

Resources List

for professionals working with Deaf survivors

Signhealth Domestic Abuse Service (Click on bold text for more information)

Information about our service for Deaf Community

Adult Referral Form and Young Person Referral Form



Interpreters & Video Relay Interpreting Service

NRCPD - The National Registers of Communication Professionals working with Deaf and Deafblind People

SignVideo - Contact them for more information regarding a contract

SignLive - Contact them for more information regarding a contract



Intermediary - Specialist support for people with complex communication needs

Ministry of Justice Witness Intermediary Scheme - Information about the Intermediary scheme and who can request one.

HMCTS intermediary services - Getting Intermediary support



Deaf Awareness Tips

Learn about Deafness

Who uses British Sign Language? Learn to fingerspell in BSL



Services for Deaf children and young people

List of **DEAF CAMHS in England and Wales** (Deaf Child and Adolescent Mental Health Services)

NDCS - National Deaf Children's Society



Mental Health Support for Deaf Adults

Referral form to SignHealth BSL Talking Therapies

Wellbeing Live Chat - RAD (Royal Association for Deaf People)



Services that offer Independent Living Support or advice in BSL for Deaf Adults

SignHealth Specialist Outreach Services

Royal Deaf Association (RAD) Services

Deaf Plus Advice Line - in BSL for Deaf people- advice on a range of issues such as benefits, housing, employment, and debt.



Local Sensory Services

Google local sensory service to contact them for more information



Alerting Devices for Deaf people

Smoke Alarm System

Alarm clocks, baby monitors and multi-alerting systems

Doorbells

The refuges can contact their local council deaf services / sensory services to arrange alerting devices for Deaf and hard of hearing people.

London Fire Brigade offers home visits for Deaf people and installment of deaf fire equipment for free.



Resources in BSL and helpline in BSL for Deaf people

Accessible resources - Videos in BSL for Deaf people

Safety and Support Planning - A guide for safety and support planning in BSL

Refuge - National BSL Helpline (10am - 6pm Monday to Friday)



Ways to contact 999 for Deaf people

BSL 999 - App can be downloaded on a phone / **Information about BSL 999 for Deaf people**

999 by text message - Information for Deaf people



Relay UK App - Free

Relay UK - Relay UK helps deaf, speech-impaired, and hearing people talk to each other over the phone using the relay service

Top 5 tips to work with Deaf people

1. **Ask what their preferred method of communication is.**
Make sure their communication needs are met and they understand and can engage fully in all modes of communication.
2. Offer to **signpost to the right organisations who can communicate** with them in their preferred language.
3. Make sure **assessments are carried out by experts** who have lots of experience working with members of the Deaf community.
4. **Empower them** to make informed decisions that are right for them.
5. **Make sure they are happy with the choice of interpreters.**
Maybe they know the interpreter from work or through friends. They may not feel comfortable using an interpreter that they know, when discussing domestic abuse.

TIPS

All resources and their links in this list were correct at the time of writing and may have changed overtime.