supported accommodation.</p>	<p>Effectiveness will be measured through delivery monitoring reports produced by the DAAT, including feedback from participants/agencies.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Number of units of supported housing where naloxone is accessible to drug users in the event of an overdose • Number of lives saved through administration of naloxone • Number of people trained • Delivery monitoring reports 	<p>1 April 2017 to 31 March 2018</p> <p>Lead: Drug & Alcohol Action Team, Community Safety & Localism Service, Cornwall Council</p>
Young People and Families Drug and Alcohol Treatment Centre	<p>Further to the launch of our new Young Peoples and Families Unit for assessment, stabilisation and detox at Boswyns/Bosence Farm, we will commission a robust and independent evaluation of the new service and continue to support the development of interventions using a co-production model</p>	<p>Performance will be measured through delivery monitoring reports produced by the DAAT, including feedback from participants/agencies. It will be monitored by Public Health England, Boswyns Steering Group, DAAT and Safer Cornwall.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Delivery monitoring reports • Independent evaluation report 	<p>1 April 2017 to 31 March 2018</p> <p>Lead: Drug & Alcohol Action Team, Community Safety & Localism Service, Cornwall Council</p>

Performance indicators

Performance indicator	Actual 2014/15	Actual 2015/16	Target 2015/16	Current direction of travel	Current status	Target 2017/18
Total number of non-opiate users in treatment	589	652	600	↑	AMBER	600
Total number of opiate users in effective treatment	1,139	1,313	1,100	↑	GREEN	1000
Percentage of successful completions among all drug users (that do not re-present within 6 months)	13%	13%	Top quartile of LA group	→	RED	National average or above
Number of drug-related deaths	17 (2014)	24 (2015)	Actual 29 (2016)	↑	RED	n/a

From 2014/15, people receiving both structured and non-structured interventions are included in the treatment numbers. Prior to 2014/15 only those in structured interventions were counted, hence a comparison cannot be made with previous years.

Find out more

- Kim Hager, Joint Commissioning Manager and Safer Cornwall lead for Reducing Reoffending and Mental Health, Drug and Alcohol Action Team, Community Safety Team, Cornwall Council; khager@cornwall.gov.uk

Serious and Organised Crime

Project/activity	Description	Measures/outputs	Timescales & Lead
Serious and Organised Crime - Local Profiles and response	<p>Develop Local Profiles and co-ordinate multi-agency responses across 5 themes. The aim is to provide a common understanding among local partners of the threats, vulnerabilities and risks whilst providing support for mainstreaming serious and organised crime activity into day to day policing, local government and partnership work.</p> <p>This project is managed through 5 key work streams:</p> <ul style="list-style-type: none"> • Modern Slavery • Child Sexual Abuse and Exploitation • Cyber Crime and Fraud (including Counterfeit Goods) • Firearms, Drugs and People trafficking • Organised Acquisitive Crime <p>Safer Cornwall has developed separate strategies and delivery plans for the themes that present the greatest risk and threat in Cornwall, as evidenced so far through the OCLPs and local intelligence: Modern Slavery and CSA/CSE</p>	<p>Progress against agreed multi-agency action plans will be monitored by the Serious and Organised Crime Partnership (SOCP), the Safeguarding Children’s Partnership (CSA/CSE) and Safer Cornwall.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Action plans • Outcomes frameworks • Peninsula OCLPs and local profiles, where appropriate • Projects/deliverables for each of the 4Ps – Prevent, Prepare, Pursue, Protect 	<p>3 year rolling cycle with annual refresh (Year 2)</p> <p>Lead: Safer Cornwall Serious and Organised Crime Group</p>

Find out more

- Michelle Davies, Strategy Lead for Domestic Abuse, Sexual Violence and Serious and Organised Crime, Community Safety Team, Cornwall Council; mdavies1@cornwall.gov.uk

Comprehensive Outcomes Frameworks have been developed to help us to evaluate the effectiveness of the whole system response to our two highest risk themes - Modern Slavery and CSA/CSE. The Outcomes Framework is designed to inform targeted action to improve the response to serious and organised crime, and ensure that vulnerable people are safe, protected and not let down. 3 indicators from each theme have initially been selected for Safer Cornwall to review on a regular basis.

Performance indicators – Modern Slavery

Performance indicator	Actual 2014/15	Actual 2015/16	Actual 2016/17	Current direction of travel	Current status	Target 2017/18
Number of people receiving Modern Slavery awareness training	n/a	n/a	new	n/a	NEW	5,000 per annum
Number of Modern Slavery referrals to Safer Cornwall SOC Operational Group	n/a	TBC	TBC	n/a	NEW	n/a
Number of Modern Slavery cases escalated to the National Referral Mechanism	n/a	TBC	TBC	n/a	NEW	n/a

Child Sexual Abuse/Exploitation

Performance indicator	Actual 2014/15	Actual 2015/16	Actual 2016/17	Current direction of travel	Current status	Target 2017/18
Children report that they know where to go for help about abuse (Healthy Relationships Programme: 1-10 average rating scale)	Not reported	7.9	7.7	➔	NEW	n/a
Number of repeat cases seen at MACSE	Not reported	Not reported	TBC	n/a	NEW	n/a
Number of CSE-related criminal investigations	Not reported	Not reported	TBC	n/a	NEW	n/a

Other areas of work

Complex needs

Project/activity	Description	Measures/outputs	Timescales & Lead
Adult Complex Needs Project	<p>Create a 'whole system' approach through an Adult Complex Needs Commissioning Plan providing an improved offer to people with multiple needs.</p> <p>Will include a programme to 'up skill' staff, enabling specialist services to be more targeted, and a new evidence-based support model to deliver an improved client experience with positive outcomes.</p>	<p>Progress against agreed multi-agency action plans will be monitored by the Serious and Organised Crime Partnership (SOCP), the Safeguarding Children's Partnership (CSA/CSE) and Safer Cornwall.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Adult Complex Needs Commissioning Plan • New model of support • Multi-agency steering group • Workforce development programme • Social return on investment model 	<p>1 April 2017 to 31 March 2018</p> <p>Lead: Drug & Alcohol Action Team, Community Safety & Localism Service, Cornwall Council</p>

Find out more

- Kim Hager, Joint Commissioning Manager and Safer Cornwall lead for Reducing Reoffending and Mental Health, Drug and Alcohol Action Team, Community Safety Team, Cornwall Council; khager@cornwall.gov.uk

Hate crime and preventing violent extremism

Project/activity	Description	Measures/outputs	Timescales & Lead
Safer Cornwall Hate Crime Sub-Group	<p>Oversee the delivery of the Hate Crime Action Plan by the VCS Equality and Diversity Theme Lead Group.</p> <p>This project contains 4 key work streams:</p> <ul style="list-style-type: none"> • We Say NO To Hate communications plan • We Say NO To Hate Merchandise Hate crime training resources • Multi-Agency Hate Crime Protocol 	<p>Progress against the action plan is monitored quarterly by the Theme Lead Group to Safer Cornwall and reported into Safer Cornwall via the Management Group.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Hate Crime Action Plan • We say NO to hate campaign outputs • E-learning package for hate crime • Multi-Agency Hate Crime Protocol (refresh) 	<p>1 January 2017 to 31 March 2018</p> <p>Lead: Voluntary and Community Sector "Equality and Diversity" Theme Lead Group</p>
Counter Terrorism Local Plan & Prevent Delivery Matrix	<p>The Prevent strand of the UK's counter-terrorism strategy (CONTEST) aims to stop individuals becoming terrorists or supporting terrorism.</p> <p>Whilst Cornwall isn't a "Priority Area", we still develop an annual counter terrorism local plan and delivery matrix to mitigate identified risks (those who are vulnerable to radicalisation). We are also able to provide intervention and support for those who are identified at risk of radicalisation and extremism.</p>	<p>Performance is measured through compliance with the legislation, monitored through the case management system by the Home Office and local review / assessment of case management annually.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Counter Terrorism Local Profile (restricted) • Prevent delivery matrix • Annual Prevent conference • Training sessions delivered – Workshop to Raise Awareness about Prevent (WRAP) and Counter Terrorism and Security Act 2015 (CTSA) 	<p>Rolling programme of work</p> <p>Lead: Prevent Delivery Group</p>

Find out more

- Dina Holder, Chair of the Voluntary and Community Sector "Equality and Diversity" Theme Lead Group; d.holder@clearsupport.net
- Steve Rowell, Prevent and Serious and Organised Crime Lead, Community Safety Team, Cornwall Council; steve.rowell@cornwall.gov.uk Tel: 01736 336587

Road casualty reduction

Project/activity	Description	Measures/outputs	Timescales & Lead
Targeted road safety interventions – education and awareness	<p>Deliver targeted interventions to priority road user groups, including delivery, monitoring and evaluation of interventions and logic models. Contribute universal road safety initiatives to prevention campaign programme.</p> <p>Priority Road User Groups (PRUGs):</p> <ul style="list-style-type: none"> • Motorcyclists: smaller and larger bikes • Pedal cyclists • Older drivers: 60+ years, with risk increasing for those over 75 years • Younger drivers: aged 17-24 and 25-30 • Pedestrians 	<p>See PI table below.</p> <p>Key outputs:</p> <ul style="list-style-type: none"> • Intervention plans for high risk road user groups • Road Safety Initiative Documents and Initiative Library • Intervention and initiative evaluation/ feedback forms • Road safety campaigns 	<p>1 April 2017 to 31 March 2018</p> <p>Lead: Prevention and Road Safety, Cornwall Council</p>

Performance indicators

Performance indicator	Actual 2014/15	Actual 2015/16	Target 2016/17	Current direction of travel	Current status	Target 2017/18
Number of road traffic collisions involving fatal casualties	18	24	24	↓	GREEN	24
Number of road traffic collisions involving serious casualties	192	140	165	→	RED	165
Percentage of surveyed recipients of face-to-face road safety training who have committed to good behaviour	Not reported	Not reported	Actual 94%	→	GREEN	65%

Find out more

- Paula Wellings, Casualty Reduction Manager, Prevention and Road Safety, Cornwall Council; pwellings@cornwall.gov.uk

SAFER CORNWALL

Kernow Salwa

If you would like this information in
another format please contact:

Community Safety Team, Cornwall
Council, Cornwall Fire, Rescue and
Community Safety Service Headquarters,
Boswithian Road, Tolvaddon, Camborne,
TR14 0EQ

Telephone: 0300 1234 100

email: mail@safercornwall.co.uk

www.safercornwall.co.uk