

Community Safety in Your Area

Safer Cornwall is a statutory partnership of public, voluntary, community and private organisations who come together to do all that they can to make Cornwall's communities safer.

We provide a co-ordinated response to community safety issues, drawing together all those organisations and people that can make a difference.

If you would like to raise a concern or find out more about the support available in your area, please contact your Community Safety Team at communitysafety@cornwall.gov.uk

safercornwall.co.uk



Worried about a child?

The Multi-Agency Referral Unit (MARU) provides a multi-disciplinary response to concerns about the welfare or safety of a child or young person in line with statutory guidance from Our Safeguarding Children Partnership (OSCP) for Cornwall and the Isles of Scilly.

The multi-disciplinary team also provides advice and guidance to parents and professionals about the wide range of services available to children and families in Cornwall.

If you have immediate concerns or are worried about a child or young person's safety please telephone the MARU on **0300 123116** and for the out of hours service call **0120825130**

For out of hours phone **01208 2513000**

For more information visit ciossafeguarding.org.uk/scp

Worried about an adult?

Everyone has the right to live their life free from violence, fear and abuse, but not everyone can protect themselves.

If you are:

- an adult experiencing abuse or neglect
- or are concerned about an adult experiencing abuse or neglect.

Telephone us on **0300 1234 131**

Or

To make a safeguarding referral visit cornwall.gov.uk/health-and-social-care/adult-social-care/safeguarding-adults

To request help for an adult visit cornwall.gov.uk/health-and-social-care/adult-social-care/request-help-for-an-adult

Domestic Abuse & Sexual Violence

Anyone can experience domestic abuse or sexual violence – it affects people of all ages, regardless of gender, sexuality, ethnicity and background, however, women and girls are disproportionately affected.

There are specialist services available to support you.

If you or anyone else is in danger please call the police on **999** immediately. If you ring **999** but can't talk, make sure the police know you are there by coughing or tapping the handset, or by dialling **55**.

In a non-emergency please call **101**.

You can also text **67101**.

If you are deaf, hard of hearing or have any speech impairment, in an emergency please dial Minicom/Textphone **18001**.

What is domestic abuse?

Domestic abuse is defined as controlling, coercive or threatening behaviour, violence or abuse. Our services are delivered to adults, children and young people who are, or have been, intimate partners or are family members.

It can take many forms and includes psychological, physical, sexual, financial and emotional abuse, stalking, so-called 'honour'-based abuse, forced marriage and the illegal practice of Female Genital Mutilation.

Sexual violence and abuse

Sexual violence and abuse is a broad term describing all sexual offences against adults and children. It occurs when the person is forced, coerced or deceived into sexual acts against their will or without their consent.

Sexual violence and abuse can happen to anyone in our community. It does not have to be a single act, but can occur as part of a continuum of attitudes and actions.

If you think you or someone you know is experiencing Domestic Abuse...

 **01208 22 99 22**

SAFER FUTURES

Ending Abuse in Cornwall & Isles of Scilly.

Safer Futures provides support, safety planning, advice, therapy and recovery in domestic abuse and sexual violence.

We can help if you have experienced sexual assault, abuse or rape and need support in your recovery. Services are provided to women, men, young people and children.

Online saferfutures.org.uk

Email info@saferfutures.org.uk

If you or someone you know has been raped or sexually assaulted...

 **0300 303 4626**

Devon & Cornwall SARC
Sexual Assault Referral Centres

The Devon and Cornwall Sexual Assault Referral Centre (SARC) provides safety, support, forensic medical facilities and assessments, sexual health advice and counselling to women, men, young people and children.

The helpline is 24/7 and you can make a referral directly if you have been raped or sexually assaulted. Professionals can also make referrals via the helpline.

Online sarchelp.co.uk
(secure online referral).

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safercornwall.co.uk

Report Anti-Social Behaviour

Anti-social behaviour covers a wide range of acts that can include, neighbour nuisance, anti-social driving, street drinking, underage drinking, engaging in verbal abuse, intimidation, threatening behaviour, threatening behaviour in groups or harassment of passers-by, nuisance rowdy behaviour at licenced premises.

To report incidents of anti-social behaviour visit **devon-cornwall.police.uk** where you can access the police's online contact methods – WebChat and Crime Reporting Form.

These are available to use 24 hours a day, 7 days a week. If it's not an emergency, you can also report it to the police by calling **101**.

(In an emergency always call 999)

Report noise nuisance or a licensing complaint

Noise Nuisance

Neighbour noise (e.g. loud music, barking dogs) can constitute a statutory nuisance if this causes an unreasonable interference to the use and enjoyment of your home.

Visit **cornwall.gov.uk/noise** for further details, including how to make a report to the Cornwall Council's Community Protection team

Licences

To find out more about alcohol and entertainment licences or report a licensing complaint please visit:

Online **www.cornwall.gov.uk**
Email **licensing@cornwall.gov.uk**

Report a Crime

Call **999** if you or someone else is in immediate danger, or if the crime is happening right now.

To report non-emergency crime or queries visit **devon-cornwall.police.uk** where you can access the police's online contact methods – WebChat and Crime Reporting Form. These are available to use 24 hours a day, 7 days a week.

If you can't report online then telephone **101**

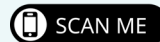
If you have information about a crime you can also contact Crimestoppers anonymously on **0800 555 111**.

Safer Communities Toolkit

Our web-based Safer Communities Toolkit provides a wide range of information and shows people where they can report community safety concerns and access support.

Involving communities in tackling local issues helps people feel better connected to where they live. The Toolkit has been created so that anyone looking to make a difference has the information, tools and support that they need in one place.

The toolkit can be found using this link **safercornwall.co.uk/safer-communities-toolkit** or by scanning the QR code above.



Tell us if someone is sleeping rough

If you see someone sleeping rough you can contact Streetlink via **thestreetlink.org.uk** or **0300 500 0914** (or **999** if they need urgent medical assistance).

If you are sleeping rough and need help, contact the Cornwall Housing Options Team on **0300 1234 161** or drop into a Cornwall Council Information Service Office (formerly called One Stop Shop).

Report Drug Litter, Rubbish & Graffiti

If you find discarded needles or drug related litter, do not attempt to pick it up. Please report the location to Cornwall Council's Waste Management Team via the webpage **cornwall.gov.uk/rubbish-recycling-and-waste/street-cleaning** or telephone **0300 1234 141**.

To report graffiti, fly tipping, littering, abandoned vehicles and dog fouling please use the "Report It" pages on the Cornwall Council website **cornwall.gov.uk/report-it**

Report Hate Crime

Hate crime is the term used to describe an incident or crime against someone because of hostility or prejudice towards their disability, race or ethnicity, religion or belief (which includes non-belief), sexual orientation and gender identity. It's important to report it so that the police can take action.

If you or someone else is in danger, injured or offenders are nearby, ring **999**.

In a non-emergency please call **101**. You can also text **67101**

If you are deaf, hard of hearing or have any speech impairment, in an emergency dial Minicom/Textphone **18001**. If it's not an emergency, dial **18001 101**

For more ways to report hate crime go to **devon-cornwall.police.uk/hate-crime** or **www.stophateuk.org**

If you or someone you know needs help or support with alcohol or drugs issues

 **0333 2000 325**

withyou

With You can support you to make positive behavioural changes. Whether that's with alcohol, drugs, or mental health and wellbeing, they are there to help you improve your life in ways you never thought possible.

Telephone **0333 2000 325** (24 hours)

Website and Live Chat: **wearewithyou.org.uk**

Find a needle and syringe service: **wearewithyou.org.uk/needle-syringe-services/**

The YZUP service provides community alcohol and drug treatment support for young people in Cornwall and the Isles of Scilly. If you are under 18 and would like some advice and/or support contact them on the number below. YZUP (young people): **01872 300816**

