DHR/ Recommendation	Outcome to be achieved	Specific actions to achieve outcome	Action completion deadline and status	Action owner
1. Training for GP's should continue to be provided by the Primary Care DASA service (in order to increase understanding of indicators of possible domestic abuse and the need for appropriate enquiry.	GP's able to identify victims of abuse at an early stage and effectively signpost and refer for appropriate support.	Funding to be agreed to extend the primary care domestic abuse support service.	Completed: Implementation of the primary care domestic abuse support service is continuing to be funded by CIoS ICB and Cornwall Council DASV Commissioner. The service is provided by First Light (the commissioned specialist domestic abuse service in Cornwall) who deliver training and in reach to general practice, along with a direct referral pathway. This has resulted in a 500% increase in referrals from general practice over two years, demonstrating improvements.	ICB
The Home Office Quality Assurance panel recommended an extension of this recommendation to include training around the links between suicide, self-harm and domestic abuse.	GP's able to recognize the links between self-harm, suicide and domestic abuse.	Training to be reviewed to include a focussed discussion on suicide, self-harm and links to domestic abuse.	Self-harm and suicide themes are incorporated into discussions on mental health and domestic abuse in the training rolled out under the Primary Care DASA service which is available to all staff including clerical and receptionists.	First Light
2. GP attendance at the domestic abuse training and the use of appropriate inquiry should be monitored and audited by the ICB within twelve months of the publication of the report	Domestic abuse training delivered to all GP practices across Cornwall. Use of appropriate inquiry is demonstrated.	Primary care GP DASA services to continue to promote and encourage GP practices to take up the offer of training and DASA support. Annual training at Treliske hospital to Yr3 Postgraduates.	Completed: as above. Primary care domestic abuse support service provided by First Light (the commissioned specialist domestic abuse service in Cornwall) is continuing to train GP practices, with positive uptake quarter on quarter which is monitored and reported in contract review meetings between ICB, First Light and Cornwall Council DASV. 2024 training for Trainee GPs was delivered and is a vital part of ongoing training. Trainee GPs share their learning in placements and future practices.	ICB
8. The ICB to review the current capacity of Primary Care DASA service and how it features in long term ICS plans	Primary Care DASA service features in long term ICS plans	As above (Rec 1) – funding secured to implement the primary care DASA service.	Completed - as above (Rec 1)	ICB

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3. RCHT to amend the 'therapies' documentation with a view to include Routine Enquiry prompts. A RCHT/ CFT recommendation from DHR17 'to review the roll out of Routine Enquiry across all Trusts services' has commenced and will provide the necessary evaluation of this recommendation.	Routine Enquiry is part of business as usual for Therapies staff.	Training on the need for routine enquiry questions rolled out to all Therapies staff. Due to the variety of places and ways that different Therapy teams record patient notes there will be no single way of including prompts in notes. Maxims (RCHT electronic system) does not have the facility to include such a prompt. Nerve Centre is currently being reviewed and the inclusion of routine enquiry questions will be discussed as part of this review. Otherwise, therapists will document as free text in whatever format they currently use.	Completed 02.03.23	Ms Clare Rotman - AHP Therapy Lead RCHT/CFT
4. All services to ensure that their current trauma informed working	There is a greater understanding of the history of abuse in a family and its	A RCHT/ CFT recommendation from DHR17 'to review the roll out of Routine Enquiry across all Trusts services' has commenced and will provide the necessary evaluation of this recommendation CFT/RCHT - The DA steering group will: Review of Routine Enquiry work to	01.12.24 21.11.24 Completed	Domestic Abuse coordinator CFT/RCHT All agencies
practices include the relevance of familial histories of domestic abuse and how this might subsequently impact on probability and future risk of harm from domestic abuse for both victims and perpetrators.	impact on victims of abuse and the family unit, amongst all professionals and agencies.	date Identify what further work and support is required for each Team/Service/ Trust Formulate action plan identifying above and identify who will be responsible for completing actions & how change in practice will be measured Implement action plan Monitor and review action plan	 Routine enquiry is regularly added to the internal DASV steering group agenda. HR and managers have confirmed that routine enquiry is mandatory when to ask their staff when returning from period of absence. 1-1 shadowing arranged with MIU lead due to barriers around RE and MARAC flags were identified within teams. This has improved knowledge and understanding around the importance of RE. Mandatory routine enquiry questions have been added to Maxims and Oceano. These are automatically generated when staff are attempted to raise an internal safeguarding referral to the integrated team. The referral cannot be submitted without selecting that RE has been explored. 	Domestic Abuse coordinator CFT/RCHT DCP

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			 Routine enquiry questions are mandatory within maternity services systems. Regular communication and information provided for staff awareness. Attendance at multi agency meetings internally and externally to raise awareness 	
		DCP are constantly evolving to ensure all our policies and working practices are trauma informed. This is not the first recommendation we have received in this area and work is already underway to enhance our training packages.	Completed: The Serious Violence Prevention Programme commissioned the Wave Trust to understand the organisational current position in regard to delivering a Trauma Informed service, surveys and workshops were completed leading to the publishing of an organisational road map for consideration.	
			Shame sensitive training has been developed in collaboration with Exeter University for police and partners. The aim of the training is to identify and address shame directly and understand how impactful shame can be in terms of driving violence and crime.	
			The VAWG portfolio has delivered 2 - 2hour inputs for partners and police in regard to shame sensitive with 310 participants.	
			Refreshed Stalking/Harassment Operational Procedure to ensure a trauma informed service.	
			Refreshed LEPH Link to help support officers and victims.	
			The introduction of Niche has allowed for a more holistic approach in responding to DA, officers and staff are able to see more linked	

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			history and associates that may be relevant to risk. This alongside a newly launched intel portal which is capable to giving a summary of a person's history, increase our ability to identify any future risks which we incorporate into our risk assessments.	
			A Sharepoint message and article in our safeguarding matters newsletter has also gone out to all officers and staff to raise further awareness around the risk of suicide in DA.	
5. Domestic Abuse training programmes to ensure awareness of the links between suicide and domestic abuse and the links between child sexual abuse and domestic abuse.	Professionals trained in domestic abuse will gain a better understanding of the links between domestic abuse, child sexual abuse and suicide.	Safer futures is currently in the process of devising a slide to add more in-depth link with Child Sexual Abuse, domestic abuse and suicide. This will be included in Level 3 training.	Current DASV Levels 1- 3 is delivered by Safer Futures this training incudes a case study on suicide - Trainers unpick the professional response to disclosures of suicide ideation/low mood because of domestic abuse. Attendance and the evaluation of the outcomes of Safer Futures domestic abuse training to be reported to the DASV Partnership Board Current Level 1 and 2 DASV Training delivered by Safer Futures includes links between Child Sexual Exploitation and domestic abuse. Primary Care Domestic Abuse Support programme continually updated to reflect current DASV/DASH training	Safer Futures
6. Write to the Home Office to ensure that there is clear and concise guidance available for services delivering support (face to face) which could be relied upon by professionals in the event of a further lockdown.	Local sign off and implementation of any Home Office guidance produced as a result of this review for services delivering support (face to face) which could be relied upon by professionals in the event of a further lockdown.	Partnership letter to be written to the Home Office validated by this DHR.	2024-25 Audit of all agencies to ensure they are clear on the support offer if a further lockdown were to take place.	Safer Cornwall
7. Child protection assessments to include appropriate consideration of the risks associated with parental separation where domestic abuse is	Practitioners gain a better understanding from specialist DASAs of increased risks to children where	One-hour learning sets will be delivered as part of the core curriculum to raise awareness; these sessions will be delivered by the Family DASAs embedded in CFS and	Completed: advice is available from the Family Domestic Abuse Advisors (appointed early 2023) who are positioned throughout the county.	TFF

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evident in the relationship, including seeking specialist advice/guidance. (Learning: the children's case was closed without sufficient consideration of the impact of separation in terms of increased risks to children particularly as coercion and control was evident in the relationship. Such considerations need to be clearly evidenced in child protection assessments and where	there is coercion and control in a relationship. Risks associated with parental separation involving domestic abuse recorded in child protection assessments.	will focus on the wider aspects of coercive control and key risk triggers. Learning to be included in the CFS learning brief – "What Went Well – Learning from the Front Line", including reference to further research.	These individuals have been specifically commissioned to strengthen the consideration of domestic abuse and its impact on children within Together For Families. These individuals also have the responsibility of working with agencies to support families experiencing domestic abuse in the home.	
appropriate advice obtained from specialist domestic abuse advisors.) 9. Review the current system of accessing body maps in emergency departments and implement a process that ensures staff have access to the documentation. 10. RCHT to Review and address the current level of knowledge amongst staff regards the appropriate use of body maps	Greater awareness and understanding of the importance of body maps and access for staff on NHS systems.	RCHT - We were unable to add the body map onto Oceano as part of the automatic printout for the ED card, but we have added all the body maps onto our Oceano system document library that the staff use all the time. Comms has gone out to all staff highlighting the importance of using body maps.	Completed 13.12.22 We will continue to monitor usage and educate via our turbo 10's. Completed 13.12.22	RCHT/ CFT
11. Identify opportunities for increasing targeted engagement with both victims and abusers - those whose lives are impacted by domestic abuse.	Improvement in engagement of victims and abusers.	Opportunities to be identified in behaviour change programme such as Change4U to increase engagement.	Completed: Behaviour change programmes webinar delivered during 16 Days of Activism November 2023 to promote opportunities for professionals to refer into the service.	Safer Futures
12. Raise public awareness around all forms of domestic abuse and sexual violence and how families can provide support and get help. This should be achieved through training, attending events within the community, organising drop-in groups.	Families know where to go to get help and support for experiences of domestic abuse and sexual violence.	Awareness raising campaigns and access to resources on the Safer Futures website.	Completed: First Light campaigns and communications are ongoing throughout the year regarding affected others and accessing support. Lunch and learn webinar by the Domestic Abuse Helpline during 16 days of activism (Nov-Dec 2023) in	Safer Futures
The Home Office Quality Assurance Panel recommended that the work of the Findaway project be considered in engagement with public/ families/ friends and communities.	Families, friends and colleagues of victims are aware of and signposted to sources of help and support such as Findaway. Worried About Someone's Relationship? Findaway	Safer Futures DASV Helpline and teams are notified of the Findaway project as a source of help and support for engagement with families, friends and colleagues.	which we promoted communities and concerned others access to the helpline for support. Also promoted this access over the Xmas period. November 2024 - The Findaway project is being offered across the Domestic Abuse and Sexual Violence	Safer Futures

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			Helpline and awareness raised within DASA/IDVA Teams.	
			SUsie programme are doing a 16 days of Activism post and on one of those slides the Findaway details have been included for affected others, with the aim of, over time the word of this organisation can spread and be used more widely to support friends and families.	
13. Devise an effective support package	An affected others helpline will be	The current commissioned Safer Futures	Completed: a designated page on First Light website for families and	Safer Futures
for families, friends, and colleagues of someone whose lives are being impacted by domestic abuse	operating and marketed by mid-2024. Calls to the helpline will increase month on month for concerns relating to victims and perpetrators.	domestic abuse helpline offers advice to 'affected others' family members, friends, co-workers etc and can provide guidance and advice around safety planning (but not in an individual case). Safer Cornwall will	friends who are concerned for a friend/family member/neighbour I'm worried about someone else - First Light	Safer Cornwall
	to victims and perpetrators.	raise awareness of this offer, and also signpost to national offers such as downloadable safety planning toolkits and guidance and the Women's Aid helpline for	A designated page on First Light website for organisations Organisations: Support for Domestic Abuse and Sexual Violence - First Light	
		affected others. This will be reinforced with the development of a website by Safer Futures.	As part the Safer Futures helpline we have provided ongoing training and are able to offer support and advice to families/ friends/ communities who are concerned and affected by	
		Safer Cornwall, with Safer Futures, are piloting an affected others group which will	Domestic Abuse.	
		provide support to family members of those impacted by domestic abuse. We will also be looking at whether information for	We have also developed and affected others guide to support.	
As above, the Home Office Quality Assurance Panel recommended that the work of the Findaway project be considered in engagement with public/	Families, friends and colleagues of victims are aware of and signposted to sources of help and support such as Findaway. Worried About Someone's	families can be accessed via the Safer Futures website to enable them to gain information and advice on how to support their family members. Safer Futures DASV Helpline and teams are notified of the Findaway project as a source of help and support for engagement with	Affected others drop-in groups have been established, staff have been identified to hold these sessions on a monthly basis, communication with be sent out via coms teams from Barnardo's and First Light – first drop-in to be held in April after the Easter 2025.	
families/ friends and colleagues.	Relationship? Findaway	families, friends and colleagues.	November 2024 - The Findaway project is being offered across the Domestic Abuse and Sexual Violence Helpline and awareness raised within DASA/IDVA Teams. SUsie programme are doing a 16	
			days of Activism post and on one of	

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			those slides the Findaway details have been included for affected others, with the aim of, over time the word of this organisation can spread and be used more widely to support friends and families.	