



## Newquay Safe Delivery Plan 2026-27

The aim of Newquay Safe is to **improve community safety and reduce crime and anti-social behaviour** by targeting resources to the people and places that need it most within the geographical area, and working with **communities, partners and the business and voluntary sectors** to develop **sustainable solutions**.

Newquay Safe will facilitate and support a multi-agency approach to community safety issues to improve public reassurance, reduce the risk of harm to the community and protect vulnerable groups. Communities will be actively involved in the work of the partnership which will encourage social inclusion and community resourcefulness through being part of the problem-solving process. Achieving safer communities depends upon everyone working together to find local solutions to local problems.

Based on the evidence presented in the Newquay Safe Town Profile and feedback from the Residents Survey, the following have been identified as community safety priorities for the town:

<b>Community Engagement and Building Community Resilience</b>
<b>Anti-Social Behaviour, Shoplifting and Commercial Crime</b>
<b>Young People and youth crime</b>
<b>Drugs and Alcohol</b>
<b>Domestic Abuse and Sexual Violence &amp; VAWG</b>
<b>Homelessness</b>
<b>Crime Prevention and feelings of safety</b>

These priorities will be addressed through this delivery plan. Progress will be measured through achievement of quarterly and annual milestones over the lifetime of the plan and key deliverables/outcomes will be reported to the Safer Cornwall Partnership.

## Key:

Safer Town led	<b>y</b>
Community led with support	<b>y</b>
Community led	<b>y</b>

## Priority area: Community Engagement and Building Community Resilience

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Development of a yearly calendar outlining engagement activities to support the priorities. To include regular Drop In's.	Regular Community Events to be arranged with Newquay Safe partners. Maximum engagement with community and businesses.  Wide dissemination of Safer Cornwall Z cards – promoting who to contact in relation to reporting community safety issues	CSO/ASB to liaise with Newquay BID to arrange community Safety events in the town centre.  ASB Awareness Week Safer Business Action Week Hate Crime Awareness Week	CSO Mid	
Encourage reporting and raise awareness of Hate Crime	Swift reporting of hate related social media posts to social media platform and police.  Support Hate Crime Awareness Week	Safer Cornwall promoted Hate Crime Awareness Week alongside partners such as D & C Police with communications online and on social media.	CSO Mid	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Promote Have Your Say survey	To encourage members of the public to have their say on crime, anti-social behaviour and other issues that affect community safety in your local area.	Have your say survey commences w/c 15 <sup>th</sup> June 2026	All	
Environmental Visual Audits	Targeting of specific areas to address various community safety concerns of the community, for example poor lighting, CCTV coverage, overgrown hedges & graffiti.		Crime Prevention Officer/CSO	
Newquay NPT Community Drop-ins	Highly visible Police surgeries in estates/communities across the sector using the engagement van		NHT	

### Priority area: Anti-Social Behaviour, Shoplifting and Commercial Crime

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Monthly multi-agency ASB meetings held with enforcement/support balanced approach & intel sharing between partners to tackle Youth and Adult ASB	Meetings established Positive enforcement outcomes Positive support outcomes	Meetings taking place monthly	ASB Caseworker	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Regular updates on emerging concerns to be provided at Newquay Safe by Police and/or ASB caseworker.	Task and finish groups and/or operational meeting to be convened for persistent groups or issues	ASB caseworker holds monthly ASB Target Group and can update on any issues or positive outcomes (as above)	ASB Caseworker/CSO Mid	
Support for ASB Awareness Week	The aim is to provide a visible partnership presence in the town and speak to members of the public about the work we do in general to tackle community safety issues.	Delivery a week of activity for ASB awareness week w/c 29 <sup>th</sup> June 2026	ASB Caseworker/ CSO	
Street Drinking (PSPOs)	Engagement with street drinkers by street outreach services, positive engagement by Police and ASB caseworker, escalation of ASB warnings with enforcement of PSPOs as a last resort	Local Police and ASB caseworker to enforce the PSPO legislation in order to try and reduce ASB.	ASB Caseworker, D&C Police, WAWY	
Retail Crime/Shoplifting	Promotion of UKPAC system to tackle Shoplifting and retail crime  Delivery of Safer Town engagement event for businesses	Newquay Safe linking in with SaBA Safer Business Action Days	CSO/Crime Prevention Officer (DCP)	
ASB Hotspot Patrols	The aim is to provide a visible presence to the hotspot areas of Newquay over the summer to reduce ASB and shoplifting in the town.	OPCC have awarded Newquay funding to provide partnership patrols (marshals) for a further 6 months. Newquay BID have also committed to providing funding for further Marshals.	Newquay BID	
Shopwatch Meetings	Multi-agency meeting chaired by retail representative along with retailers, BID, Marshals, Police, ASB and CSO		Retailers	

## Priority area: Young People and Youth Crime

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Engagement with local schools to support and share relevant crime/ASB issues	Engage local schools, college and youth provision to drive youth crime and emerging issues problem solving	Restormel Locality Meeting – Held quarterly	CSO	
Monthly multi-agency ASB meetings held with enforcement/support balanced approach & intel sharing between partners to tackle Youth and Adult ASB	Meetings established Positive enforcement outcomes Positive support outcomes	Meetings taking place monthly	ASB Caseworker/D&C Police	
Coordinated Youth Outreach in ASB hotspots	Outreach Services Commissioned  Assertive outreach referrals made in response to issues.	Previous funding and AO ceased on 31 <sup>st</sup> March 2026  Further referral can be made if required	CSO	
Knife Crime awareness and period of action.	Op Sceptre – Knife amnesty/building Intelligence	Held periodically	D&C Police	
Local Disruption Strategy Meeting (LDSM)	Chaired by Children’s social care. Targeted approach to safeguard from exploitation, prevent crime and ASB from young people.	Meetings called as and when requires.  ***Not currently required	CSC	
Locality Meeting (Restormel)	Multi-Agency meeting chaired by CELT, often with guest speakers such as trading standards etc. Discuss emerging trends and concerns.	Held quarterly	Education	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status

### Priority area: Drugs and Alcohol

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Regular updates on emerging concerns to be provided at Newquay Safe.	Issues/concerns raised to partners on a monthly basis. Review of incidents & trends to inform proactive prevention work. Updates from Neighbourhood Team & ASB Officer in meetings	Review of incidents & trends to inform proactive prevention work. Fortnightly focus meetings with Police held every other week.	With You/Drugs and Alcohol Team/ CSO	
Naloxone Training and issue	Training available for local partners if they are happy to carry the preventative tool.		CSO/With You	
Increase in synthetic opioid incidents (Nitazenes)	To increase awareness and Naloxone training with key partners in the city.  Increased awareness of the Local Drug Awareness System (LDIS)	Drugs and Alcohol Co-Ordinator has given a briefing on synthetic opioids and the LDIS system.	CSO	
Emerging concerns around young people vaping (THC/Spice)	Ensure information is shared with Public Health partners and DAAT if any partners receive intelligence.		DAAT/CSO	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Safe and Well hub – Location Required	Multi-agency hub	Building identified – Awaiting further update.	DAAT	
Newquay Safe representatives to access Community Safety training programme: Basic Drug Awareness	DAAT training courses to be identified and put on for Newquay Safe.	Training opportunities sent to Newquay Safe.	DAAT	
Regular outreach to engage with vulnerable individuals and the public	Regular outreach by We Are With You – including joint outreach with partner agencies in target areas. Offer of specialist needle exchange service and advice/guidance on safe disposal via We Are With You outreach capacity. Support of local businesses with safe disposal of reported drug paraphernalia on their sites. Promotion of We Are With You services and support via public engagement	WAWY presence at Newquay Safe to provide update.  ***Regular communication with WAWY outreach with regards to hotspots	WAWY	
Newquay Pubwatch meetings continued support	Meetings supported by Police Licensing Officer & initiatives supported	Meetings monthly and attended by Community Safety Officer and/or ASB caseworker	Pubwatch chair	
Best Bar None Campaign	Best Bar None accredited venues have been assessed for their commitment to excellence in safety, customer service, and responsible alcohol management practices.		Police Licensing Officer	

Priority area: Domestic Abuse, Sexual Violence and Violence against Women and Girls (VAWG)

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Raise public awareness about how to report DASV	Support the 16 days of activism against gender-based violence campaign to raise awareness Promote National Domestic Abuse Week	Runs from 25th November till 10th December. Planning will start later in the year.	CSO Mid/First Light/Safer Futures	
Support Healthy Relationships Programme to ensure it is provided in all secondary schools	No of schools in the area offered & receiving HRP sessions.		Barnardos	
Promote new Safer Futures contact details and providers	Establish new contacts for the commissioned services and invite them to Newquay Safe Meetings	Women's centre still recruiting and will share new contacts for Safer Towns meetings in due course. <a href="#">Domestic abuse support across Cornwall and the Isles of Scilly   Safer Futures</a> 01208 229922 – New contact number	CSO DASV Women's Centre Barnardos Intercom Trust	
Support and promote any World Cup 2026 related DASV campaign	First Light 'blow the whistle' campaign and amplifying any other relevant comms	CSO made contact with DASV lead for update.	CSO DASV	
Promotion of Project NightEye	Project NightEye intends to make public spaces within the evening and night-time economy, safer for women and girls. The project will help target male perpetrators and deter crime.	Information sent out to Newquay Safe partners. Police problem solver due to attend Newquay Safe to talk about the Operation.	CSO/D&C Police	
Cornwall Council street lighting review	Ensure streetlight switch off does not have a negative effect on feelings of safety in key areas or increase vulnerability in certain locations	Consultation with CC on lighting review	CC Police CSO	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Newquay Night Buses	Running every Saturday night from 23 <sup>rd</sup> May to 5 <sup>th</sup> September 2026	2 routes this year. N1 around Newquay and surrounding and N2 between Perranporth and Newquay.	DCP OPCC CC Newquay BID	
Reclaim the night (16 days of activism)		16 days held in November into December	Women's Centre Cornwall	
Healthy Relationships Alliance	Multi-agency Meeting attended by Barnardos, Brook, Women's Aid and DASV Team in order to develop the Healthy Relationships programme across Cornwall to ensure key messages and delivery	Meet Quarterly	DASV	

### Priority area: Homelessness

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Promotion of Streetlink for rough sleeper reporting	Effective and timely outreach support	Continued Promotion by Newquay Safe and its partners to all	CSO/All	
Operational meetings to be called if numbers rise or there is a particular hotspot.	Multi-agency meeting chaired by CSO to ensure housing and welfare needs of rough sleepers are met	***Not currently required	CSO	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Welfare Van Project	Mobile 'safe space' for vulnerable/street homeless members of the community to access food, housing, welfare support as well as clothes and counselling	ASB hotspot funding ceased 31 <sup>st</sup> March 2026.  Further funding to be sourced	CSO/Harbour Housing	
Outreach work to engage rough sleepers and support them to access accommodation	Outreach to provide updates to the partnership and Operational meetings (when meeting)	Monthly updates as to current residents and any emerging issues or problems	Cornwall Housing/We Are With You	

### Priority area: Crime Prevention and feelings of safety

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Newquay Community Payback Graffiti Project	Removal of Graffiti in particular areas of the town	<ul style="list-style-type: none"> <li>Memorandum of understanding signed by Newquay BID</li> <li>Permissions of various property owners being sought</li> </ul>	Probation/CSO	
Countywide CCTV forum	Bi-Annual (or quarterly) meeting for all CCTV suites and operators to discuss best practice and emerging issues.	Inaugural meeting scheduled for Wednesday 6 <sup>th</sup> May at 2.30pm	CSO	
CCTV coverage and monitoring	Assist NTC in dealing with property owner issues (one attempting to charge for the CCTV and transmitter placement)	CSO emailed representative managing Royal Mail building	CSO/NTC	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Cybercrime input to local businesses	Input delivered to the businesses		Police CPO	
Newquay Derelict Buildings Working Party	Multi-agency forum chaired by Cllr Kenny to raise derelict and abandoned buildings that are a location of Anti-Social behaviour of safety concerns	Meetings held roughly 6 weekly	NTC	