



**SAFER
CORNWALL**

Kernow Salwa

Newquay Safe Delivery Plan 2023-24

The aim of Newquay Safe is to **improve community safety and reduce crime and anti-social behaviour** by targeting resources to the people and places that need it most within the geographical area, and working with **communities, partners and the business and voluntary sectors** to develop **sustainable solutions**.

Newquay Safe will facilitate and support a multi-agency approach to community safety issues to improve public reassurance, reduce the risk of harm to the community and protect vulnerable groups. Communities will be actively involved in the work of the partnership which will encourage social inclusion and community resourcefulness through being part of the problem-solving process. Achieving safer communities depends upon everyone working together to find local solutions to local problems.

Based on the evidence presented in the Newquay Safe Town Profile and feedback from the Residents Survey, the following have been identified as community safety priorities for the town:

Community Engagement and Building Community Resilience
Anti-Social Behaviour
Young People and youth crime
Drugs and Alcohol
Domestic Abuse and Sexual Violence & VAWG
Homelessness

These priorities will be addressed through this delivery plan. Progress will be measured through achievement of quarterly and annual milestones over the lifetime of the plan and key deliverables/outcomes will be reported to the Safer Cornwall Partnership.

Key:

Safer Town led	y
Community led with support	y
Community led	y

Priority area: Community Engagement and Building Community Resilience

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Development of a yearly calendar outlining engagement activities to support the priorities. To include regular Drop In's.	Regular Community Events to be arranged with Newquay Safe partners	Connecting on the Court event in May '23 attended with key partners. Newquay Bid to keep Newquay Safe aware of upcoming events. Further events to be agreed.	CSO Mid	
Encourage reporting and raise awareness of Hate Crime	Swift reporting of hate related social media posts to social media platform and police Support Hate Crime Awareness Week	Safer Cornwall promoted Hate Crime Awareness Week alongside partners such as D & C Police with communications online and on social media.	CSO Mid	
Promote Have Your Say survey	To encourage members of the public to have their say on crime, anti-social behaviour and other issues that affect community safety in your local area.	Survey closed end of August '23. ***Results shared with Newquay Safe	All	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Environmental Visual Audits	Targeting of specific areas to address various community safety concerns of the community, for example poor lighting, CCTV coverage, overgrown hedges & graffiti.	Plan to do an EVA followed by in person Newquay Safe meeting. ***Ideas on local area to be sought and dates to be arranged 24-25	Crime Prevention Officer/CSO	
Reporting campaign	To Include areas such as: <ul style="list-style-type: none"> • ASB • DASV 	Reporting encouraged at various community events as well as social media campaigns; however ongoing. Promote Cornwall ASB social Media pages	CSO Mid/ASB caseworker/DASV	
Newquay Safe Information Leaflet	Leaflet provides information and referral pathways for our vulnerable members of the community	Original document put together in 2018 and needs a refresh and updates with contact details and QR codes. ***Update in progress. QR codes required and can go to printers	CSO	

Priority area: Anti-Social Behaviour

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Monthly multi-agency ASB meetings held with enforcement/support balanced approach & intel sharing between partners to tackle Youth and Adult ASB	Meetings established Positive enforcement outcomes Positive support outcomes	Meetings taking place monthly	ASB Caseworker	
Regular updates on emerging concerns to be provided at Newquay Safe by Police and/or ASB caseworker.	Task and finish groups and/or operational meeting to be convened for persistent groups or issues	ASB caseworker holds monthly ASB Target Group and can update on any issues or positive outcomes (as above)	ASB Caseworker/CSO Mid	
Update PSPO signage.	Old signs need to be removed and new PSPO signs put in place. Need to arrange assistance to get them put up.	Many PSPO signs have been installed with assistance from Newquay TC but not all. ***Signage shortage.	ASB Manager and CSO	
Support for ASB (and alcohol) Awareness Week	Drop-in and awareness event. Now in July 2024	The aim is to provide a visible partnership presence in the town and speak to members of the public about the work we do in general to tackle community safety issues.	ASB Caseworker/ CSO/DAAT	
Op Marnow (Summertime ASB Patrols by Police)	Police and Crime Commissioner funded	Dates confirmed and being resourced throughout summer '23	D&C Police	

Priority area: Young People and Youth Crime

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Education Task and Finish Group	Engage local schools, college and youth provision to drive youth crime and emerging issues problem solving	Plan to hold an Education meeting involving Treviglas, Tretherras, APA, ASB, CSO, Police and Young person IDVA from Firstlight. ***Meeting once a term when LDSM not active	CSO	
Monthly multi-agency ASB meetings held with enforcement/support balanced approach & intel sharing between partners to tackle Youth and Adult ASB	Meetings established Positive enforcement outcomes Positive support outcomes	Meetings taking place monthly	ASB Caseworker/D&C Police	
DASV Healthy relationships scheme	Referrals made and training provided in school setting.	Barnardos accepting referrals via morwenna.trise@barnardos.org.uk Schools have been shared the referral pathway via the education meeting.	CSO Mid & DASV Co-Ordinator	
Sand Safe initiative	Flyers being produced in partnership with RNLI and CFRS. Plan was to include Harbour Safety information sheet.	Distribution of leaflets to schools; displayed in car parks etc	CFRS/CSO Mid/Maritime team	
Knife Crime awareness and period of action.	Op Sceptre – Knife amnesty/building Intelligence	Held periodically ***Most recently in November 2023	D&C Police	
Assertive outreach provided by YPC commissioned by Cornwall Council	Target ASB hotspot areas with youth outreach provision to engage and support young people	Referral can be made direct to SPACE/YPC ***Referral accepted and outreach in place March '24	YPC referred by DCP, ASB/CSO	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Local Disruption Strategy Meeting (LDSM)	Chaired by Children's social care. Targeted approach to safeguard from exploitation, prevent crime and ASB from young people.	Meetings called as and when requires. ***Not currently required	CSC	
Support the Kernow Connect contract plan for young people and the priorities of the Restormel Local Family Partnership	Signpost to projects/activities for young people	Awaiting update on services.	Early Help Locality Manager/Action for Children	

Priority area: Drugs and Alcohol

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Quarterly review provided to Newquay Safe on needle finds.	Safer Cornwall Dashboards to be circulated	New system roll out delayed.	Amethyst Team	
Street Drinking (PSPOs)	Engagement with street drinkers by street outreach services, positive engagement by Police and ASB caseworker, escalation of ASB warnings with enforcement of PSPOs as a last resort	Many PSPO signs have been installed with assistance from Newquay TC but not all. ***Signage shortage.	ASB Caseworker, D&C Police, WAWY	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Regular updates on emerging concerns to be provided at Newquay Safe.	Issues/concerns raised to partners on a monthly basis.	Review of incidents & trends to inform proactive prevention work. Fortnightly focus meetings with Police held every other (TIMS)	CSO	
SMART Training provided to bar staff and ENTE	No. of front-line staff trained.	Funding secured for external trainer with dates put in for May '24 TBC	Alcohol Strategy Lead	
Mapping outreach provision/ Voluntary Sector forum	Detailed information and referral pathways by both statutory and voluntary providers.	Complex needs team pulling together provision and referral pathways. Now available via the social prescribing team. Awaiting information and referral pathways.	Complex needs team	
Truro Safe representatives to access Community Safety training programme: Basic Drug Awareness	DAAT training courses to be identified and put on for Truro Safe.	Training opportunities sent to Truro Safe. ***Training opportunities shared with Truro Safe partners	DAAT	
Regular outreach to engage with vulnerable individuals and the public	Regular outreach by We Are With You – including joint outreach with partner agencies in target areas. Offer of specialist needle exchange service and advice/guidance on safe disposal via We Are With You outreach capacity. Support of local businesses with safe disposal of reported drug paraphernalia on their sites. Promotion of We Are With You services and support via public engagement	WAWY presence at Newquay Safe to provide update. ***Regular communication with WAWY outreach with regards to hotspots	WAWY	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Newquay Pubwatch meetings continued support	Meetings supported by Police Licensing Officer & initiatives supported	Meetings monthly and attended by Community Safety Officer and/or ASB caseworker	Pubwatch chair	

Priority area: Domestic Abuse, Sexual Violence and Violence against Women and Girls (VAWG)

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Raise public awareness about how to report DASV	Support the 16 days of activism against gender-based violence campaign to raise awareness Promote National Domestic Abuse Week	Host a DASV event in the town centre.	CSO Mid/First Light/Safer Futures	
Bystander Initiatives and training	Training about the role of community in preventing domestic abuse and sexual violence	One session already delivered. Plan another when required	CSO/ DA Co-ordinator	
Promotion of Project NightEye	Project NightEye intends to make public spaces within the evening and night-time economy, safer for women and girls. The project will help target male perpetrators and deter crime.	Information sent out to Truro Safe partners. Mary Ross due to attend Newquay Safe to talk about the Operation.	CSO/D&C Police	
DASV older persons pilot based in Newquay	Target the over 60 community in Newquay – via Age UK community hub and other trusted organisations to provide DASV	Focus group have met to decide key deliverables and further discussions to be arranged. ***Update on service provision and service provided	Women's Centre Cornwall/DASV	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
	Newquay Safe Space plans to offer a place of safety to anyone feeling vulnerable within the town. Such Safe Space being provided by local businesses and/or the community.	Plans still underway and identifying potential organisations and businesses to take part. Each organisation undertaking Safe Space, Safeguarding and Bystander training	Clear (support from local partners such as BID, Police, CSO etc)	
Promotion of Project NightEye	Project NightEye intends to make public spaces within the evening and night-time economy, safer for women and girls. The project will help target male perpetrators and deter crime.	Information sent out to Newquay Safe partners. Police problem solver due to attend Newquay Safe to talk about the Operation. ***Operation complete Nov '23	CSO/D&C Police	

Priority area: Homelessness

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Promotion of Streetlink for rough sleeper reporting	Effective and timely outreach support	Continued Promotion by Newquay Safe and its partners to all	CSO/All	
Operational meetings to be called if numbers rise or there is a particular hotspot.	Multi-agency meeting chaired by CSO to ensure housing and welfare needs of rough sleepers are met	Operational meeting called in December '23 due to two hotspot areas. Update: One case referred to legal by asset owner for further action.	CSO	
Outreach work to engage rough sleepers and support them to access accommodation	Outreach to provide updates to the partnership and Operational meetings (when meeting)	Monthly updates as to current residents and any emerging issues or problems	Cornwall Housing/We Are With You	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
New PODS site currently under construction at Tregunnel Car Park	Build and maintain a relationship with the site staff and security to deal with any emerging issues or concerns	CSO to make contact with management team. **Awaiting update on progress with opening	Cornwall Housing	