

Joint SAR- DARDRS7 Action Plan – multi agency recommendations

Recommendation	Scope: local/ regional/ national	Action to take	Lead Agency	Key milestones in enacting the recommendation	Target Date	Date of Completion and Outcome
Intersectionality, Loss and Trauma						
Recommendation 1: To support parents who are involuntarily separated from their children, it is necessary to provide them with access to advocacy and therapeutic services pre and post removal.	local	Pilot a new programme of support for parents who are at risk and/or have had a child removed. This should include an approach to ensuring a multi-agency approach to identifying those parents at risk of having a child removed and developing a joint plan to supporting the parents prior to any care proceedings	Safer Cornwall Child Removal Design Group	Child Removal Design Group established Feb 2024, and implementation phase completed.	February 2024	Complete: We have piloted and launched the programme.
				Funding secured from Serious Violence Prevention Fund, Complex Needs Grant funding and DASV Grant funding.	2024/2025	
				Roll out for 1 year pilot.	April 2025- April 2026	
				Evaluation		

Recommendation	Scope: local/ regional/ national	Action to take	Lead Agency	Key milestones in enacting the recommendation	Target Date	Date of Completion and Outcome
Recommendation 2: The specified multi-agency referral procedures and meetings will be reviewed to check if a prompt to identify support for a parent who is involuntarily separated from their children is included. (The referral procedures include MARU, MARAC, and adult safeguarding.) Agencies will then be required to direct parents to the right support following removal.	local	MARU - this would be on a case-by-case basis. There are a range of services that practitioners could potentially access or signpost to. Alongside this - there are lots of different circumstances in which a parent may be involuntarily separated from their child (ren). If there are court proceedings for instance there would be services available. It could be that parents in the middle of private law proceedings make contact with the MARU in which case, advice would	ASC TFF – MARU Safer Cornwall – MARAC MARAC Steering Group	N/A	February 2025	Complete 02/2025 MARU- Consideration is always given to the needs of parents when they are separated from their children. This could be through court proceedings or other family circumstances. There are no specific procedures, but parents will be offered support and advice according to each individual circumstance. MARAC takes a team-around-the-professional

Recommendation	Scope: local/ regional/ national	Action to take	Lead Agency	Key milestones in enacting the recommendation	Target Date	Date of Completion and Outcome
		be offered. The recommendation could refer lots of different circumstances and is not very specific. MARAC - requires a prompt to the professional around the person, often the IDVA, to ensure there is awareness of separation from child (ren), and will depend on the numerous different circumstances in which a parent may be involuntarily separated from their child (ren).				approach for each appropriate case. This means that, if the victim has one trusted professional, other agencies can work with that professional to support them and the victim. If the trusted professional is not already a MARAC Rep, they will be invited to MARAC meetings. This allows issues around child separation to be picked up by the Trusted professional working alongside colleagues to provide the right support and guidance. This is further

Recommendation	Scope: local/ regional/ national	Action to take	Lead Agency	Key milestones in enacting the recommendation	Target Date	Date of Completion and Outcome
						reinforced by MARAC improvements as a result of DHR14 in listening to the victim and family voice. The case management system enables the wishes and feelings of the abused to be captured.
Recommendation 3: Agencies that provide ongoing care and support to adults should provide assurance to Safer Cornwall about what they do to ensure that potential carers are identified; that a referral for a carer's assessment is offered; and that families, friends, and carers are informed of the support services they can access.	local	Ensure and evidence the support and safety planning in place for Carers when DASV is happening within a household, demonstrate how this is managed, and logged.	First Light/ Safer Futures	Families/support networks and caring responsibility has been integrated into all First Light assessments. As part of the assessment a support and safety plan will be completed considering any "carer's and cared for" needs and	March 2025	Completed Case discussions are carried out monthly by a team leaders, to consider direction of support, next support actions, other agencies involvement. Case audits are completed monthly.

Recommendation	Scope: local/ regional/ national	Action to take	Lead Agency	Key milestones in enacting the recommendation	Target Date	Date of Completion and Outcome
				safety plans devised around these needs. As part of the assessment, support needs and safety planning First Light works closely with all agencies involved with the family. Safeguarding policies are followed, and all staff are trained in Adults and Children's Safeguarding.		All information is recorded on HALO case management system.
	Local	Review of the Carers policy	CFT	RCHT/CFT have a joint policy which covers staff responsibilities in maintaining carer support, health and wellbeing. It	March 2026	Completed The Carers Volunteer Programme' and the new policy were evaluated in December 2026.

Recommendation	Scope: local/ regional/ national	Action to take	Lead Agency	Key milestones in enacting the recommendation	Target Date	Date of Completion and Outcome
				covers recognising opportunities to identify carers, use of the carers passport, support mechanisms available as a carer of someone who is in hospital, involving carers in decision making and supporting young carers. The policy is going to be reviewed by end of March 2026. This will include further clarity regarding identifying carers and identifying primary/ secondary carers. Following this there will be a launch of a		

Recommendation	Scope: local/ regional/ national	Action to take	Lead Agency	Key milestones in enacting the recommendation	Target Date	Date of Completion and Outcome
				programme to support carers, 'The Care Volunteer Programme' will start with the new policy.		
Impact of housing on recovery from substance and alcohol misuse.						
Recommendation 4: Personalised housing plans must be tailored to the individual's needs and circumstances of the customer and include steps to secure suitable housing alternatives such as refuges. Any risks associated with a temporary accommodation placement must be identified and mitigated.	local	Production and conclusion of a new DASV Policy that identifies the requirement for PHP's to be personalised in order to ensure they are tailored to individual needs Training for all Housing Options staff on the new DASV Policy Progression of a DASV Pilot in order to embed a specialist approach	Cornwall Council Housing Options	Finalisation of DASV Policy Staff training on new policy Housing Options DASV Pilot Development of risk management system	2025-2026	Completed: A programme of webinars on the DASV housing pathway continues to be delivered to upskill staff and guidance available from DASV coordinator on a case by case basis.

Recommendation	Scope: local/ regional/ national	Action to take	Lead Agency	Key milestones in enacting the recommendation	Target Date	Date of Completion and Outcome
		across the wider frontline Housing Options service to ensure consistency in approach and decision-making. This will also ensure co-ordination and consideration of all suitable temporary accommodation solutions System development that improves communication, monitors and manages changing risks when in temporary accommodation				
Recommendation 5: Commissioners should review Supported Housing Options for temporary emergency accommodation for those in crisis. Consideration should be	local	Learning from this DHR be taken into consideration in development of supported housing options	Rehousing Service, Housing Options	Regular monitoring of the support contracts to identify early and mitigate risks	2025	Completed: Where possible when people are placed, we take into account all of the information

Recommendation	Scope: local/ regional/ national	Action to take	Lead Agency	Key milestones in enacting the recommendation	Target Date	Date of Completion and Outcome
given to the specific needs of individuals, considering intersectionality and how the impact of isolation from support networks can adversely affect their mental well-being. The provision of suitable accommodation that does not place vulnerable people alongside others who may be in a position to exploit any such vulnerability should be considered, and as such, bespoke supported housing options would be preferable.						that is passed to us from the caseworker, at times we cannot place in the same area due to limited accommodation availability, but we do continue to regularly look to see if other opportunities arise to move people closer to their support network if the customer requests. It's important to recognise that our suitability assessment has to be completed on each placement and this takes into account vulnerability,

Recommendation	Scope: local/ regional/ national	Action to take	Lead Agency	Key milestones in enacting the recommendation	Target Date	Date of Completion and Outcome
						loneliness and support networks – along with ensuring safety, distances to regular appointments amongst other things.
Domestic Abuse Service within the GP Service						
Recommendation 6: The Primary Care DASA service should be funded on a recurrent basis to enable continuous improvement. Resources should match any increase that arises from the rise in demand for the service. It is recommended that the ICB consider this recommendation, decide if the service will be funded on a recurrent basis and communicate this decision to Safer Cornwall.	local	Continuous improvement of the service to be monitored and supported.	Integrated Care Board/ DASV Strategic Commissioning Team	The primary care domestic abuse support service provided by First Light (the commissioned specialist domestic abuse service in Cornwall) is continuing to train GP practices, with positive uptake quarter on quarter which is monitored and reported in contract review	Every quarter	Completed: The service went live in July 2021. Since the start of the contract, we have seen a quarter-on-quarter increase in referrals from GP surgeries to DA practitioners, from 39 in quarter 2 21/22, to 236 in quarter 1 24/25. In the year ending June 2024, there were a total of 916 referrals

Recommendation	Scope: local/ regional/ national	Action to take	Lead Agency	Key milestones in enacting the recommendation	Target Date	Date of Completion and Outcome
				meetings between ICB, First Light and Cornwall Council DASV.		from GP surgeries. Prior to this service we saw very few, if any, referrals from GP surgeries into specialist DASV services so this increase in itself demonstrates the progress made thus far. 92% of these referrals were contacted within 72 hours, demonstrating the quick and easy access to support the Single Point of Contacts (SPOCS) provide. Feedback about the whole service from primary care professionals has been

Recommendation	Scope: local/ regional/ national	Action to take	Lead Agency	Key milestones in enacting the recommendation	Target Date	Date of Completion and Outcome
						overwhelmingly positive. Due to its success the service has secured funded long term.