



Safer Falmouth Delivery Plan 2019/2020

The aim of Safer Falmouth is to **improve community safety & reduce crime & anti-social behaviour** by targeting persistent problem places & people within the geographical area & work with **communities, partners & the business & voluntary sectors** to develop **sustainable solutions**.

Safer Falmouth will facilitate & support a co-ordinated multi-agency approach to community safety issues to improve public reassurance, reduce the risk of harm to the community & protect vulnerable groups. Communities will be involved in the work of the partnership which will encourage social inclusion & community participation through being part of the problem-solving process. Achieving safer communities depends upon everyone working together to find local solutions to local problems.

Based on the evidence presented in the Falmouth Town Profile & feedback from the Residents Survey, the following have been identified as community safety priorities for the Town:

1	Alcohol related violence & public disorder
2	Anti-Social Behaviour
3	Noise & Environmental nuisance
4	Homelessness
5	Vehicle related crime
6	Domestic Abuse & Violent Crime (including Hate Crime)

These priorities will be addressed through this delivery plan. Progress will be measured through achievement of quarterly & annual milestones over the lifetime of the plan & key deliverables/outcomes will be reported to the Safer Cornwall Partnership.

Safer Falmouth Delivery Plan 2019/20

Alcohol related violence & public disorder

Activity	Key Deliverables/Outputs	Progress	Lead(s)	RAG status
Regular updates on emerging concerns to be provided at Safer Falmouth.	Issues/ concerns raised to partners on a bi-monthly basis.	Ongoing- next meeting to be held on the 19 th August.	All	Green
Review of incidents & trends to inform proactive prevention work to be undertaken & outcomes provided to Safer Falmouth.	Review & agreement on actions to be taken completed.	Conversations ongoing surrounding late-night violence and analyst will be completing a hotspot analysis. Suggested work with University as many victims are students.	Community Safety Officer/ Police Problem Solver/Strategic Analyst (Amethyst)	Green

Anti-Social Behaviour

Activity	Key Deliverables/Outputs	Progress	Lead(s)	RAG status
Beach awareness event to be conducted. Larger signs to be developed. Designated area to be clearly identified & agreed.	<p>Beach Awareness Day completed.</p> <p>Designated area defined.</p> <p>Larger signs implemented.</p>	<p>Beach awareness day completed. Town Council to progress designated area signs & have a clearly defined area.</p> <p>CC have replaced BBQ bins & have included new bins proposed by Station Manager within 2020 waste contract.</p> <p>Beach Awareness Day completed in July, outcomes to be considered for 'Sand Safe' campaign in 2020.</p>	CFRS Station Manager/ Town Council/ Beach Management Chair/ Environmental Education Enforcement Officers/ Community Wardens	Green
Develop Safer Falmouth leaflets outlining what local support is available & how to report concerns.	Leaflet provided to all businesses & residents of Falmouth.	Completed	Community Safety Officer	Green
Additional high visibility patrols across Falmouth to provide a presence & public reassurance including.	3 x walkabouts/ events a year	Completed	Community Safety Officer	Green

Activity	Key Deliverables/Outputs	Progress	Lead(s)	RAG status
Town Council to consider provision of Mobile CCTV particularly for use in areas such as Quarry Car Park.	Agreement regarding Mobile CCTV use confirmed.	Completed – positive multi-agency work between Police, Town Council, Fire and Cornwall Council to rapidly install camera and seek solution to issue.	Town Council	Green

Noise & Environmental nuisance

Activity	Key Deliverables/Outputs	Progress	Lead(s)	RAG status
Work with residents' associations & letting agents to develop their role in relation to community safety.	Resident Associations & letting agents linked in well with Safer Falmouth.	CSO & Community Protection lead to distribute advice to letting agents. RA's to be identified.	Community Safety Officer/Community Protection lead	Not started
A single point of contact for reporting noise nuisance complaints to be provided to residents.	No. of complaints received regarding noise nuisance.	Officers meeting held in January to confirm this, communications will be sent out via leaflets & a press release to residents. Public protection number 0300 1234 212 and e-mail publicprotection@cornwall.gov.uk to be put on leaflets explaining that street	Environmental Officer/Community Safety Officer	Green

Activity	Key Deliverables/Outputs	Progress	Lead(s)	RAG status
		noise from people is the police.		
Consideration regarding whether the response currently provided for noise nuisance complaints is adequate.	Resident feedback to noise nuisance complaints process.	<p>Officers meeting held in January to review response, which will continue to be reviewed every 6 months. Multi-agency meeting taking place week of the 19th August to review current incidents.</p> <p>Meeting held in August to finalise noise protocol between Environmental Protection and FXPLUS.</p>	Environmental Officer/ Community Safety Officer/ Anti-Social Behaviour Office/ FXPLUS/ Town Council/ D&CP	Green
Community Awareness Visits to be completed in October.	No. of properties engaged through visits/patrols.	Public protection team joined the Community Awareness Days in September to disseminate information and advice to frequent noise affected areas.	FX PLUS	Green
University's Student Community Warden Team (SCW) Patrols across Falmouth residential areas to provide a presence & advice.	<p>No. of escalations/issued addressed via the Warden Scheme.</p> <p>Resident feedback relating to environmental nuisance & perception of student residents.</p>	Community Awareness Days completed to great success as reflected by number of doors knocked and residents engaged. Very few complaints and a good social media covering of the week.	FX PLUS	Green

Activity	Key Deliverables/Outputs	Progress	Lead(s)	RAG status
Review Tackling Graffiti & Scrutiny Review developed by Birmingham City Council to discuss what actions could be implemented for Falmouth.	Review and actions agreed.	A tackling graffiti task and finish group has been established between the FXU, Students Union, Falmouth Street Art Society and FTC Culture team. The group is looking to pilot a project with the Dracaena Centre with the aim to promote positive 'street art' whilst also supporting FTC environment and engagement officers/ASB officer in removing unwanted and/or offensive tagging.	Community Safety Officer, FTC Culture Team, FXU Students Union & Street Art Society	Amber
Town Council to ensure drug litter reports (those not correctly disposed of) collected by Town Council teams are being provided to the Community Safety Officer.	Town Council reports feeding in to overall reports.	To be discussed at meeting to clarify the protocol.	Town Council	Completed

Homelessness

Activity	Key Deliverables/Outputs	Progress	Lead(s)	RAG status
Outreach work to engage rough sleepers & support them to access accommodation.	No. of contacts made; No. of individuals sleeping rough; No. of individuals provided with accommodation	Update to be given at meeting from Kerrie Lawer regarding vulnerable women's unit.	St Petrocs/ Cornwall Housing/ Addaction/ Salvation Army	Green
The HAG meeting to continue to feed into Safer Falmouth.	Concerns/ issues escalated to Safer Falmouth.	Monthly meetings ongoing – update from HAG Chair at meeting.	D&CP	Green
A timetable & information leaflet developed to provide to those who are vulnerable & in need in Falmouth.	Timetable produced. Partner leaflet produced.	The Salvation Army have developed a partner leaflet outlining key contacts within Safer Falmouth. The Salvation Army have also developed a timetable for those in the community who may need support, it outlines when services can be accessed. Safer Falmouth to support with distribution.	Salvation Army	Green
Implement donation box scheme for Falmouth	Boxes purchased, and design agreed Business agreeing to host boxes	CSO has liaised with TC and met with Salvation Army to agree the initiation of a donation box scheme.		Amber

Activity	Key Deliverables/Outputs	Progress	Lead(s)	RAG status
	Positive comms put out	Donation points are hosted by businesses and money collected every 3 months will be reviewed at Safer Falmouth on how to be spent to directly support vulnerable people in the town. Examples would be purchases of extra sleeping bags/mats/vouchers for hot drinks at café's in town. The project has had success elsewhere in St Austell and Truro and the TC has indicated businesses in Falmouth would be keen to participate.		

Vehicle related crime

Activity	Key Deliverables/Outputs	Progress	Lead(s)	RAG status
Support initiatives to raise awareness of how to protect vehicles from crime & how Safer Falmouth can support wider schemes.	<p>Review of current vehicle crime completed.</p> <p>Support vehicle related crime prevention</p>	<p>Community Safety Officer met with Police Problem Solver. Evidence suggests that there is a rise in March regarding vehicle related crime but these are sporadic. Safer Falmouth to discuss future initiative work around this.</p> <p>CSO attended FUSE event with CPO for West Cornwall to distribute literature on protecting vehicles from crime & promote Safer Falmouth.</p>	Community Safety Officer/ Road Safety Team	Green
FUSE event supported by Safer Falmouth to highlight key messages regarding Road Safety & Vehicle Crime.	Safer Falmouth to attend FUSE event.	<p>Community Safety Officer has met with CFRS Prevention & Road Safety Team to ensure key partners are at the FUSE event & that it meets the wider objectives of Safer Falmouth. The event was held on the 28th September.</p> <p>Event unlikely to run in Falmouth next year as it is moving to an East location.</p>	Community Safety Officer/ CFRS Prevention & Road Safety Team	Green

Domestic Abuse & Violent Crime (including Hate Crime)

Activity	Key Deliverables/Outputs	Progress	Lead(s)	RAG status
Support Healthy Relationships Programme to ensure it is provided in all secondary schools.	Healthy Relationships programme provided to all secondary schools in Falmouth.	Penryn and Falmouth school offered programme for this academic year. Yet to receive contact from Penair and Falmouth school have asked to receive the programme in the Summer term, but have not yet confirmed dates.	Healthy Relationships Programme Lead	Green
Domestic Abuse & Sexual Violence Campaign to be developed for Falmouth.	Campaign rolled out raising awareness regarding DA&SV.	DA walkabout completed on 28 th November with partners from SEEDs, Cllr Kirkham, CSO and First Light/Safer Futures in attendance. Approx. 20 businesses in town signed up to the pledge to support the 16 days of activism against DASV and were given signposting advice for Safer Futures.	Community Safety Officer/ Safer Futures	Green
Falmouth University and Exeter University to sign up to Hate Crime Pledge and roll this out throughout both Universities promoting reporting of Hate Crime & support available.	Hate Crime Pledge signed and rolled out.	National Hate Crime Awareness Week ran 19-26 October and the DCT provided support to students at the university. Open to explore plans for next year.	FX PLUS/ D&CP Diverse Communities Team	Green

Activity	Key Deliverables/Outputs	Progress	Lead(s)	RAG status
Review of current incidents & further work that needs to be undertaken regarding DA&SV	Review and actions agreed.	<p>CSO met with strategic analyst on sexual offences. There does not appear to be a seasonal pattern in these offences. Due to numbers being very low it is hard to draw any solid conclusions in regards to seasonality.</p> <p>As agreed in meeting with analyst, we didn't want to have a knee jerk reaction to this issue as there are already interventions within community safety that we can use. We did look at an age profile of victims and suggested off the back off this that having healthy relationships in the secondary school, college / sixth form and university maybe beneficial.</p> <p>Also worth exploring what is already being delivered at the University.</p>	Community Safety Officer	Green