

Safer Cornwall Multi-Agency Action Plan DHR14

Recommendation	Outcome	Specific actions to achieve outcome	Status	Lead Agency
<p>RECOMMENDATION 1:</p> <p>Safe employment practice should be reviewed in light of the specific learning from this DHR to improve the safety of workers and service users.</p>	<p>Safer recruitment practice is signed up to by all agencies within Safer Cornwall Partnership (taking account of variances in organisation i.e., legal duty)</p>	<p>Action 1: Safer Cornwall to produce guidance to be shared on safer and inclusive recruitment and employment practice including risk assessment. To be supported with training on risk assessment.</p> <p>Working group to be set up to deep dive into this issue with relevant HR leads and as per relevant sectors, such as VCSE (statutory bodies undertake recruitment through national frameworks and vetting).</p>	<p>In progress: Review of current guidance. Lessons learned from recruitment and employment of Experts by Experience Cornwall Council Complex Needs Team and Development of a volunteer pathway reflects the learning from this review.</p> <p>Completed: DCP undertakes recruitment via national frameworks and vetting. Significant work has been ongoing nationally including ongoing assessment from the HO and HMICFRS.</p> <p>RCHT/CFT: HR asked to review the policies on employing paid and unpaid workers with 'lived experience', and to confirm that DBS checks and appropriate support mechanisms are in place.</p> <p>Probation Service: Pre-employment screening procedures are required for all people applying for posts or working within MoJ. There is National Security Vetting - and National Security Clearance undertaken.</p>	<p>Safer Cornwall members</p> <p>Strategic commissioning teams DASV/DAAT/ Complex Needs</p>
	<p>Improved safer recruitment of non-clinical staff</p>	<p>Action 2: The Integrated Care Board and Chair of the Safer Cornwall</p>	<p>In progress: ICB to provide an update and a proposed way forward. A letter</p>	<p>ICB Safer Cornwall</p>

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		Partnership will write a joint letter to the Royal College of General Practitioners informing them of the learning from this DHR	to the Care Quality Commission and the DBS would achieve this outcome; not the RCGP.	
RECOMMENDATION 2:				
The whole system of working with families/ communities requires an immediate review to ensure that vital information is provided and received to aid safety planning and risk management.	Help and support will be available for 'affected others' (friends, families, co-workers, and community members) which will encourage reporting and improve information sharing between community members and the professional system	Action 3: Safer Cornwall will raise awareness of the Safer Futures offer for affected others, including signposting to national offers i.e. safety planning toolkits, Women's Aid helpline for affected others.	Completed: The current commissioned Safer Futures domestic abuse helpline offers advice to 'affected others' family members, friends, co-workers etc and can provide guidance and advice around safety planning. Campaigns and communications are ongoing throughout the year regarding affected others and accessing support. Promoted by Safer Cornwall during 16 Days of Activism campaign – Nov/ Dec 2024) Webpage available for families and friends who are concerned for a friend/family member/neighbour I'm worried about someone else - First Light And for organisations Organisations: Support for Domestic Abuse and Sexual Violence - First Light	Safer Futures Safer Cornwall Strategic commissioning teams DASV
	General information about the nature of concerns, alongside	Action 4: MARAC practice guidance to be updated to specifically	Completed: Improved information gathering and sharing is in place using the	MARAC Steering Group

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	specific questions on unique character traits and any perceived aids/barriers to communication/engagement will be available for MARAC	commit to the principle of receiving information from families, valuing it, thinking about it, and acting on it.	MARAC research form which includes family input and prompts discussion during MARAC meetings, to enable a culture change.	All MARAC agencies
	Resources and support for affected others for essential safety information will be available.	Action 5: Pilot an 'affected other groups' to provide support to family members of those impacted by domestic abuse.	<p>Completed: Affected others drop-in groups have been established, staff have been identified to hold these sessions on a monthly basis. First drop-in to be held in April after the Easter 2025.</p> <p>Kernow Recovery Communities established 2024 by Experts by Experience in the Strategic Drug and Alcohol Commissioning Team at Cornwall Council. Kernow Recovery Communities - Safer Cornwall</p>	<p>Safer Futures</p> <p>Safer Cornwall Strategic commissioning teams DAAT/ Complex Needs</p>
	Positive engagement with affected others will be demonstrated in safety planning and during MARAC meetings	Action 6: The DHR subgroup will explore the feasibility of adapting the DOHC consensus statement for suicide and self-harm to improve consensual engagement with affected others during periods of increased risk of domestic abuse-related suicide/homicide	<p>Completed: A Task and Finish Group of DHR subgroup reviewed the Consensus statement with Cornwall Council's Suicide Prevention lead, Cornwall Council Safe Accommodation lead and ICB safeguarding lead. It was concluded that the consensus statement isn't safe as a blanket statement to be applied to domestic abuse cases, due to the risk factors specific to DASV. Instead, as part of the ongoing</p>	<p>Safer Cornwall DHR Subgroup</p> <p>Safer Futures</p> <p>MARAC</p>

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			<p>culture change towards trusted professionals and reflective practice – it was agreed that continuing to upskill practitioners to safety plan effectively with an understanding of who the victim trusts and maintaining a tactful dialogue with families enables the positive engagement recommended from this case.</p> <p>Safer Futures undertook a review of practices around family involvement and ways to improve how consent is approached and employ curiosity around service users more comprehensive support networks. Information is fed into the safety planning process through MARAC IDVAs. This enables the victims' expressed wishes to be listened to and considered alongside risk.</p>	
<p>RECOMMENDATION 3:</p> <p>The MARAC Steering Group should immediately review MARAC practice in light of this DHR and respond to the specific learning identified.</p>	<p>Active listening will be clearly demonstrated during MARAC meetings as part of safety planning strategies</p>	<p>Action 7: MARAC protocol update to reflect to ensure a trusted practitioner is identified during meetings to enable active listening.</p>	<p>Completed: MARAC protocol updated and reviewed by MARAC Steering Group 25/01/24.</p> <p>Embedded in practice with trusted practitioners invited to MARAC meetings if they are not already a MARAC rep.</p> <p>Trusted professional/ creative solutions/ MDT escalation</p>	<p>MARAC Steering Group</p> <p>Safer Cornwall Strategic Complex Needs Team</p>

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			guidance developed and shared 2024. It remains a working document/ constantly updated and improved.	
	Repeat Case Review (professionals) meetings are business as usual and held to focus attention around creative solutions	Action 8 -The MARAC steering group will develop a formal escalation stage to an established 'creative solution MDT' drawing on extended expertise to resourcefully and creatively 'think outside of the box' to proactively build trust, manage safety, offer treatments, and mitigate risks in cases that feel 'stuck'.	Completed: MARAC operating protocol updated. Repeat review meetings in practice since August 2022 to enable creative solutions to be applied. A meeting is called to focus on a single case to consider options and direct action. The meeting is attended by senior professionals who have a strategic overarching lens and can instigate alternative solutions.	MARAC Steering Group
	Recordings of MARAC meetings available	Action 9: The MARAC steering group will review its recording practices to ensure that records are capable of meeting the needs of an urgent application for inherent jurisdiction.	Completed: Improvements have been made to MARAC meeting recording by DCP/ CC to ensure secure storage of meeting records. Transcripts of the meetings are being stored on HALO for each meeting – this will ensure all agencies have the most consistent, up to date, operational picture.	MARAC Steering Group
	Inherent Jurisdiction will be a mechanism available for MARAC and will form part of an escalation process	Action 10: The MARAC steering group will produce a standalone policy and protocol for applying for inherent	Completed: MARAC Steering Group reviewed the Inherent Jurisdiction proforma for use in 'stuck' cases.	MARAC Steering Group MARAC

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		jurisdiction in the rare event of all MARAC capabilities being exhausted.	It is being piloted with a live case. A learning briefing will be developed following the pilot.	
RECOMMENDATION 4: The whole system of risk identification, assessment and management should be reviewed in response to the learning from this DHR.	The case management systems of organisations represented on MARAC will show where victims, children, and perpetrators are high risk MARAC cases.	Action 11: All panel agencies to review the MARAC flag system and provide assurance that high risk DA is identifiable. Where barriers are identified, each agency will identify a means to escalate the action through the appropriate channels and record their actions with the DHR subgroup.	Completed: DCP - the MARAC flag system operates effectively in identifying cases where DA is a marker. DCP acknowledged the gap surrounding identifying children and instigated a new systems procedure to ensure that children would be identified. Additionally, since the DHR there has been DA matters training delivered to specialist DA investigators and a review of all guidance and procedures linked to MARAC flags. Awareness continues to be raised with officers about the MARAC flag, and it is included in MARAC training for new police recruits as part of the induction programme. WAWY – an alternative critical information process is in place that provides equivalent recognition of high-risk DA. RCHT/ CFT- Flags are added to the patient electronic records already. This has been formalised in discussion with Integrated Safeguarding Team.	All Agencies represented on MARAC

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			<p>TFF Children and Family Services, Public Health Nursing (health visitors and school nurses). Where children are included for consideration at MARAC, an individual case record is flagged that will identify and save actions agreed for that child as a result of a MARAC.</p> <p>Education Safeguarding - all children subject to MARAC will be on MOSAIC system, a case note records MARAC actions on child's file. PPN will come through as high risk and triaged by MARU; every PPN is sent to the school and recorded on school safeguarding system.</p> <p>Probation Service: there is no specific MARAC Risk Level registration. Domestic abuse perpetrator status and risk to known adult is recorded under the Public Protection registration. When a person on probation is subject to MARAC, this is recorded on their contact record and can be searched accordingly.</p>	
	Cross-border information routinely available at MARAC	Action 12: MARAC representatives will routinely ask for relevant (past or present) cross-border information from their corresponding agency about the victim	<p>In progress:</p> <p>DCP take a case-by-case basis approach. Where a victim is linked to another force DCP follows Safe Lives guidance.</p>	<p>TFF ASC Safer Futures/ IDVA WAWY DCP MARAC</p>

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		and/or perpetrator and associated children where it is known that they have had significant contact before the first MARAC.	<p>For GP surgeries, records are accumulated by victim's current practice.</p> <p>RCHT/ CHT confirms whether there is information from another Trust.</p> <p>Probation Service - information provided to MARAC can be gathered from NDelius and OASys systems which are used across E&W.</p> <p>MARAC form updated with a requirement to say whether there is known information, to make it easier to check i.e., for all those that said yes, was information shared appropriately.</p> <p>Noted within MARAC Rep training and updated protocol describing MARAC Rep responsibilities.</p> <p>Updates to the MARAC research form are being progressed to prompt MARAC reps to think about the impact on a child, where a child is involved in MARAC case.</p>	ICB/GP
	Reflective supervision is available and in use by MARAC reps	Action 13: All MARAC supervisors know who their MARAC representatives are, and what their role is. They will produce an annual	Completed: Support and encouragement to all panel agencies promoted by DASV Partnership Board to support staff appropriately and	MARAC Steering Group All agencies represented on MARAC

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		log of all reflective supervision sessions for the MARAC chair, and the MARAC chair will provide the steering group with a record of all mandatory group supervision sessions for MARAC representatives.	<p>raised awareness of MARAC rep roles (February 2024 agenda).</p> <p>Mandatory supervision offer considered, instead reflective supervision agreed as more helpful and offered at the end of each MARAC meeting. A peer support option developed for new reps to MARAC particularly where MARAC reps are not DASV sector/ DASV trained.</p> <p>RCHT/ CFT - MARAC representatives all have a MARAC supervisor, a log is kept of attendance at MARAC supervision sessions.</p> <p>In progress: DCP, ASC, WAWY, Safer Futures, Probation, TFF.</p>	<p>DASV Partnership Board</p> <p>MARAC Steering Group</p>
	Risk status is reviewed and managed by individual agencies taking into account MARAC risk in all circumstances	Action 14: MARAC Steering group will develop an agreement between all MARAC agencies that a consensus on risk status (agreed at MARAC) must be applied across all agencies for specific domains (i.e., risk from	Completed: Discussed at MARAC Steering Group and DHR Learning and Implementation Subgroup. Consensus reached that MARAC risk is recognised regardless of individual agency risk, but MARAC risk status is not appropriate to be <i>applied</i> (or	<p>MARAC Steering Group</p> <p>All agencies represented on MARAC</p>

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		other/to others) for the duration of MARAC involvement	supersede) individual agency assessment of risk. In progress: A reminder to be included in a letter from MARAC Steering Group Chair to heads of services/ managers of all agencies – confirming risk assessment by MARAC is indicated on individual agency systems.	
	Home Office description of MARAC risk status is well known by agencies in Cornwall	Action 15: MARAC Steering Group will provide each MARAC representative with the Home Office description of risk to be incorporated into agency records alongside the risk status (on a case by case basis).	Completed: MARAC Chair shares the HO description of risk at weekly MARAC meetings and in MARAC rep training.	MARAC Steering Group
	Increased awareness of non-fatal strangulation across Safer Cornwall	Action 16: Safer Cornwall Partnership will lead a campaign of awareness surrounding the risks of non-fatal strangulation.	Completed: NFS awareness raising training session disseminated across all DASV specialist and community commissioned services and Safer Accommodation in 2023 DASH training incorporates NFS information and examples. Training within Safer Futures via NHS NFS rapid read, and SafeLives' new non-fatal strangulation training for professionals, delivered in	Safer Cornwall Strategic Commissioning DASV

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			partnership with the Institute for Addressing Strangulation.	
	Full history of domestic abuse available to MARAC	Action 17: Devon and Cornwall Police will ensure that the enhanced search function within Niche is used by officers to identify all offences and cautions in relation to a specific offence of domestic abuse and is used to fulfil requests from MARAC to report the full history of domestic abuse – without any arbitrary timeframe.	<p>Completed: Niche (system) has enhanced our ability to identify DA. DCP use a DVDS proforma which demonstrates enhanced search function utilised by DAO's.</p> <p>As part of the investigation standards there is a supervisor review of all investigations which is called VOWSIO. Supervisors are required to carry out a secondary review. This is an area that DCP are continuing to improve.</p>	DCP
	Search functionality within GP practices enables domestic abuse to be identified.	Action 18: Integrated Care Board will establish how GPs search clinical records for key terms related to specific domestic abuse offences.	<p>Completed: Search functionality is available within GP systems. For example, a word such as "assault", "domestic" is entered into the system and it will search and list all of the consultations with the word specified. In addition to this function, code is applied and prompts for all consultations.</p> <p>The Royal College of General Practitioners has produced guidance on processing, coding, and storing safeguarding information in primary care. RCGP-Safeguarding-Coding-Information-June-2017.pdf There are</p>	ICB GP Practices

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			specific codes and guidance for domestic abuse. This information has been disseminated through ICB newsletters to general practice.	
RECOMMENDATION 5: There should be an agreed strategy for improving the identification and response to financial abuse through awareness raising, a staff development programme and case audit to confirm that this activity has had a positive impact on practice.	Economic abuse awareness raised and considered at MARAC meetings	Action 19: The MARAC Chair will routinely request information on economic abuse for each MARAC case.	Completed: Economic abuse is a field on the MARAC research form and is being explored on a case-by-case basis.	
	Learning briefings raise awareness of economic abuse	Action 20: Examples of learning relating to economic abuse from DHRs and other serious case reviews will be shared with practitioners through 7-minute briefings.	In progress: A suite of learning briefings continues to be developed/ are being disseminated as a result of DHRs; economic abuse and coercive control are included. Economic Abuse is covered in new "Assessing Who Is Causing Harm" training in the context of DA- which is delivered through a Coercive Controlling Behaviour lens by Safer Futures.	Safer Cornwall Strategic Commissioning DASV Safer Futures

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	Better understanding of economic abuse across all agencies	Action 21: Each agency will undertake a quarterly audit of domestic abuse cases to assess whether financial abuse has been detected and reported	<p>Completed: To achieve a better understanding of economic abuse it was agreed by the DHR Learning and Implementation Subgroup that education and training should be available rather than audit. A webinar was delivered during 16 Days of Activism in 2024/ 2025.</p> <p>Probation Service – economic abuse is included in relevant learning and development offers. MARAC provides an opportunity for the audit of financial abuse awareness and reports on a case-by-case basis.</p>	<p>DHR Subgroup</p> <p>Safer Cornwall Strategic Commissioning DASV</p>
	Training and development from DHRs considered by multi-agency subgroup	Action 22: Domestic abuse training will be updated 6 monthly to incorporate new learning from DHRs	<p>Completed. Updates to training from DHR learning is a standing agenda item for DHR Learning and Implementation subgroup.</p> <p>DASV Partnership Board audit of DASV training January 2025 identified gaps and recommendations were made for development of training to ensure DHR learning is incorporated.</p> <p>In progress: OSCP/ Safer Cornwall DA training analysis</p>	<p>DHR Subgroup</p> <p>DASV Partnership Board/ Safer Cornwall Strategic Commissioning DASV</p>
RECOMMENDATION 6:	Greater awareness of coercive and controlling	Action 23: Safer Cornwall will outline the	Completed:	Safer Futures

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A training and development strategy (led by Safer Cornwall) should be developed focused on improving recognition and response to the overt psychological aspects of coercive control.	domestic abuse within all agencies and better evidencing of it.	specific learning outputs for coercive and controlling behaviour training in the county. These outputs will include up-to-date learning from DHRs and other serious case reviews, specific examples of covert psychological tactics and the requirement to raise concerns about seemingly innocuous behaviours.	<p>DASV Partnership Board audit of DASV training 2024 identified gaps and recommendations were made for development of more in depth coercion and control training.</p> <p>To achieve a greater awareness of coercive and controlling domestic abuse:</p> <ul style="list-style-type: none"> - A webinar for professionals, and professionals' resource developed on Safer Futures website, as well as awareness campaign during 16 Days of Activism 2023 and 2024 delivered. - Training co-written and delivered with the National CCB experts is being provided across the county by Barnardo's on a paid-for basis -Understanding Coercive Control. - Adult Social Care developed a practice guidance note on coercive control in relation to the Care Act statutory guidance on safeguarding. June 2024 	<p>Safer Cornwall</p> <p>Safer Futures</p> <p>Adult Social Care</p>
RECOMMENDATION 7: MARAC, Adult Social Care, CFT and Safer	Inherent jurisdiction process understood and	Action 24: An Inherent Jurisdiction Working Group will be formed to research its previous use	Completed: MARAC has taken this forward and is trialling Inherent Jurisdiction in a live case,	MARAC Steering Group MARAC

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<p>Cornwall should form a small working group to research the feasibility of using Inherent Jurisdiction as a last resort option for individuals who 'fall through the net' of existing statutory capabilities to preserve life. A feasibility paper should be produced which outlines its utility as a last resort option, and the work required to enact the escalation route within standard working practices in Cornwall.</p>	<p>in place for escalation at MARAC</p>	<p>in the UK, its legal capabilities, and its utility as a last resort option for preserving life in high risk cases in Cornwall.</p>	<p>working with all agencies and Cornwall Council legal. A learning briefing will be developed as a result and reviewed/ agreed by MARAC Steering Group.</p>	
<p>RECOMMENDATION 8a:</p> <p>Probation Services in Cornwall should act speedily upon any relevant recommendations deriving from the Internal Review, Michaela's inquest, current national cases (subject to reviews and preventing future death reports) and subsequent changes in</p>	<p>Improved access to behaviour change at an early stage</p>	<p>Action 25: To ensure that appropriate domestic abuse interventions are available to the right people at the right time at the right level.</p>	<p>Completed: Building Choices is part of the Next Generation of Accredited Programmes. The programme takes a person-first approach, focusing on individual needs rather than specific offences. It develops skills in:</p> <ul style="list-style-type: none"> • emotional management • healthy thinking • healthy relationships • sense of purpose • healthy sex (where applicable) 	<p>Probation Service</p>

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<p>national practice. Locally, they should improve access to behaviour change programmes at an earlier stage; engage with victims over living arrangements post perpetrator release and challenge the perpetrators ability to continue coercive behaviour from within prison.</p>		<p>To respond to recommendations from local and national reports.</p>	<p>The Skills for Relationships Toolkit is aimed at those people on probation who have exhibited intimate partner violence (IPV) at a lower level from that addressed by Building Choices.</p> <p>The eligibility criteria for domestic abuse interventions is based on The Risk-Need-Responsivity (RNR) model which has become the leading model of offender assessment and treatment in the world.</p> <p>Allocation of pre-sentence reports (PSR) to suitably qualified probation staff - Probation Instruction PI Determining Pre-Sentence Reports updated 12.1.2024 reiterates that managers must ensure PSRs are undertaken by staff with suitable qualifications and/or levels of competence. A new guidance document has been created which provides greater clarity on the types of PSRs which are appropriate for Probation officer and Probation Service Officer grades.</p> <p>Allocation of cases – Probation Instruction PI 05/2014 sets out the basis for Case Allocation. A new digital tool is now in use which supports Senior Probation</p>	

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		To ensure that victim safety is included in release planning.	<p>Officers to make informed and defensible allocation decisions</p> <p>The Address Checks (Post Custody) Policy Framework sets out the following:</p> <p>An address check is carried out to consider and, where appropriate, initially approve the accommodation.</p> <p>Probation Practitioners must carry out address checks to assure themselves, using professional judgement, that the intended place the person on probation may stay at:</p> <ul style="list-style-type: none"> • does not present unmanageable risks to the public or puts any previous victims at risk of serious harm; and • is suitable for their presenting needs. <p>As far as possible, recognising that risk cannot be eliminated entirely in many cases, the Probation Practitioner must ensure accommodation requested by a person under their supervision is appropriate based on the identified risks.</p> <p>Home visits provide a valuable window into the person on probation's circumstances and</p>	

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		<p>To ensure that ongoing risk to victims of DA from person's in prison is monitored and disrupted, where possible.</p>	<p>lifestyle. By seeing someone in their own environment, it enables staff to verify their self-report of their circumstances, who they are living with, (or spending a lot of time with) identify any issues with the property or the local area and understand the impact of the person on probation's role in their family, household and community. This can aid a comprehensive assessment of risk, needs and safeguarding concerns in relation to children, vulnerable adults, and partners in cases of domestic abuse. The Home Visits Policy Framework sets out the timescales and frequency of home visits for people on probation.</p> <p>There are close links between the prison estate and the Probation Service. Where there are known risks of persons in prison continuing to pose a risk to victims in the community, there are options to address this. For example, via MAPPA. However, restrictions apply.</p>	
<p>RECOMMENDATION 8b:</p> <p>Probation Services in Cornwall must ensure it has at least two</p>	<p>Learning from this DHR is acknowledged and implemented by Probation Service</p>	<p>Action 26: The Head of Probation Services will notify the MARAC chair of the two representatives allocated to attend MARAC and provide an</p>	<p>Completed:</p> <p>There are now two dedicated MARAC representatives from the Probation Service. Both are qualified Probation Officers. In</p>	<p>Probation Service</p>

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<p>representatives that have responsibility for attending MARACs across Cornwall. These individuals should be supported by regular reflective supervision and an appropriate time allocation in which to carry out the role in a safe and meaningful way</p>		<p>annual log of their reflective supervision.</p> <p>Reflective supervision sessions will be provided to each MARAC representative by their line manager at least 4 times per year. In addition, mandatory Structured Professional Support (clinical supervision) is provided on a twice-yearly basis.</p>	<p>addition, the Probation Service is represented on the MARAC Steering Committee by a Senior Probation Officer. Reflective supervision sessions will be provided to each officer by their line manager at least 4 times per year.</p> <p>Staff Support – Given the prevalence of domestic abuse, HMPPS recognises that we will work with victims as well as perpetrators and that some members of staff are experiencing or have experienced domestic abuse previously.</p> <p>The well-being of staff is of utmost priority and we operate an Employee Assistance Programme (EAP), which is a free and confidential service available to all HMPPS staff who need advice and support. The EAP is available 24 hours and throughout the year. Further support is available through 'Reflective Sessions'. These sessions can focus on the challenges and impact of working with domestic abuse. Line Managers can make referrals via the PAM OHIO portal or by telephoning the Client Services</p>	

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			<p>Team, with additional information on the process located on Equip.</p> <p>The MOJ document 'Domestic Abuse – Guidance and support for employees and their managers' provides information for staff experiencing domestic abuse. It also provides handling guidance for managers and colleagues to help and support staff in the work place and advice for dealing with perpetrators of domestic abuse.</p>	
RECOMMENDATION 8c – The Probation Head of Service for Cornwall should write a letter to the courts and Judges operating in the county sharing the learning from this DHR with a courtesy reminder to Judges to be mindful of using language that may misinform expectations of what can be legally achieved.	Learning from this DHR to be shared with courts and Judges in Cornwall.	<p>Action 27: Learning briefing developed to be disseminated to raise awareness with courts and Judges in Cornwall</p> <p>Learning from this DHR will be shared with Courts and Judges via the Sentencing Liaison Forum.</p>	<p>Completed: DASV team is disseminating learning via the Courts Review Group.</p> <p>Probation Service is disseminating learning via the Sentencing Liaison Forum.</p>	<p>Safer Cornwall Strategic Commissioning DASV</p> <p>Probation Service</p>
RECOMMENDATION 9: There is a need to immediately	Emergency contact details for overseas callers readily available for all services	Action 28: Panel members will provide the DHR subgroup with evidence of their	Completed: DCP: There is a non-emergency number on our website. The call transfers into DCP Switchboard.	Safer Cornwall partners

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<p>investigate the mechanism for making an emergency call to their service from an overseas caller for a resident based in the UK</p>		<p>emergency contact details for overseas callers on all contact information.</p> <p>Action 29: The CSP Chair will write to Lord Ashcroft to ensure Crimestoppers are aware of the learning from this DHR.</p>	<p>If the Switchboard consider it to be an emergency, they can put it into our priority line (an emergency call). If the caller is ringing an emergency number from the country they are in, it would be for the local emergency service to provide this information to us. Any further developments require Home Office level input.</p> <p>In progress: RCHT/ CFT – considering adding an overseas emergency contact number to all letters (policies/leaflets/etc).</p> <p>In progress</p>	DCP
<p>RECOMMENDATION 10:</p> <p>It is imperative that the MARAC Flag system is understood and acted upon by all professionals working in Cornwall.</p>	<p>Learning from this DHR is acknowledged and implemented by all agencies around MARAC risk</p>	<p>Action 30: All panel members will share the learning from this DHR with relevant practitioners via a briefing paper, highlighting the areas for improvement (i.e., sharing information with MARAC).</p>	<p>Completed: Two learning briefings (including MARAC) as part of a suite of learning briefings from this DHR developed and disseminated via DASV Partnership Board.</p> <p>Learning briefing shared with MARAC Steering Group 04/04/24</p>	DASV Partnership Board/ DASV Strategic Team

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			Learning briefing and case study used at MARAC Rep event	
		<p>Action 31: Heads of Service will communicate the importance of understanding the meaning of a MARAC flag. They will explicitly emphasise that MARAC flags carry weight in their organisations and encourage a responsive approach for the level of risk identified.</p> <p>They will make sure IT systems are capable of notifying practitioners of MARAC alerts and know how to respond by signposting them to a specific internal procedure for acting on a MARAC flag.</p> <p>They will ensure all operational practitioners know how to escalate concerns to management, their MARAC representative, or the MARAC Chair.</p>	<p>Completed: MARAC flag alert led by DCP. Following this recommendation DCP have reviewed their guidance for the force contact centre and in addition the importance of flags will be included within the upcoming DARA to be delivered end of April 2025. This will be delivered to all frontline officers and staff.</p> <p>Safer Futures (First Light) acknowledged that all individuals with a MARAC flag over a period of 12 months will be triaged for IDVA support.</p> <p>RCHT/ CFT review of post MARAC safety plans in place to provide all staff for patients that attend ED/ MIU/ community hospitals or are supported in the community, with information to support staff to identify risk, safety plan and share proportionate/ relevant info with external professionals working with the child/ victim/ perpetrator.</p> <p>In progress: Letter from MARAC Steering Group Chair to Heads of Service/ managers.</p>	<p>MARAC agencies</p> <p>MARAC Steering Group/</p>

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Recommendation	Outcome	Specific actions to achieve outcome	Status	Lead Agency
<p>RECOMMENDATION 11 a:</p> <p>Safer Cornwall should continue to develop its prevention and early intervention services for perpetrators of harmful behaviours and ensure commissioned services address the root cause of behaviours and reduce domestic abuse recidivism through statutory and non-legal interventions.</p>	Early intervention and prevention work (behaviour change) to continue in Cornwall	<p>Action 32</p> <p>Safer Cornwall Partnership will publish its 5-year strategy for addressing perpetrator behaviours through early intervention and prevention</p>	<p>Completed:</p> <p>Behaviour Change is incorporated within strategic priority 3 – Prevention and Early Intervention (Safer Cornwall DASV Strategy 2023-2028) – aim to progress and extend the gender-informed prevention, support and interventions to challenge and change abusive behaviour. Aim to improve the Criminal Justice System response to domestic abuse providing trauma informed support for survivors and holding those engaging in abusive behaviours to account .</p> <p>DASV Strategy - Safer Cornwall</p> <p>DASV- VAWG Delivery Plan updates provided as evidence.</p>	Safer Cornwall Strategic Commissioning DASV
<p>RECOMMENDATION 11 b:</p> <p>The Home Office should introduce a domestic abuse register for individuals with a history of domestic abuse (that fall outside of the requirement of a 12 month prison sentence) which places a legal responsibility on</p>	Implementation of Domestic Abuse register	Action 32: National action	Home Office notified of this recommendation via submission of the DHR.	Home Office

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Recommendation	Outcome	Specific actions to achieve outcome	Status	Lead Agency
known abusers to notify agencies of a change of address and a change of relationship within the new creative powers of the DAPO system.				
Recommendation 12 The MARAC chair should work in partnership with children's services and other relevant agencies to develop a child impact report for all identified child victims of domestic abuse.	This approach will facilitate a more comprehensive and informed response to the needs of child victims of domestic abuse, thereby improving the effectiveness of professional interventions and long-term support strategies.	Action 33: Develop a report/ or mechanism within the HALO case management system for capturing the social and emotional and attachment issues, together with the behavioural, cognitive development and educational progress within the context of the environmental impacts on the child	In progress: The gap is being addressed to ensure children in cases referred to MARAC are recognised as victims of domestic abuse in their own right to ensure the full spectrum of their needs are addressed. Work is being undertaken across the partnerships that will dovetail to address this recommendation –OSCP – Our Safeguarding Children Partnership subgroup is developing guidance and a toolkit to upskill staff and raise awareness of the child's voice.	MARAC Steering Group TFF (C&FS)
			OSCP DA audit March 2025	