

SAFER CORNWALL

Kernow Salwa

Case Review (Community Trigger) Form

If you have made **three complaints about three separate incidents** of anti-social behaviour (ASB) to any agency within 6 months and you feel you did not receive a satisfactory response, under the Case review (Community Trigger) Procedure someone will review the details of your complaint and decide if your application meets the threshold.

The Crime & Disorder Act 1998 and the Data Protection Act 2018 allows agencies to share relevant personal and sensitive details appropriately with other partners in Cornwall. In order to bring agencies together to review your case through the Community Trigger we will need to share your personal data with our partners. By completing this form you agree to these conditions.

Victim Details			
Victims Name			
Address			
Organisation or Group (if applicable)			
Date of Birth			
Phone No.		Email	
Advocate Details			
Name			
Organisation (if applicable)			
Phone No.		Email	
Declaration			
I agree that information about me and my family relevant to my complaint of anti-social behaviour can be shared between organisations for the purpose of investigating my complaints.			
Signature			
Date			

In this section please complete the details of the three complaints you have made about anti-social behaviour which you want local agencies to review. These incidents must have been reported in the last six months.

Reported Incidents				
First Formal report to an agency.				
Date and Time of Incident				
Brief Details, Location and witnesses				
Reported to	Name			
	Organisation			
Incident/Crime or Reference No.				
Method of Reporting (tick applicable)	Phone	Email/On-line	Written	Person In person
Action Taken and by Whom?				
Assessor Comments				
Second Formal Report to an agency.				
Date and Time of Incident				
Brief Details, Location and witnesses				
Reported to	Name			
	Organisation			
Incident/Crime or Reference No.				
Method of Reporting (tick applicable)	Phone	Email/On-line	Written	In Person
Action Taken and by Whom?				
Assessor Comments				
Third Formal report to an agency.				
Date and Time of Incident				
Brief Details, Location and witnesses				
Reported to	Name			
	Organisation			
Incident/Crime or Reference No.				

Method of Reporting (tick applicable)	Phone YES	Email/On-line	Written	In Person YES
Action Taken and by Whom?				
Assessor Comments	.			

In this section please explain why you think your case should be reviewed and describe the current situation and how you would like it resolved.

Reason for Requesting a Case Review
What is the current situation?
Why are you unhappy with the action taken so far?
What else would you like to see done to resolve the issue?
Are you currently receiving support regarding these incidents? Please describe.

Please send completed forms to –

Communitytrigger@cornwall.gov.uk