

SAFER CORNWALL

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PARTNERSHIP PLAN 2016-19: YEAR 3

DELIVERY PLAN AND
PERFORMANCE FRAMEWORK 2018/19



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Introduction

The [Safer Cornwall Partnership Plan](#) sets out how community safety partners are meeting their statutory obligations in working together to **deliver a multi-agency strategy to tackle crime and disorder**. This includes anti-social and other behaviour adversely affecting the local environment, problem use of drugs and alcohol and re-offending.

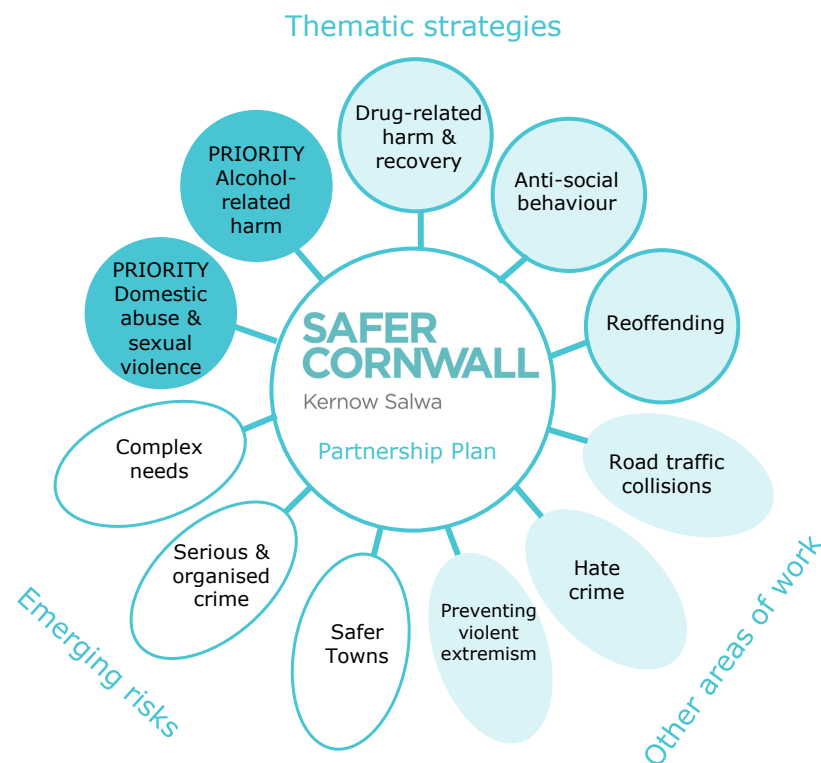
The Plan covers three years 2016-2019 and is refreshed annually. This is the **third and final year of the current** Partnership Plan, which is effective until 31 March 2019.

Rather than providing a single strategy, the **Partnership Plan provides the umbrella for key thematic strategies** with their delivery managed by specialist subgroups that report into the Partnership governance structure.

Priorities and focus areas for the Plan were identified through the 2015/16 strategic assessment and **agreed by local partners and groups** for the period 2016-2019.

These are reflected in the **thematic strategies** under the Plan umbrella:

- Domestic abuse and sexual violence, including the sexual abuse and exploitation of children
- Alcohol-related harm
- Drug-related harm and recovery
- Anti-social behaviour
- Reoffending



The Plan also covers other key areas of work where the strategic assessment has identified **increasing or emerging risk**, or where we have a **statutory duty** to respond.

In addition to overseeing the delivery of these strategies, Safer Cornwall makes a **collective commitment** to support effective joint working in the way we allocate **budgets and resources, develop our workforce** and **communicate**, both internally and externally.

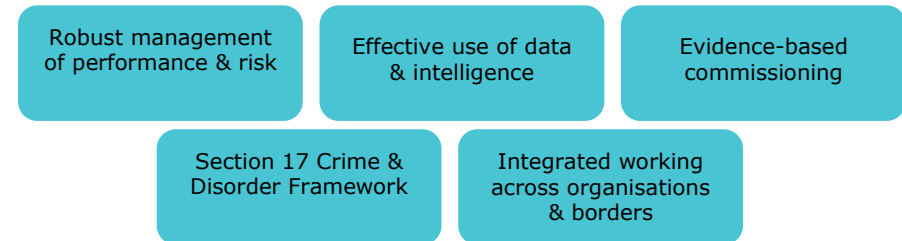
The plan identifies **6 headline outcomes** where we expect to see measurable improvement against our **priorities and focus areas** over the three year lifecycle of the plan:

- **Improve outcomes for local communities** and increase public confidence, by working more effectively together
- Reduce the **risk of serious harm** through providing the **right response** to safeguard individuals and their families from violence and abuse
- **Reduce the impact of alcohol-related harm** on individuals, their families and the community and **reduce the risks of violent crime**
- **Reduce drug-related harm** for individuals, their families and the community and **improve health and recovery outcomes** for people in treatment
- **Effectively resolve** anti-social behaviour, including **diverting perpetrators** and supporting the **most vulnerable individuals** in our communities
- **Reduce crime and prevent further victims**, through achieving positive life changes for offenders and their families

These outcomes are delivered through the relevant **thematic strategies, commissioned services, partnership projects** and other initiatives, supported by a **performance and risk management** framework.

Performance and risk is robustly managed on a rolling quarterly cycle, through which the Partnership can **evidence progress in tackling our priorities** and **improving safety** for victims, their families and the wider community.

As well as the thematic areas of work, this Plan provides our collective commitment to the five building blocks that provide the **foundations for all partnership work**.



This enables us to keep the Plan on track and support partners to achieve our outcomes at a time when resources are stretched.

Progress will be measured through achievement of quarterly and annual milestones over the lifetime of the Plan and this **second year refresh of the delivery plan** shows what we aim to achieve in year two of the current three year cycle.

Performance is robustly managed by Safer Cornwall, based on a rolling quarterly cycle. As part of its statutory scrutiny requirements, end of year performance reports are reviewed by Cornwall Council's Scrutiny Management Committee.

Headline performance indicators

All recorded crime is monitored as a barometer for the actual level of crime being experienced by residents. It allows us to compare the crime rate¹ in Cornwall with similar areas nationally (our “family group”) and identify/compare emerging trends.

- **Cornwall is a low crime area** and through targeted partnership action on the issues that matter, we aim to keep Cornwall’s crime rates **amongst the lowest** in our family group.

As well as actually being safe, it’s important that **our residents feel listened to** and that they are confident that **their concerns are being addressed effectively**.

- We monitor residents’ perceptions of how well we are doing through the **Cornwall Residents’ Survey**. The target reflects where we need to be to progress towards achieving a **significant improvement** across all of our community network areas by the time of the next survey in four years’ time.

| Performance measure | Baseline 2014/15 | Latest performance Q3 2017/18 | Current direction of travel | Current Status |
|---|-----------------------------------|--|-----------------------------|-----------------|
| All recorded crime rate per 1,000 population Ranked within the top 3 for lowest crime rate in our family group of partnerships nationally | 41.5 (ranked 1 st) | 50.3 (ranked 4 th) 12 months to Nov 2017 | ↑ | Close to target |
| 46% of respondents agree that the Police and Council are dealing with the anti-social behaviour and crime issues that matter - 4 year target to achieve 52% by 2021 <i>Cornwall Council Residents Survey</i> | 43% (2017 Survey) | 43% (2017 Survey) | ↓ | Needs improving |

¹ Frequent changes in recording practice, some of them local but many of them due to national drivers such as changes in definitions and classifications of crime, mean that all recorded crime cannot be used as a measure of impact. Most recently, the data integrity inspection by Her Majesty’s Inspectorate of Constabulary of Devon and Cornwall Police has made a number of recommendations and we are seeing recorded crime figures rise as police responses are embedded into policy and procedure.

PARTNERSHIP DEVELOPMENT

In times of reducing resources and increasing challenges, we are making a commitment to a number of activities that will **support partners to meet their own priorities and goals** as well as **deliver the Partnership priorities** in a mutually beneficial way through existing partnership arrangements which also ensure that we meet our **statutory responsibilities**.

| Project/activity | Description | Focus for 2018/19 | Timescale |
|--|--|--|--|
| Safer Cornwall Partnership Development | Work with Safer Cornwall members (Strategic Board and Management Group) to develop the profile of the Partnership , promote our values and achievements and ensure that that we continue to be a high performing partnership . | <ul style="list-style-type: none"> • Develop a Safer Cornwall induction pack and training sessions for elected members • Develop and deliver a partnership Development Day • Ensure that Safer Cornwall's priorities are reflected in partner strategies and vision statements • Undertake a mapping exercise across the key strategic partnerships to identify and resolve potential duplication | <p>Rolling programme of work, refreshed annually</p> <p>On hold in 2017/18</p> |
| Safer Cornwall Communication and Engagement Strategy | Develop and co-ordinate delivery of the Safer Cornwall Communication and Engagement Strategy and Delivery Plan | <ul style="list-style-type: none"> • Review communications mechanisms and approach • Refresh strategy, including a response to 2017 Residents Survey and aligning to partners communications objectives • Set out a clear plan to improve engagement with voluntary, community and business sectors • Review and maintain the customer-focused website to communicate effectively with the public, raise awareness about crime and safety and reduce the fear of crime. | Rolling programme of work, refreshed annually |

| Project/activity | Description | Focus for 2018/19 | Timescale |
|---------------------------------|--|---|---|
| Section 17 framework | Co-ordinate the implementation of the Section 17 framework , which is an action plan that provides support across Cornwall Council to reduce crime and disorder , as set out in statutory duties in Section 17 of the Crime and Disorder Act. | <ul style="list-style-type: none"> • Increase awareness of Elected Members, employees and commissioned services • Develop Community Safety section for Commercial Services • Staff inductions to include Community Safety and Staff Code of Conduct to include Section 17 of the Crime and Disorder Act 1998 • Single Points of Contact identified in each Directorate who will meet as a working group to progress the action plan • Cornwall Council minimum standards to be established for all Directorates • Mapping of service plans in relation to the consideration of crime and disorder obligations | Rolling programme of work, refreshed annually |
| Intelligence tools and products | Develop a range of intelligence tools and products that support the embedding of evidence-based practice across all areas of partnership delivery, enabling us to prioritise our work to those who need it most and to ensure that we make most effective use of resources. | <ul style="list-style-type: none"> • Develop and deliver the evidence base to support the next 3 year cycle of the Partnership Plan 2019-2022 • This will include embedding the MoRiLE² methodology for assessing threat, risk and harm into the strategic assessment process and engaging partners, stakeholders, elected members and VCSE groups through thematic workshops | Rolling programme of work, refreshed annually |

² The national Management of Risk in Law Enforcement (MoRiLE) programme has developed a common methodology and language for assessing threat, risk and harm, which is now being used by over 60 law enforcement agencies, including the National Crime Agency and all police forces, to inform their Strategic Assessment processes. The national programme recognised that the model has potential for application in a wider partnership environment and Amethyst is leading on a strand of work to develop the methodology for use by community safety partnerships (CSPs).

SAFER TOWNS

| Project/activity | Description | Focus for 2018/19 | Timescale |
|---|---|--|----------------------|
| <p>Safer Towns - multi-agency problem solving and co-ordination of response</p> | <p>Establish multi-agency Safer Town partnerships in ten designated towns, with membership drawn from public sector, private and voluntary sector and community groups. These partnerships will be tailored to the needs of each area, to facilitate a co-ordinated, consistent multi-agency approach to complex localised issues.</p> <p>This approach is intended to optimise resources, reduce duplication and achieve better outcomes for services involved, targeted individuals and their families and the wider community.</p> | <ul style="list-style-type: none"> • Develop evidence-based Safer Town Delivery Plans for the 10 Safer Towns • Develop and embed a consistent problem solving approach, that empowers communities to identify emerging issues and to work together to provide sustainable solutions • Implement Cornwall-wide protocols where effective interventions are identified to ensure that we are targeting our collective efforts to the areas with the most need • Lead and co-ordinate community events in designated Safer Towns which contribute to improving the local environment and reduction of fear of crime and increase the satisfaction of the local residents with their area as a place to live • Achieve White Ribbon accreditation for all Safer Towns | <p>By March 2019</p> |

Who to contact

- Michelle Davies, Strategy Lead for Domestic Abuse, Sexual Violence and Serious and Organised Crime, Community Safety Team, Cornwall Council; mdavies1@cornwall.gov.uk

DOMESTIC ABUSE AND SEXUAL VIOLENCE

Key outcome

Reduce the **risk of serious harm** through providing the **right response** to safeguard individuals and their families from violence and abuse

| Project/activity | Description | Focus for 2018/19 | Timescale |
|--|---|--|---|
| Domestic Abuse and Sexual Violence (DASV) Strategy and Delivery Plan | <p>Lead on the delivery of a new multi-agency Domestic Abuse and Sexual Violence strategy – a comprehensive work programme that follows the 4 national principles:</p> <ul style="list-style-type: none"> • Prevent domestic abuse and sexual violence from happening in the first place by challenging attitudes and behaviours which foster it and intervening where possible to prevent it • Provide high quality levels of service of support where domestic abuse and sexual violence occurs • Work in Partnership to obtain the best outcomes for victims and families • Risk Reduction and Justice Outcomes to take action to reduce the risk to men, women and children who are victims of these crimes and ensure that perpetrators are brought to justice | <ul style="list-style-type: none"> • Strategy launch early 2018 • Ensure that the newly commissioned DASV services meet the needs of victims and their families, continuing to improve their safety and reduce risk of harm • Ensure that DASV perpetrators are supported to make sustained behaviour changes and are held to account through the Criminal Justice System • Develop and commission a new programme of multi-agency training, in line with the training needs analysis, and ensure that all organisations prioritise the release of staff for training | 4 year rolling cycle with annual refresh (2018/19 will be Year 1) |

| Project/ activity | Description | Focus for 2018/19 | Timescale |
|--|--|--|------------------|
| Workforce Development Programme | <p>The workforce development programme ensures early intervention of DASV, with consistent use of routine enquiry in all relevant settings.</p> <p>This comes under the strategy principle of Prevent.</p> | <ul style="list-style-type: none"> • Undertake training needs analysis for DASV across Cornwall • Deliver an extensive multi-agency training programme that builds workforce capacity to identify, assess and refer people for DASV • Monitor the implementation of training across the county | By 31 March 2019 |
| <p>Commission specialist services and system-wide approaches to respond to Domestic Abuse and Sexual Violence</p> | <p>This project is to ensure that the newly commissioned Domestic Abuse and Sexual Violence services meet the needs of victims and their families, continuing to improve their safety and reduce risk of harm</p> <p>This comes under the strategy principle of Provide.</p> | <ul style="list-style-type: none"> • Mobilise new contract for community services • Continue to commission refuge provision for those fleeing domestic abuse • Implement routine enquiry for Adverse Childhood Experiences | By 31 March 2019 |
| <p>Joint commissioning of the SARC and sexual assault services against NSHE Service Specification number 30</p> | <p>Joint commissioning of the SARC and sexual assault services against NSHE Service Specification number 30</p> <p>This comes under the strategy principle of Partnership.</p> | <ul style="list-style-type: none"> • Joint funding agreement • Mobilise new contract for services | By 31 March 2019 |

| Project/ activity | Description | Focus for 2018/19 | Timescale |
|--|---|--|--|
| Multi-Agency Risk Assessment Conference process improvement Plan | <p>Implement the improvement plan for the Multi-Agency Risk Assessment Conference (MARAC) to deliver greater efficiency and better outcomes for victims.</p> <p>The MARAC is a regular risk management meeting where professionals share information on high risk cases of domestic violence and abuse and put in place a risk management plan.</p> <p>This comes under the strategy principle of Partnership.</p> | Key deliverables <ul style="list-style-type: none"> • Develop and implement protocol between MAPPA³ and MARAC to improve co-ordination between public protection and safeguarding individuals/families for the most dangerous domestic abuse offenders • Develop and implement a new referral form • Evaluate the pilot of the new weekly MARAC and publish the findings | Evaluation to be completed by May 2018 |
| Perpetrator work stream | <p>A programme of work to ensure that DASV perpetrators are supported to make sustained behaviour changes and are held to account through the Criminal Justice System</p> <p>This comes under the strategy principle of Risk Reduction and Justice Outcomes.</p> | <ul style="list-style-type: none"> • Development of the Family Domestic Abuse Prevention Programme (FDAP) • Evaluation of perpetrator element of FDAP • Work jointly with Force leads to progress delivery of Force DASV improvement plan • Development of Domestic Violence Penalty Notice protocol; joint working and action planning with IDVA service • Develop and embed Reflective Learning Panels and implementing the lessons to be learnt | By 31 March 2019 |

³ Multi-Agency Public Protection Arrangements - the process through which the Police, Probation and Prison Services work together with other agencies to manage the risks posed by violent and sexual offenders living in the community in order to protect the public.

| Project/activity | Description | Focus for 2018/19 | Timescale |
|--|---|--|------------------|
| Domestic Homicide Reviews (DHRs) The requirement to conduct DHRs is a statutory duty placed on CSPs | Improve accountability across all partners for implementing recommendations from Domestic Homicide Reviews to prevent further deaths. This includes DHRs undertaken jointly with Mental Health Inquiries and Coroners' inquests. This comes under the strategy principle of Risk Reduction and Justice Outcomes . | <ul style="list-style-type: none"> Develop the DHR evidence library Refresh the monitoring framework, to include a wider communications strategy Task and finish group to look at improving accountability within organisations for implementing DHR recommendations | By 31 March 2019 |

How will we know we've made a difference?

Performance is monitored through the Safer Cornwall, the DASV Strategic Group, DASV Providers Group and Contract Reviews. Note that performance is reported one quarter in arrears for all measures so the latest performance reported is Quarter 2.

| Performance measure | Baseline 2014/15 | Latest performance Q2 2017/18 | Current direction of travel | Current Status |
|--|------------------|-------------------------------|-----------------------------|-----------------|
| 50% of police recorded domestic abuse incidents are first time reports | 44% | 49% | → | Close to target |
| 95% of Sexual Assault Referral Centre clients receive follow-up support within 72 hours | 100% | 96% | ↑ | Successful |
| Repeat incidents of domestic abuse (cases at MARAC*) is within best practice benchmark 28-40% | 30% | 30% | → | Successful |
| In 65% of repeat domestic abuse cases (at MARAC) risk is reduced | 58% | 53% | → | Needs improving |
| 80% of cases achieving an increase in 'Empowerment Star' score of 1.5 across a minimum of 3 measures | 83% (2016/17) | 80% | → | Successful |

| Performance measure | Baseline 2014/15 | Latest performance Q2 2017/18 | Current direction of travel | Current Status |
|---|------------------|-------------------------------|-----------------------------|-----------------|
| % of police recorded domestic abuse crimes achieving an offender outcome (such as charge or caution) is within the top quartile performance for our most similar group (<i>At least 29%, 2016</i>) | 21% | 16% | → | Needs improving |
| 85% of police recorded domestic abuse crimes reaching Specialist Domestic Violence Courts achieve a brought to justice outcome | 95% | 85% | → | Successful |
| Number of domestic homicides reported | 1 | 3 | ↑ | Monitoring |

*MARAC – Multi-Agency Risk Assessment Conference, regular local meetings where high risk cases are monitored and managed

Who to contact

- Michelle Davies, Strategy Lead for Domestic Abuse, Sexual Violence and Serious and Organised Crime, Community Safety Team, Cornwall Council; mdavies1@cornwall.gov.uk

ALCOHOL-RELATED HARM

Key outcome

Reduce the impact of alcohol-related harm on individuals, their families and the community and **reduce the risks of violent crime**

| Project/activity | Description | Focus for 2018/19 | Timescale |
|---|---|--|--|
| Cornwall Alcohol Strategy and Action Plan | <p>Lead the delivery of the updated Alcohol Strategy for Cornwall "Taking Responsibility for Alcohol" which supports people, services and communities to reduce the risk and impact of alcohol-related harm</p> <p>The Action Plan contains 8 priority action areas and includes the Local Alcohol Action Area (LAAA2) two-year plan, which has a focus on alcohol related violence and complex needs.</p> | <ul style="list-style-type: none"> Deliver the two-year Action Plan for the Local Alcohol Action Area scheme, with support from the Home Office and national agencies | <p>3 year rolling cycle with annual refresh (2018/19 is Year 3)</p> <p>LAAA period 1 April 2017 to 31 March 2019</p> |
| Identification and Brief Advice (IBA) | <p>Ensure that the accredited screening tool (AUDIT-C) and IBA training, that support early intervention, are embedded in the relevant services across all partner agencies</p> <p>Continue to promote and train early intervention, with consistent use of proven screening tools in all relevant settings and services, including Health Checks.</p> | <ul style="list-style-type: none"> Expand IBA delivery into further health settings (as guided by NICE) and key non-health settings, such as children and family services and Child and Adolescent Mental Health Services (CAMHS); Target services not yet reached for more IBA training: Within front line community and criminal justice settings outside healthcare; as guided by the alcohol related hospital admissions evidence; Deliver ongoing support to remove any barriers to IBA delivery; ensure that all organisations prioritise the release of staff for training. | <p>By 31 March 2019</p> |

| Project/ activity | Description | Focus for 2018/19 | Timescale |
|--|--|---|------------------|
| Assault Related Injuries Database (ARID) | <p>Support effective operational use of the data on violent assaults collected via ARID in hospitals, in order to improve safety on our streets and in licensed premises.</p> <p>Closely monitor violence trends to ensure that there is no escalation of risk - in particular, ensure that the Night Time Economy continues to be managed effectively and best practice prevails.</p> | <ul style="list-style-type: none"> • Promote the use of ARID data to reduce alcohol-related and other violence • Evidence the case for consistent commissioning, funding, delivery and monitoring of ARID in all the Emergency Departments and Minor Injury Units across the Peninsula, which benefits us by providing comparative data; • Continue to support the move to a coherent regional commissioning and delivery approach for the Assault Related Injuries Database (ARID), supporting a best practice evaluation, leading to improved opportunities for analysis and application of intelligence in improving safety in licensed premises, and reducing the risk of violence. | By 31 March 2019 |
| Community Safety Schemes | Support local community schemes such as the Street Pastors and Streetsafe, in order to make best use of the limited resources available. | <ul style="list-style-type: none"> • Deliver consistent good quality training (SMART) for retail and licensed premises; • Continue to address alcohol related anti-social behaviour offences committed by visitors to Cornwall through the 'Follow You Home' approach, so that parents and enforcement services in other areas of the country address disorder in Cornwall as seriously as offences committed in their home area | By 31 March 2019 |

| Project/activity | Description | Focus for 2018/19 | Timescale |
|--|--|--|------------------|
| Criminal Justice Alcohol Intervention Pathways | Support agency engagement in a full range of diversionary alcohol interventions within and alongside the Criminal Justice System , which will mean that all enforcement is potentially accompanied by a behaviour change activity or referral | <ul style="list-style-type: none"> • Ensure that a 'ladder' of alcohol interventions for offenders is available, with a range of access points and intensity levels • Renew our focus on all Criminal Justice agencies and partners promoting engagement with this approach, which will also link with the new police Pathfinder Deferred Charge Scheme and the Liaison and Diversion Service. | By 31 March 2019 |
| Alcohol pathways for Children, Young People, Parents and Families | Improve responses to young people presenting to hospitals with alcohol-related problems , to reduce hospital admissions and emergency presentations | <ul style="list-style-type: none"> • Quarterly review of pathway, screening in Emergency Department (ED) and referrals, alongside outcomes for referrals from ED | By March 2019 |
| Social Impact Bond project to reduce alcohol-related hospital admissions | Trial the potential of a Social Impact Bond to reduce alcohol-related hospital admissions amongst our most frequent attenders , through the Life Chances project | <ul style="list-style-type: none"> • Identify cohort • Select social investor • Devise financial payment scheme and mechanisms • Data verification route • Case studies and review • Cost Benefit Analysis | By March 2023 |
| Treatment Resistant Drinkers | Alternative approaches and care pathways for change resistant drinkers , who place a huge burden on public services. | <ul style="list-style-type: none"> • Lead implementation and co-ordination Blue Light Training programme to equip the wider workforce to work effectively to engage and motivate treatment resistant drinkers; • At least one multi-agency event in each Safer Town • Followed up through operational practitioners groups and MEAM Treatment Resistant Drinkers | By March 2019 |

How will we know we've made a difference?

Performance is monitored through Safer Cornwall, Public Health England KPI framework, DAAT review meetings, thematic delivery groups and Contract Reviews.

| Performance measure | Baseline 2014/15 | Latest performance Q3 2017/18 | Direction of travel | Current Status |
|---|--------------------|-------------------------------|---------------------|-----------------|
| No increase in alcohol-related violence against the person rate ¹ | 2.0 | 2.2 12 months to Dec 2017 | ↑ | Needs improving |
| Hospital admission episodes for alcohol-related conditions are in line with the regional average <i>Currently 650² per 100,000 residents (2016/17)</i> | 724 | 738 (2016/17) | → | Needs improving |
| At least 1,000 people in specialist alcohol treatment | 1,566 (2015/16) | 1,378 | ↓ | Successful |
| % of successful completions of alcohol treatment is in line with the national average ; <i>currently 39%</i> | 30.3% (2015/16) | 35% | ↑ | Needs improving |

[1] excludes domestic violence

[2] narrow definition, provisional figures for 2016/17 published by Public Health England

Who to contact

- Jez Bayes, Alcohol Strategy Lead, Drug and Alcohol Action Team, Community Safety Team, Cornwall Council;
jbayes@cornwall.gov.uk

DRUG-RELATED HARM AND PROMOTING RECOVERY

Key outcome

Reduce drug-related harm for individuals, their families and the community and **improve health and recovery outcomes** for people in treatment

| Project/activity | Description | Focus for 2018/19 | Timescale |
|--|---|---|---|
| Cornwall & Isles of Scilly Drug Strategy, Commissioning priorities and Action Plan | Lead the delivery of the Cornwall and Isles of Scilly Drug Strategy 'Reducing Harm, Promoting Recovery' and the 10 Priority Outcome Areas. | <ul style="list-style-type: none"> • Updated needs assessment and evidence base which identifies priorities for action with greatest potential impact • Children and Families guidance • Develop co-ordination of drug litter response • Develop early identification and intervention of those most at risk of exploitation and increase their support and resilience. | 4 year rolling cycle with annual refresh (2018/19 is Year 2) By March 2019 |
| Commission the drug and alcohol treatment system for adults and young people | Commission specialist services and system-wide approaches to prevent drug-related harm and that address individual needs and circumstances to support long term recovery | <ul style="list-style-type: none"> • Decommission the 3 service contracts that make up the Pharmacy Needle Exchange scheme (Contracts for pharmacists, equipment and clinical waste); transfer to community services (3 month project) • Mobilise new contract for community alcohol and drug services and mitigate the impact of the £407,000 savings implementation; • Tier 4 pathway to housing • Review residential placement contracts to incorporate new CQC guidance and assurance • Tier 4 review of capacity and budget for residential treatment and rehabilitation. | June 2018 March 2019 |

| Project/activity | Description | Focus for 2018/19 | Timescale |
|-----------------------------------|---|---|------------------|
| Prevention of Drug Related Deaths | <p>A rolling programme of work that aims to prevent drug related deaths.</p> <p>The priorities for 2018/19 are:</p> <ul style="list-style-type: none"> Facilitate and support the roll-out of initiatives to prevent drug-related overdoses, such as the Naloxone programme and smoking cessation initiatives. Improve the Cascade Drug Alert system to ensure that drug alerts are rapidly disseminated to reduce drug related deaths and other harms effectively. | <ul style="list-style-type: none"> Increase the effectiveness of the drug alert cascade system of information about trends in harm through participation in new regional and peninsula working groups and leading on assurance locally; Introduce spirometry testing, vapers and smoking cessation within treatment services (poor lung health is a key factor in drug related deaths); Ensure that all partners champion the Naloxone programme and provide their support to facilitate its continued roll out across community services and supported accommodation | By 31 March 2019 |

How will we know we've made a difference?

Performance is monitored through Safer Cornwall, Public Health England KPI framework, DAAT review meetings and Contract Reviews.

| Performance measure | Baseline 2014/15 | Latest performance Q3 2017/18 | Direction of travel | Current Status |
|--|------------------|-------------------------------|---------------------|-----------------|
| At least 600 people with problems with non-opiates in effective treatment | 589 | 774 | ↑ | Successful |
| At least 1,000 people with opiate and/or crack cocaine dependence in effective treatment | 1,139 | 1,430 | ↓ | Successful |
| % of successful completions among all drug users is in line or above with the national average ; <i>currently 19%</i> | 13% | 11% | → | Needs improving |

| Performance measure | Baseline 2014/15 | Latest performance Q3 2017/18 | Direction of travel | Current Status |
|--------------------------------------|------------------|-------------------------------|---------------------|-----------------|
| Number of drug related deaths | 17 (2014) | 29 (2016) | ↑ | Needs improving |

From 2014/15, people receiving both structured and non-structured interventions are included in the treatment numbers. Prior to 2014/15 only those in structured interventions were counted, hence a comparison cannot be made with previous years.

Who to contact

- Kim Hager, Manager, Drug and Alcohol Action Team, Community Safety Team, Cornwall Council;
khager@cornwall.gov.uk

ANTI-SOCIAL BEHAVIOUR

Key outcome

Effectively resolve anti-social behaviour, including **diverting perpetrators** and supporting the **most vulnerable individuals** in our communities

| Project/activity | Description | Focus for 2018/19 | Timescale |
|--|---|--|--|
| Anti-Social Behaviour Strategy 2017-2020 | Lead the delivery of Cornwall's first multi-agency strategy to tackle Anti-Social Behaviour | <ul style="list-style-type: none"> Continue to support our best practice model of anti-social behaviour casework within the Council ASB Team Ensure that partners are working together to deliver a proportionate and effective response to anti-social behaviour that balances enforcement with prevention and targeted support | 3 year rolling cycle with annual refresh (2018/19 is Year 2) |
| Targeted action in hot-spots | <p>Support a co-ordinated multi-agency approach to locally identified issues and hot-spot locations where persistent anti-social behaviour may be the presenting issue, to ensure that underlying complexity factors are considered and appropriate support offered</p> <p>Links with Safer Towns</p> | <ul style="list-style-type: none"> Ensure that all relevant support agencies attend ASB target meetings, so that decisions can be made in relation to targeted support for individuals and not just enforcement measures Provide public reassurance in hot-spot areas through carrying out high visibility 'walkabouts' utilising the full range of services available in the local area Agree a joint enforcement approach and how this will be delivered | Rolling programme of work |

| Project/ activity | Description | Focus for 2018/19 | Timescale |
|--|--|---|------------------|
| Public Space Protection Orders (PSPOs) | Ensure that Public Space Protection Orders (PSPOs) are in the right places and are enforced effectively | <ul style="list-style-type: none"> • Consult with communities, key stakeholders and elected members to determine any new areas for PSPOs • Agree a joint enforcement strategy of the orders and how they will be managed | By 31 March 2019 |
| Community Trigger | Oversee the review of Community Trigger⁴ cases to ensure that victims have received the appropriate support and suitable actions have been taken in relation to their case | <ul style="list-style-type: none"> • Develop a specific Community Trigger process for Safer Cornwall and identify single points of contact • Promote the Community Trigger process and publish the number of case reviews on the Safer Cornwall website | By 31 March 2019 |

⁴ Community Triggers were introduced as part of the Anti-Social Behaviour, Crime and Policing Act 2014 to give victims and communities the right to request a review of their case and bring agencies together to take a joined up, problem-solving approach to find a solution. Local processes have been developed to respond, however, the means of activating the trigger across Devon and Cornwall is via the police non-emergency 101 number.

How will we know we've made a difference?

| Performance measure | Baseline 2014/15 | Latest performance Q3 2017/18 | Direction of travel | Current Status |
|--|------------------|-------------------------------|---------------------|----------------|
| 78% of anti-social behaviour cases do not commit further ASB within 3 months of intervention | 78% | 88% | ↑ | Successful |
| Sub indicator: 80% of young people do not commit further ASB within 3 months of intervention | 82% | 92% | ↑ | Successful |
| Sub indicator: 75% of adults do not commit further ASB within 3 months of intervention | 78% | 88% | ↑ | Successful |
| 80% of victims of anti-social behaviour surveyed are satisfied with the service received | 92% | 100% | → | Successful |

Who to contact

- Natasha Mathews, Senior Anti-Social Behaviour Case Worker, Community Safety Team, Cornwall Council; natasha.mathews@cornwall.gov.uk

REOFFENDING

Key outcomes

Reduce crime and prevent further victims, through achieving positive life changes for offenders and their families

Improve outcomes for local communities and increase public confidence, by working more effectively together

| Project/activity | Description | Focus for 2018/19 | Timescale |
|-------------------------------|--|--|--|
| Reducing Reoffending Strategy | <p>Lead the delivery of the Reducing Reoffending Strategy and Delivery Plan, that focuses upon tackling the drivers of offending, and support a new multi-agency framework for offender management</p> <p>Priority areas for 2018 are accommodation, women and families.</p> | <ul style="list-style-type: none"> • Represent Cornwall on new LJJB Reducing Offending Group and lead on offender engagement, involvement and commissioning strands • Collect and analyse offender data provided under the reinstated information sharing agreements with CRC and NPS • Utilise this data to evaluate our progress in reducing reoffending and identify the factors we need to prioritise in future • Support the implementation of the new Pathfinder programme by ensuring that appropriate interventions are available to support the reoffending pathways | 3 year rolling cycle with annual refresh (2018/19 is Year 3) |

How will we know we've made a difference?

Performance is monitored through Safer Cornwall and the multi-agency Reducing Reoffending Strategy Group.

| Performance measure | Baseline 2014/15 | Latest performance Q3 2017/18 | Direction of travel | Current Status |
|---|------------------|-------------------------------|---------------------|----------------|
| Rate of first time entrants to the Youth Justice System is in line or better than our family group <i>Currently 302 per 100,000 residents aged 10-17</i> | 359 | 228 (Q1 2017/18) | ↓ | Successful |

| Performance measure | Baseline 2014/15 | Latest performance Q3 2017/18 | Direction of travel | Current Status |
|---|------------------|-------------------------------|---------------------|----------------|
| Rate of proven re-offending by young offenders is in line or better than our family group <i>Currently 39% (2015/16)</i> | 30% | 25% (Q4 2015/16) | ↓ | Successful |
| Rate of young people in Youth Justice System receiving a conviction who are sentenced to custody is in line or better than our family group <i>Currently 0.18 per 1,000 residents aged 10-17</i> | 0.04 | 0.04 (Q2 2017/18) | → | Successful |
| Fewer than 60% of offenders in the TurnAround cohort reoffend within 12 months | n/a | 43% | ↓ | Successful |
| CRC ¹ - 75% of Community Orders and Suspended Sentence Orders are completed successfully | 81% (2016/17) | 80% (Q2 2017/18) | ↓ | Successful |
| CRC - 65% of Licences and Post Sentence Supervisions are completed successfully | 83% (2016/17) | 92% (Q2 2017/18) | ↑ | Successful |
| NPS ² - 75% of Community Orders and Suspended Sentence Orders are completed successfully | 70% (2016/17) | 77% | → | Successful |
| NPS - 65% of Licences and Post Sentence Supervisions are completed successfully | 69% (2016/17) | 80% | → | Successful |

1 Dorset, Devon and Cornwall Rehabilitation Company - Cornwall

2 National Probation Service - Cornwall

Who to contact

- Kim Hager, Manager, Drug and Alcohol Action Team, Community Safety Team, Cornwall Council;
khager@cornwall.gov.uk

SERIOUS AND ORGANISED CRIME

| Project/ activity | Description | Focus for 2018/19 | Timescale |
|--|--|---|--|
| <p>Serious and Organised Crime - Local Profiles and response</p> | <p>Co-ordinate a proportionate multi-agency response to Serious and Organised Crime, focusing on our local priorities and responding to new threats as they emerge.</p> <p>Our local priorities are: Child Sexual Exploitation, Modern Slavery & Human Trafficking and Dangerous Drugs Networks</p> <p>Responses are aligned to the 4Ps:</p> <ul style="list-style-type: none"> • Prevent – Prevent people from engaging in serious and organised crime • Pursue - Prosecute and disrupt individuals and groups responsible for serious and organised crime • Protect - Strengthen safeguards against serious and organised crime by protecting vulnerable people from exploitation and increasing awareness and resilience • Prepare - Reduce the harm caused by serious and organised crime through improved victim identification and enhanced support and protection | <p>Support the implementation of the relevant recommendations from the OCLPs through local strategies and delivery, to include:</p> <ul style="list-style-type: none"> • Deliver a programme of multi-agency training to front line practitioners that raises awareness about modern slavery and human trafficking and ensure that all organisations prioritise the release of staff for training; • Work with MIGWAG partners to promote ethical employment of migrant workers; • Refresh Cornwall Council Modern Slavery Statement; • Pilot LGA to map Ethical Supply Chains • Increase awareness of Cyber Crime, including through supporting social media campaigns on Get Safe Online and Cyber Streetwise; • Create partnerships with Regional Organised Crime Unit in order to utilise best practice from national cases; • Develop relationships with Chamber of Commerce and Federation of Small Business' BID, to improve awareness of cyber security and increase cyber resilience; • Develop multi-agency disruption panels and investigation teams, co-ordinating existing resources into one response to aid prosecutions and disruption; • Undertake annual Home office self-assessment. | <p>Rolling cycle with annual refresh (2018/19 is Year 3)</p> |

| Project/activity | Description | Focus for 2018/19 | Timescale |
|--|---|--|-----------------------------------|
| Project Engage | Project 'Engage' provides a toolkit to identify those vulnerable to involvement in serious and organised crime and support the undertaking of targeted interventions and diversionary activities | <ul style="list-style-type: none"> Evaluate our local pilot for Project Engage and respond to the findings | By 30 September 2018 |
| Co-ordinated response to child sexual exploitation | Co-ordinate a multi-agency response to tackle Child Sexual Exploitation | <ul style="list-style-type: none"> Refresh the Missing and Sexual Exploitation Strategy; Develop and implement the Delivery Plan, ensuring that we prioritise the actions that will have the greatest impact and make best use of limited resources Influence the development of the Peninsula Child Sexual Exploitation Strategy and support implementation of agreed principles locally; Co-ordinate local action for CSE awareness day. | Rolling cycle with annual refresh |
| Dangerous Drugs Networks/County Lines | Develop and co-ordinate a local multi-agency response to tackle Dangerous Drugs Networks/County Lines - linking in with the Drugs Strategy aim to safeguard those most at risk of exploitation | <ul style="list-style-type: none"> Bring partners together to improve our understanding, building on the OCLP, and formulate a response that recognises and responds to risk and vulnerability Identify and prioritise the actions that will have the greatest impact, to ensure that we make best use of limited resources Implement recommendations from Operation Tarak⁵ | By 31 March 2019 |

⁵ Home Office peer review of operations to target dangerous drugs networks operating across the South West. These operations targeted sophisticated, organised drugs networks being run from large cities such as London or Birmingham that are moving into other areas to aggressively establish an operational base and presence and disrupt existing drug supply chains.

How will we know we've made a difference?

Comprehensive Outcomes Frameworks have been developed to help us to evaluate the effectiveness of the whole system response to our two highest risk themes - Modern Slavery and CSE. 3 indicators from each theme have initially been selected for Safer Cornwall to review on a regular basis.

Performance is monitored by the Serious and Organised Crime Partnership (SOCP), the Missing and Sexual Exploitation Group and Safer Cornwall.

| Performance measure | Baseline 2016/17 | Latest performance Q3 2017/18 | Direction of travel | Current Status |
|---|------------------|-------------------------------|---------------------|----------------|
| Children report an understanding of abuse and its impact <i>Healthy Relationships Programme: 1-10 average rating scale</i> | 7.9 | 7.7 | → | Monitoring |
| Number of MACSE referrals for victims or children identified as at risk of sexual exploitation | 112 | 100 Q1-3 | → | Monitoring |
| % of crimes recorded by the police with a CSE marker that achieve an offender outcome | Not reported | Awaiting data | n/a | Monitoring |
| Number of people receiving Modern Slavery awareness training | n/a | 2,952 | ↑ | Monitoring |
| Number of Modern Slavery referrals to Safer Cornwall SOC Operational Group | n/a | 5 | ↑ | Monitoring |
| Number of Modern Slavery cases escalated to the National Referral Mechanism | n/a | 2 | ↑ | Monitoring |

*MACSE – Multi-Agency Child Sexual Exploitation (Forum), regular local meetings where high risk cases are monitored and managed

Who to contact

- Michelle Davies, Strategy Lead for Domestic Abuse, Sexual Violence and Serious and Organised Crime, Community Safety Team, Cornwall Council; mdavies1@cornwall.gov.uk

OTHER AREAS OF WORK

Complex needs

| Project/activity | Description | Focus for 2018/19 | Timescale |
|---|--|--|------------------|
| Multiple needs – Making Every Adult Matter (MEAM) | <p>The MEAM multi-agency complex needs project.</p> <p><i>"Commissioners and providers responsible for existing different service elements will work together to deliver a joined up 'whole system approach' to support people with multiple needs. This will ensure services are integrated around the needs of the person, improving individual outcomes whilst also ensuring best use of resources."</i></p> <p>The Partnership Lead for this will be Melanie Brain, CC Housing</p> | <ul style="list-style-type: none"> • Develop the workforce to 'up skill' generic support staff, enabling specialist services to be more targeted whilst improving service delivery and outcomes; • Increase capacity in the system through applications for grant funding and exploration of social capital investment programmes. | By March 2019 |
| Community Safety Training Programme | <p>Workforce development programme training staff to screen and work with alcohol, problem drug use, mental health conditions, suicide risk and Adverse Childhood Experiences alongside established programmes for problem drinking, domestic abuse, sexual violence, serious and organised crime and preventing violent extremism</p> | <ul style="list-style-type: none"> • Deliver an extensive multi-agency training programme that builds workforce capacity to identify, assess and refer people with multiple needs in support of the MEAM approach • Specifically expand the programme to deliver Dual Diagnosis, REACH and ASIST (Suicide Awareness) training • Introduce Routine Enquiry for Adverse Childhood Experiences into all Community Safety commissioned (adult) services. | By 31 March 2019 |

| Project/activity | Description | Focus for 2018/19 | Timescale |
|---|--|--|--|
| <p>Time Credits Project in Drug and Alcohol Services (starting in Penzance)</p> | <p>This project will support adults with multiple and complex needs to volunteer and 'earn' time credits by becoming more actively engaged in their support services and also within wider services in their local community.</p> <p>Individuals are rewarded for their time by a Cornwall Time Credit for each hour of their time. These credits can be 'spent' through the locally created spend network.</p> <p>The provider will provide training in asset based approaches and co-design/co-production to participating earn and spend partners.</p> | <ul style="list-style-type: none"> • Staff in post and earn and spend opportunities created in Penzance; • Asset based training and co-production; • Learning from first year in Penzance leading to expansion into other areas/client groups; • Third opportunity for expansion depending on project progress (by September 2019) | <p>Delivered by early 2018</p> <p>By 31 March 2019</p> |

Who to contact

- Kim Hager, Manager, Drug and Alcohol Action Team, Community Safety Team, Cornwall Council; khager@cornwall.gov.uk

Preventing violent extremism

| Project/activity | Description | Focus for 2018/19 | Timescale |
|--|---|--|--|
| Counter Terrorism Local Plan & Prevent Delivery Matrix | Provide strategic oversight and governance for the delivery of the annual counter terrorism local plan and delivery matrix | <ul style="list-style-type: none"> Ensure that local delivery is compliant with the legislation, as monitored through the case management system by the Home Office, and through local review/assessment annually Continue to support individuals identified at risk from radicalisation and terrorism and implement support interventions through Channel. | Rolling programme of work (statutory), reviewed annually |

Who to contact

- Steve Rowell, Prevent and Serious and Organised Crime Lead, Community Safety Team, Cornwall Council; steve.rowell@cornwall.gov.uk Tel: 01736 336587

Hate crime

| Project/activity | Description | Focus for 2018/19 | Timescale |
|--|---|---|------------------|
| Safer Cornwall Hate Crime Action Plan Lead: Cornwall Equality and Diversity Network | The Partnership provides strategic oversight and governance for the delivery of the Hate Crime Action Plan . | The primary focus areas continue to be building confidence in local communities to report hate incidents, raising awareness about the impact of hate crime and ensuring that the victim can access the support that they need. | By 31 March 2019 |

Who to contact

- Dina Holder, Chair of the Cornwall Equality and Diversity Network; dina.holder@wrsac.org.uk
- Gail Bishop, Corporate Equality and Diversity Team, Cornwall Council; GSBishop@cornwall.gov.uk Tel: 01872 322594

Road casualty reduction

| Project/activity | Description | Focus for 2018/19 | Timescale |
|---|--|---|------------------|
| Cornwall Road Casualty Reduction Strategy and Delivery Plan | <p>We will support implementation of recommendations from the Casualty Reduction Strategy review process and hold partners to account for their actions.</p> <p><i>Local authorities have a statutory responsibility under the Road Traffic Act 1988; to carry out studies on RTCs in their area and take the appropriate steps to prevent these collisions</i></p> | <ul style="list-style-type: none"> Support the review of the Road Casualty Reduction Strategy and Delivery Plan Provide strategic oversight and governance for the delivery of the refreshed Strategy and hold partners accountable for their actions | By 31 March 2019 |

How will we know we've made a difference?

| Performance measure | Baseline 2009/10 | Latest performance Q3 2017/18 | Direction of travel | Current Status |
|---|--------------------------------------|-------------------------------|---------------------|-----------------|
| A reduction of 20% in the number of fatal traffic collisions by 2020 <i>2020 target - 22</i> | 28 3 year average 07/08-09/10 | 25 12 months to Jun-17 | ↑ | Successful |
| A reduction of 20% in the number of serious injury traffic collisions by 2020 <i>2020 target - 127</i> | 159 3 year average 07/08-09/10 | 252 12 months to Jun-17 | ↑ | Needs improving |
| 75% of surveyed recipients of face-to-face road safety training commit to good behaviour | 85% (2016/17) | 96% | → | Successful |

Who to contact

- Paula Wellings, Casualty Reduction Manager, Prevention and Road Safety, Cornwall Council;
pwellings@cornwall.gov.uk

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SAFER CORNWALL

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