



Kernow Salwa

Have Your Say Survey 2023: vehicle-related anti-social behaviour

This report looks at what residents told us in the **Safer Cornwall's public survey "Have Your Say"** about vehicle-related issues, such as anti-social driving and parking.

Safer Cornwall's vision is that Cornwall's communities are **safe, healthy and resilient**. We use a wide range of information to help us to understand what issues are having the most impact on community safety and we work together to effectively address those issues and to deliver what is needed to keep the people of Cornwall safe – on our streets and in our workplaces, schools and homes.

The "Have Your Say" survey **asks residents about the community safety issues that matter to them** on a day-to-day basis in their local area and what they think partners should do to improve things. Our **on-line survey** was available via Cornwall Council's [Let's Talk Cornwall](#) in July and August 2023. The survey was also taken to some public engagement events such as Pride.

Who responded to our on-line survey?

581 people filled out the survey, with 97% providing their postcode. Numbers this year were much lower than last year. The town with the most respondents was Camborne (51). 31 towns had less than 25 respondents each. As such the findings from this survey are neither representative nor generalisable. Reported findings only represent the views of survey respondents, not those of any wider population. The table below shows the towns with 25 or more responses.

Town	Responses
Camborne	51
Truro/TMS	48
Falmouth	43
Truro and Roseland Rural	37
Redruth	29
Saltash	27

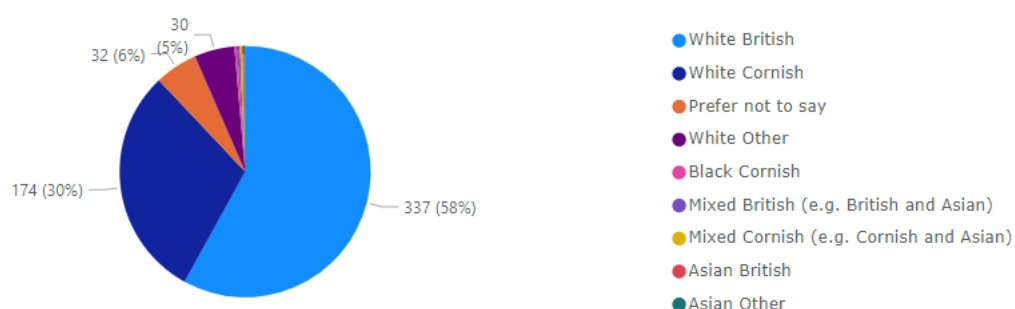
66% of respondents were women meaning that women were over-represented. Almost two thirds of respondents were women, just under a third were men (28%, 19% less than the population proportion).

Younger age groups were under-represented when compared to the population of Cornwall. Middle age groups 45-54, 55-64, and 65-74 were all over-represented. More detail can be found in the table below.

Age group	Population	Survey
11 to 24	19%	2%
25-34	11%	5%
35-44	11%	13%
45-54	13%	20%
55-64	15%	24%
65-74	14%	22%
75-84	9%	8%
85-94	3%	<1%

83% of people identified as heterosexual, only **5% of people identified as LGBTQIA+** and 12% did not disclose their sexual identity.

Most respondents identified as White British at 58%, followed by 30% as Cornish. **Less than 1% of respondents were from Black, Asian, or other non-white minority ethnic groups.**



6% of respondents were from 'Other' White ethnic groups which includes many other European ethnic groups and Gypsy, Roma and Traveller communities.

18% of respondents stated that they had a disability. 8% of respondents chose not to respond to this question.

33% identified themselves as **non-paid carers**, identical to last year's findings.

Vehicle-related anti-social behaviour

We asked people about the **anti-social behaviour issues** that they have seen or experienced in the local area in the past 12 months.

Two of the response options related directly to **vehicle-related issues**:

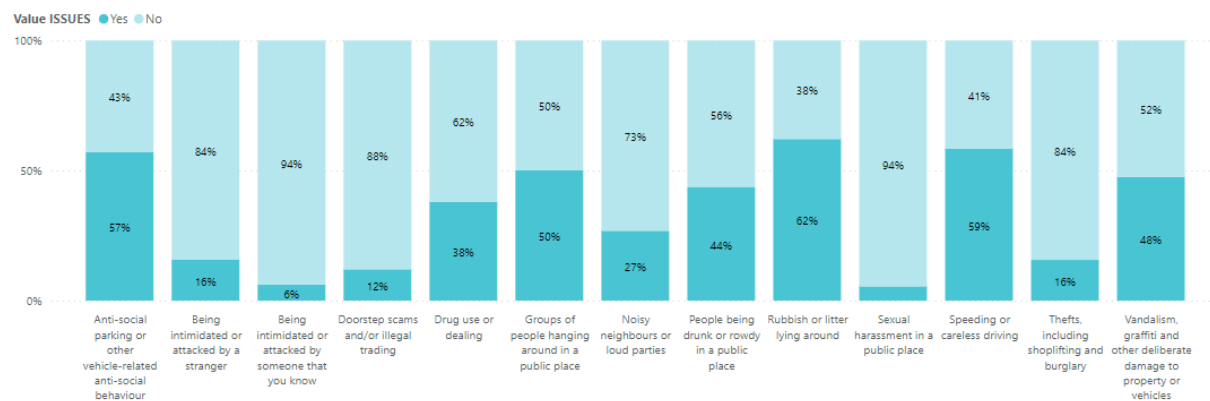
- Anti-social parking or other vehicle-related anti-social behaviour
- Speeding or careless driving

Over half of respondents (57%) **felt that anti-social parking or other vehicle related anti-social behaviour was an issue in their local area.** A similar percentage (59%) felt that speeding or careless driving was an issue. This is similar to last year's survey results with 57% and 58% respectively.

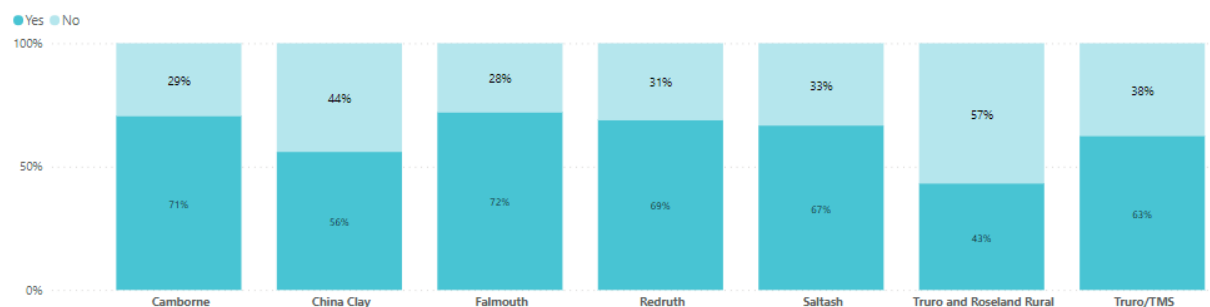
Vehicle-related nuisance accounted for two of the top three anti-social issues that people experience in Cornwall. The three most common issues across Cornwall were litter (62%), speeding or careless driving (59%) and parking or vehicle-related anti-social behaviour (57%). These were also the three most common issues in 2021 and 2022.

Nearly half **of people (47%) reported experiencing both** issues: parking or vehicle-related anti-social behaviour, as well as speeding or careless driving in their local area. This increase may be due in part to changes in people's living and working situations since COVID-19 with more people working from home and being more aware of vehicle related issues in their local areas. This is an increase from 35% in 2021 but inline with last year's 48%.

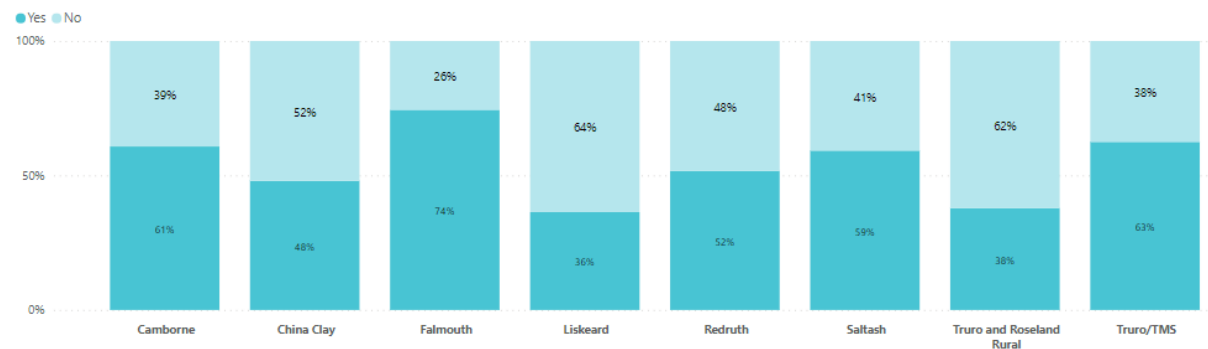
Issues experienced in last 12 months



59% of all respondents across Cornwall felt that **speeding and careless driving** was a problem in their area. The chart below shows the breakdown of this issue by towns with 25 or more respondents. The highest proportion of respondents stating that speeding and careless driving was an issue in their town came from Falmouth (72%), followed by Camborne (71%) and Redruth (69%).

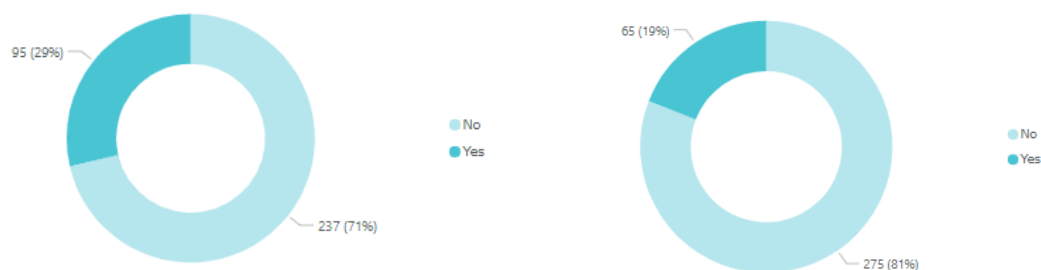


57% of all respondents felt that **anti-social parking or other vehicle-related anti-social behaviour** was a problem in their area. The chart below shows the breakdown of this issue by towns with 25 or more respondents. The highest proportion of respondents stating that speeding and careless driving was an issue in their town came from Falmouth (74%), followed by Truro (63%), and Camborne (61%).



Anti-social parking and other vehicle related ASB was more likely to be reported than speeding or careless driving (29% v 19%).

Reporting of Anti-social parking or other vehicle related ASB Reporting of Speeding or careless driving



We also asked people "What do you think would have the **greatest impact on reducing these issues** in your local area?"

Of those that suggested a solution to any anti-social issue, 16% of respondents suggested a solution that related to vehicle-related issues. Nearly one quarter of these respondents suggested **speed cameras** as a solution and this was the most suggested solution. 16% felt that increased **monitoring/speed checks** would help. 9% felt that improved **parking** and **parking wardens** would each help impact positively.

Have Your Say

Most people feel safe in the local area, but **women feel less safe at night**

- **77% feel safe during the day**, with no difference between men and women
- **39% of women feel unsafe after dark** vs 28% of men

Why I feel unsafe...

- Seeing **drug use** and dealing
- Public **drinking** and rowdy behaviour
- **Speeding** and erratic driving
- **Intimidating groups** of people hanging around (with young people often mentioned)
- **Aggressive behaviour**, shouting and swearing on the streets
- **Lack of visible police** presence and/or action to address problems
- **Lack of street lighting** in public places

Three quarters of residents have experienced **anti-social behaviour** in their local area.

- **Litter**, careless driving or **speeding, parking** or vehicle-related issues were the most common issues (experienced by over 50%).
- **Groups** hanging around, **vandalism, graffiti**, and other deliberate **damage to property, street drinking**, public **drug use or dealing**, and public **rowdiness** were the next most common issues.

48% would like to see **more Police or community officers** in the local area

- Responses **mention more visible patrols**, including on foot, **patrolling more often** and officers getting to **know the local area/people**

Knowing **how to get help...**

Around **2 in 5 people did not know how to access specialist help**, like drug services or domestic abuse support; older people were least likely to be aware.

1 in 4 did not know what to do about a **safeguarding concern involving an adult** but most people knew what to do if they were worried about a child.

Almost 50% of people who experienced crime or ASB had reported it (vs 40% last year)

- Reasons for not reporting: telephone waiting times, lack of knowledge of how to report and perceived lack of response

I would **like to see more...**

- police on foot • activities for young people • CCTV • education about consequences • traffic calming measures • tougher penalties for crime and ASB • police response/attendance • easy ways to report ASB • 20 MPH zones and speed cameras • street lighting • bins and community clean up initiatives • homelessness services • mental health support

1 in 5 people think the Police and Council are tackling the issues that matter

52% disagree (17% strongly). These levels are similar to last year.

People who **know about Safer Cornwall** were more likely to **answer positively** – 47% said the Police and Council are tackling the right issues vs 15% for those who don't know anything about us.

16% had seen or experienced **hate crime**

- Race, sexual orientation and age are the most common types mentioned