

Voluntary Sector Prevention support offer

Sources of support and advice for people in the community and leaving hospital who are feeling lonely and isolated and need a little help to connect to their local community

Pathway 0

No additional formal support

Safe to be at home and...

- Fully independent – no additional support required **and...**
- Would benefit from support from voluntary and community sector

Inclusion Matters

Telephone helpline

Single point of access to social inclusion support. Phone: **01872 266383**

Email: **Inclusion@crcc.org.uk**

Monday to Friday 9am to 4.30pm

Hospital Discharge Inclusion Officer

Help with social and practical needs after leaving hospital. Phone: **07590 362024**

Digital Support

Including online shopping, online groups etc

Phone **01872 243557** or **01872 243534**

Email: **digitalinclusion@cornwall.gov.uk**

Dial Welfare Support

Contact DIAL directly. Phone **01736 759500**

Email: **advice@dialcornwall.org.uk**

Online information about local services

The Cornwall Link Connects individuals, carers, volunteers and professionals with services and activities in their area.

www.cornwall-link.co.uk

Pathway 1

Additional support at home

Safe to be at home and...

- Requires assessment and some additional care and support e.g. therapy, nursing, reablement, home care, equipment **and...**
- Would benefit from support from voluntary and community sector

Volunteer Cornwall

Lifeline Support

1st Responder for those who do not have any other suitable person

Referral via

Community Co-ordination Centre (CCC) or

Phone Volunteer Cornwall

on **01872 266988** or email

requestforhelp@volunteercornwall.org.uk

Three Community Care makers within STEPs

To arrange Volunteer short term

Enablement Support

Referral via CCC or

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Cornwall and the Isles of Scilly
Health and Care Partnership