



## Safer St Austell Delivery Plan 2026-27

The aim of Safer St Austell is to **improve community safety and reduce crime and anti-social behaviour** by targeting resources to the people and places that need it most within the geographical area, and working with **communities, partners and the business and voluntary sectors** to develop **sustainable solutions**.

Safer St Austell will facilitate and support a multi-agency approach to community safety issues to improve public reassurance, reduce the risk of harm to the community and protect vulnerable groups. Communities will be actively involved in the work of the partnership which will encourage social inclusion and community resourcefulness through being part of the problem-solving process. Achieving safer communities depends upon everyone working together to find local solutions to local problems.

Based on the evidence presented in the Safer St Austell Town Profile and feedback from the Residents Survey, the following have been identified as community safety priorities for the town:

<b>Community Engagement and Building Community Resilience</b>
<b>Anti-Social Behaviour, Shoplifting and Commercial Crime</b>
<b>Young People and Youth Crime</b>
<b>Drugs and Alcohol</b>
<b>Domestic Abuse and Sexual Violence &amp; VAWG</b>
<b>Crime Prevention and feelings of safety</b>

These priorities will be addressed through this delivery plan. Progress will be measured through achievement of quarterly and annual milestones over the lifetime of the plan and key deliverables/outcomes will be reported to the Safer Cornwall Partnership.

## Key:

Safer Town led	<b>y</b>
Community led with support	<b>y</b>
Community led	<b>y</b>

## Priority area: Community Engagement and Building Community Resilience

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Development of a yearly calendar outlining engagement activities to support the priorities. To include regular Drop In's.	Regular Community Events to be arranged with Safer St Austell partners. Maximum engagement with community and businesses.  Wide dissemination of Safer Cornwall Z cards – promoting who to contact in relation to reporting community safety issues	<ul style="list-style-type: none"> <li>• Cornwall South CAP Marketplace Event – Wednesday 29<sup>th</sup> April</li> <li>• St Austell Pride – Sunday 26<sup>th</sup> July</li> <li>• ASB awareness week alongside the DAAT.</li> <li>• St Austell Fire Station Community Day</li> </ul> <p>Further events to be agreed.</p>	CSO Mid	
Encourage reporting and raise awareness of Hate Crime	Swift reporting of hate related social media posts to social media platform and police Support Hate Crime Awareness Week	Safer Cornwall promoted Hate Crime Awareness Week alongside partners such as D & C Police with communications online and on social media.	CSO Mid	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Promote Have Your Say survey	To encourage members of the public to have their say on crime, Anti-Social behaviour and other issues that affect community safety in your local area.	Survey start date w/c 15 <sup>th</sup> June 2026	All	
Environmental Visual Audits	Targeting of specific areas to address various community safety concerns of the community, for example poor lighting, CCTV coverage, overgrown hedges & graffiti.	For discussion and potential project with Community Payback and Probation	Crime Prevention Officer/CSO	
Positive messaging across Safer St Austell Partners	Where working in partnership and posting about your achievements please tag partner agencies on social media if they have accounts		All	
St Austell NPT Community Drop-ins	Highly visible Police surgeries in estates/communities across the sector using the engagement van	The Meadows Pump Track Event – Thursday 28 <sup>th</sup> May 10am  <a href="#">St Austell Town   Your area   Devon and Cornwall Police   Devon &amp; Cornwall Police</a> – Events need to added to website	St Austell NPT	
Cornwall South CAP Marketplace Event	To create a platform for learning and inspiration for Cornwall, town and parish councillors, and other CAP partners, that is informed by the different groups and people that make up our diverse communities.	Event took place on Wednesday 29 <sup>th</sup> April at Cornwall College. Safer St Austell Stall manned by CSO, ASB and St Austell Neighbourhood Policing Team (NPT)	CLO	

Priority area: Anti-Social Behaviour, Shoplifting and Commercial Crime

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Monthly multi-agency ASB meetings held with enforcement/support balanced approach & intel sharing between partners to tackle Youth and Adult ASB	Meetings established Positive enforcement outcomes Positive support outcomes.	Meetings taking place monthly.	ASB Caseworker	
Regular updates on emerging concerns to be provided at Safer St Austell by Police and/or ASB caseworker.	Task and finish groups and/or operational meeting to be convened for persistent groups or issues	ASB caseworker holds monthly ASB Target Group and can update on any issues or positive outcomes (as above)	ASB Caseworker/CSO Mid	
Street Drinking (PSPOs)	Engagement with street drinkers by street outreach services, positive engagement by Police and ASB caseworker, escalation of ASB warnings with enforcement of PSPOs as a last resort	Continue to be patrolled and enforced by primarily DCP and ASB.	ASB Caseworker, D&C Police, WAWY	
Support for ASB Awareness Week	The aim is to provide a visible partnership presence in the town and speak to members of the public about the work we do in general to tackle community safety issues.	Various events planned in St. Austell and Promoted  w/c 29 <sup>th</sup> June 2026	ASB Caseworker/CSO	
Retail Crime/Shoplifting	Continued promotion of UKPAC system to tackle ASB  Delivery of Safer Town engagement event for businesses	Safer St Austell to link in with SaBA Safer Business Action Days	CSO/Crime Prevention Officer (DCP)	
ASB Hotspot Patrols	The aim is to provide a visible presence to the hotspot areas of St Austell over the summer to reduce ASB and shoplifting in the town.	OPCC have awarded St Austell funding to provide partnership patrols (marshals) for a further 6 months.	St Austell BID	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Town Centre Security	No. of reports to Safeguarding/WAWY. Weekly report to Community Safety Officer of incidents/referrals and action taken.	Monthly security meetings between TC, Bid, Police and CSO to monitor incidents, concerns and impact. To continue into this year following funding review agreed by TC and BID	Town Council/Bid/CSO/Police	

### Priority area: Young People and Youth Crime

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Engagement with local schools to support and share relevant crime/ASB issues	Engage local schools, college and youth provision to address youth crime and emerging issues and problem solving.	Restormel Locality meeting attended quarterly by schools as well as Youth Intervention Officer. Attending St Austell College's Freshers Fayre in September	CSO	
Monthly multi-agency ASB meetings held with enforcement/support balanced approach & intel sharing between partners to tackle Youth and Adult ASB	Meetings established Positive enforcement outcomes Positive support outcomes	Meetings taking place monthly	ASB Caseworker/D&C Police	
Coordinated Youth Outreach in ASB hotspots	Outreach Services Commissioned  Assertive outreach referrals made in response to issues.	Previous funding and AO ceased on 31 <sup>st</sup> March 2026  Further referral can be made if required	CSO	
DASV Healthy relationships scheme	Training and guidance provided in schools.	CSO to link in with Barnardos who are commissioned to provide it	CSO Mid & DASV Co-Ordinator	

<b>Activity</b>	<b>Key Deliverables/Outputs</b>	<b>Progress &amp; Actions</b>	<b>Lead(s)</b>	<b>status</b>
Knife Crime awareness and period of action.	Op Sceptre – Knife amnesty/building Intelligence	Held periodically.	D&C Police	
Local Disruption Strategy Meeting (LDSM)	Chaired by Children’s social care. Targeted approach to safeguard from exploitation, prevent crime and ASB from young people.	Meetings called as and when required.	CSC	
Locality Meeting (Restormel)	Multi-Agency meeting chaired by CELT, often with guest speakers such as trading standards etc. Discuss emerging trends and concerns.	Held quarterly	Education	
St Austell Fire (CFRS) and YPC Pilot Project	In partnership with St Austell Fire Watch, we propose a short-term intervention for 8–10 high-need young people. Over 4–5 sessions, participants will engage in structured, practical activities led by fire service staff and youth workers, designed to build trust, strengthen relationships, and reconnect young people with their communities.	Funding secured	YPC/CFRS	

### Priority area: Drugs and Alcohol

<b>Activity</b>	<b>Key Deliverables/Outputs</b>	<b>Progress &amp; Actions</b>	<b>Lead(s)</b>	<b>status</b>
Emerging concerns around young people vaping (THC/Spice)	Ensure information is shared with Public Health partners and DAAT if any partners receive intelligence.		DAAT/CSO	

<b>Activity</b>	<b>Key Deliverables/Outputs</b>	<b>Progress &amp; Actions</b>	<b>Lead(s)</b>	<b>status</b>
Increase in synthetic opioid incidents (Nitazenes)	To increase awareness and Naloxone training with key partners in the town.  Increased awareness of the Local Drug Awareness System (LDIS)	Drugs and Alcohol Co-Ordinator has been to Safer St Austell and delivered a briefing on the LDIS.	CSO	
Regular updates on emerging concerns to be provided at Safer St. Austell.	Issues/concerns raised to partners on a monthly basis. Review of incidents & trends to inform proactive prevention work. Updates from Neighbourhood	Review of incidents & trends to inform proactive prevention work. Fortnightly focus meetings with Police held every other (TIMS)  Outreach systems day in place to enhance multi-agency interaction.	CSO	
Naloxone Training and issue	Training available for local partners if they are happy to carry the preventative tool.	Any organisations or partners that wish to carry it just contact the CSO.	CSO/With You	
Safer St Austell representatives to access Community Safety training programme: Basic Drug Awareness	DAAT training courses to be identified and put on for Safer St Austell.	Training opportunities sent to Safer St Austell. ***Training opportunities attached with Safer St Austell papers	DAAT	
Regular outreach to engage with vulnerable individuals and the public	Regular outreach by We Are With You – including joint outreach with partner agencies in target areas. Offer of specialist needle exchange service and advice/guidance on safe disposal via We Are With You outreach capacity. Support of local businesses with safe disposal of reported drug paraphernalia on their sites. Promotion of We Are With You	WAWY presence at Safer St Austell to provide update.  ***Regular communication with WAWY outreach with regards to hotspots	WAWY	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
	services and support via public engagement			
Safe and Well Hub	Multi-agency hub	Polkyth House now open and operational	DAAT	
The Town Council mobile CCTV to be utilised in 'hot spot' areas.	Mobile CCTV cameras available and utilised across St Austell.	Currently utilised via Town Council. Partner work with Social Landlords who have paid to utilise them in problem hotspots	Town Clerk	
St Austell Pubwatch meetings continued support	Meetings supported by Police Licensing Officer & initiatives supported	Meetings monthly and attended by Community Safety Officer and/or ASB caseworker	Pubwatch chair	

### Priority area: Domestic Abuse and Sexual Violence

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Raise public awareness about how to report DASV	Support the 16 days of activism against gender-based violence campaign to raise awareness Promote National Domestic Abuse Week	Liaise and arrange with the Women's Centre and DASV Team  Runs from 25 <sup>th</sup> November till 10 <sup>th</sup> December. Planning will start later in the year.	CSO Mid/Women's Centre/Safer Futures	
Promote new Safer Futures contact details and providers	Establish new contacts for the commissioned services and invite them to Safer St Austell Meetings	Women's centre still recruiting and will share new contacts for Safer Towns meetings in due course. <a href="#">Domestic abuse support across Cornwall and the Isles of Scilly   Safer Futures</a> 01208 229922 – New contact number	CSO DASV Women's Centre Barnardos Intercom Trust	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Support and promote any World Cup 2026 related DASV campaign	First Light 'blow the whistle' campaign and amplifying any other relevant comms	CSO made contact with DASV lead for update.	CSO DASV	
Promotion of Project NightEye	Project NightEye intends to make public spaces within the evening and night-time economy, safer for women and girls. The project will help target male perpetrators and deter crime.	Update on further projects required.	D&C Police	
Healthy Relationships Alliance	Multi-agency Meeting attended by Barnardos, Brook, Women's Aid and DASV Team in order to develop the Healthy Relationships programme across Cornwall to ensure key messages and delivery	Meet Quarterly	DASV	

### Priority area: Crime Prevention and feelings of safety

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Countywide CCTV forum	Bi-Annual (or quarterly) meeting for all CCTV suites and operators to discuss best practice and emerging issues.	Inaugural meeting scheduled for Wednesday 6 <sup>th</sup> May at 2.30pm	CSO	
Operational meetings to be called if numbers rise or there is a particular hotspot.	Multi-agency meeting chaired by CSO to ensure housing and welfare needs of rough sleepers are met as well as discuss logistics of eviction process and site (Car parks/waste/civil enforcement) as well closed targeted meeting to discuss individuals (police and support services).	Not currently required	CSO	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Promotion of the Safer St Austell Donation boxes in various locations around the town	Small grants of money available to professional working with vulnerable people in the town in order to purchase items that may assist them to access services, support and items for their welfare.	St Austell BID kindly manage and collect the funds on Safer St Austell's behalf. Referrals must be made to Community Safety Officer.	CSO/St Austell BID	
Derelict Buildings work	Attempt to contact owners with regards to derelict buildings that are attracting squatters, drug use and ASB	Continued work relating to various properties in the town	CSO/Environmental Protection/CFRS	
Welfare Van Project	Mobile 'safe space' for vulnerable/street homeless members of the community to access food, housing, welfare support as well as clothes and counselling	ASB hotspot funding ceased 31 <sup>st</sup> March 2026.  Further funding to be sourced	CSO/Harbour Housing	
Cybercrime input to local businesses	Input delivered to the businesses		Police CPO	