

Safer Penzance Delivery Plan 2024-25

The aim of Safer Penzance is to **improve community safety and reduce crime and anti-social behaviour** by targeting resources to the people and places that need it most within the geographical area, and working with **communities, partners and the business and voluntary sectors** to develop **sustainable solutions**.

Safer Penzance will facilitate and support a multi-agency approach to community safety issues to improve public reassurance, reduce the risk of harm to the community and protect vulnerable groups. Communities will be actively involved in the work of the partnership which will encourage social inclusion and community resourcefulness through being part of the problem-solving process. Achieving safer communities depends upon everyone working together to find local solutions to local problems.

Based on the evidence presented in the Penzance Town Profile and feedback from the Residents Survey, the following have been identified as community safety priorities for the town:

Anti-social Behaviour
Support for those with Complex Needs
Drugs and Exploitation
Provision for Young People
Domestic Abuse
Violence Against Women and Girls (VAWG)
Community Engagement

These priorities will be addressed through this delivery plan. Progress will be measured through achievement of quarterly and annual milestones over the lifetime of the plan and key deliverables/outcomes will be reported to the Safer Cornwall Partnership.

Key:

Safer Town led
Community led with support
Community led

Priority area: Anti-social Behaviour

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	RAG status
<p>Daily patrols on dedicated route to target intelligence-led hotspots</p> <p>Joint patrols between DCP Neighbourhood Team and CC ASB Case Worker</p>	<ul style="list-style-type: none"> Number of hotspot and high visibility patrols Engagement with street-based population on acceptable behaviour in public 	<p><u>ASB Caseworker Update</u></p> <p>Update attached to meeting minutes.</p> <p><u>Police Update</u></p> <p>Update attached to meeting minutes.</p>	Police/ ASB Caseworker	
High visibility ASB/Crime pop-up events for the public to discuss concerns	<ul style="list-style-type: none"> At least 2 events per year 	<p>First pop—up due on 22rd March as part of Business Crime Action Day. CSO is booking Wharfside Shopping Center – awaiting update from NHT.</p> <p>04.04.24: Event held and positive engagement conducted with members of public</p>	ASB Case Worker and Police NHT	
Retail Crime/Shoplifting	<ul style="list-style-type: none"> Roll out of DISC system to tackle ASB 	DISC in process of being updated by CSO & BID. The automated news update letter will be re-sent this year	CSO West/ BID Manager	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	RAG status
	<ul style="list-style-type: none"> Delivery of Safer Town engagement event for businesses 	<p>and a drive for more membership of DISC.</p> <p>Business Crime Day of Action planned for 22nd March with business visits as well as a pop-up in Wharfside Shopping Center.</p>		
Problem Solving Approach in Morrab Gardens to tackle ASB	<ul style="list-style-type: none"> Hold Environmental Visual Audit Visit to scope CCTV Actions taken by Cormac to secure gardens 	<p>Initial visit took place in December 2023. Quote from Trelawney Security Systems has been provided for CCTV covering the gardens. Partners including Gardener's House Project and Friends of Morrab Gardens exploring funding options.</p> <p>04.04.24: Meetings continuing to source funding for project. Youth engagement also being explored.</p>	<p>Community Link Officer</p> <p>Gardener's House Project Lead</p> <p>Friends of Morrab Gardens</p>	

Priority area: Vulnerability & Support for those with Complex Needs

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Regular outreach to engage with vulnerable individuals and the public	<ul style="list-style-type: none"> Daily outreach by WeAreWithYou and St Petrocs – including joint outreach with partner agencies Support for associated projects such as the Long Rock Pods 	<p><u>WeAreWithYou Update</u></p> <p>Action: WAWY ask outreach team leader to come to next meeting.</p> <p><u>Breadline/St. Petrocs Update</u></p> <p>Continuing to support rough sleepers through Breadline.</p> <p><u>Cornwall Housing Outreach Update</u></p>	WeAreWithYou, St Petrocs, Cornwall Housing	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
		Individual in St Mary's Churchyard visiting site 30 th Jan with Biffa to agree which belongings can be taken. Another issue in Morrab Gardens with same person from St Mary's moving their.		
Specialist complex needs case-conference group to look at creative solutions	<ul style="list-style-type: none"> Complex needs meetings ongoing subject to handover to complex needs team Pilot MANTA information sharing platform with group 	<p>Meetings ongoing every 6 weeks and chaired by Complex Needs Coordinator</p> <p>Training at St Johns Hall on 20th February with follow-up meeting on the 21st. 20th March official launch.</p>	Complex Needs Team Coordinator	
Support for the Rough Sleeping Strategy and associated projects	<ul style="list-style-type: none"> Retention of emergency accommodation sites in Penzance 	Newtown Roundabout location due to come online 19 th March 2024. It may take a week or so to ensure compliance and fill with occupants which is done in a staged way. The provision will be for single rough sleepers.	CC Rough Sleeper Strategy Lead	
Health Support for Vulnerable Groups	<ul style="list-style-type: none"> Provision on healthy living, smoking cessation, budgeting etc offered to vulnerable groups Safe Spaces scheme promoted locally 	<p>Action: CSO to contact Healthy Cornwall lead for outline of work</p> <p>CSO met with who is going to send a Healthy Cornwall rep to Safer Penzance to link in & update.</p>	Healthy Cornwall (High Risk Team)	
Deliver a Safe and Well Hub in the Town	<ul style="list-style-type: none"> Site identified Partners briefed Spec created Service starts 	Site identified, initial conversations with partners underway (CC, WAWY, Growing Links).	Complex Needs Team Community Development Worker, CSO	

Priority area: Drug Exploitation (OCG's, County Lines)

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Proactive approach to Drug Exploitation	<ul style="list-style-type: none"> Meetings established Regular intel updates to that meeting Positive arrests and outcomes 	December meeting held and group agreed to reconvene in February	CSO/Police NBM	
Delivery of County Lines awareness sessions in schools	<ul style="list-style-type: none"> Sessions delivered 	Update to be sought from Police YIO	Police YMO West/TFF	Seek update from YIO
Support of the Missing and Child Exploitation Panel (MACE) Local Disruption and Support meetings	<ul style="list-style-type: none"> Prevention/Disruption activity supported 	Penzance meeting currently suspended due to no identifiable cohort of concern.	Missing and Exploitation Lead/CSO	
Community engagement to boost proactive and high-quality reporting to aid intelligence development	<ul style="list-style-type: none"> Communication of positive news stories e.g., warrants Op Scorpion high visibility work 	TBC	Police/CSO/Comms	

Priority area: Provision for Young People

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Support the Kernow Connect contract plan for young people and the priorities of the Penwith Local Family Partnership	<ul style="list-style-type: none"> Signpost to projects/activities for young people 	TC put extra funding into youth work element of Golowan Festival 2024.	Early Help Locality Manager/CSO West PZ and Newlyn Youth Project Lead	
Diversionsary Activities for Young People	<ul style="list-style-type: none"> Number of activities delivered Positive comms 	PZ and Newlyn Youth Project run two nights a week		
Roll out of 999 academy to young people in 2024.	<ul style="list-style-type: none"> Activity delivered No. of young people engaged 	Update from Police YIO TBC	Police Youth Intervention Officer	Seek update from YIO

Priority area: Domestic Abuse

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Support for National Campaigns e.g. 16 Days of Activism	<ul style="list-style-type: none"> Plan for 2024 TBC 'Stop it Now' Child Sexual Abuse Campaign Supported Plan for 16 days established 	To discuss at future Safer PZ meeting	First Light/Local Cllr	
Training such as Bystander and Healthy Relationships Delivered	<ul style="list-style-type: none"> Training event webinars made available 	New list of webinars to be circulated to group	First Light/Safer Futures	
Support for WCWAid Projects	<ul style="list-style-type: none"> TBC 	TBC	WCWaid	

Priority area: Community Engagement and Building Resilience

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	RAG status
Safer Penzance presence at key events throughout the year	<ul style="list-style-type: none"> At least 4 community engagement events held in Penzance throughout year. Consider Water Safety Day, ASB Popups, Golowan Festival. 	<p>Water Safety Day planning meeting schedule with PCSO held.</p> <p>Safer Penzance Pop-up end of March for Business Crime Action Day</p> <p>Safe Space being piloted for Mazey Day with Salvation Army</p>	CSO West	
Seasonal Newsletter to showcase work of Safer Penzance	<ul style="list-style-type: none"> 4 seasonal newsletters produced/year 		CSO West	
Improved business engagement, influence and participation	<ul style="list-style-type: none"> Communications pathway and ways of working plan developed Community Safety slot at BID meeting 	22 nd March Business Day of Action	BID Manager /CSO West	
Raise awareness of how/where to report crime and ASB	<ul style="list-style-type: none"> Dissemination of reporting 'Z-cards' to the community 	<p>Z-cards currently in key town locations (TC, St Johns Hall, ASB officer & police station). Can request more of CSO.</p> <p>ASB Pop-up Events Scheduled for ASB awareness week.</p>	CSO West	
Contactless donation box scheme rolled out	<ul style="list-style-type: none"> 5 businesses hosting contactless boxes 	<p>Boxes rolled out just before Xmas. One unit not working and one needs a new home. Press release on hold until issue resolved. Other businesses have QR codes on window stickers e.g. Edge of World Bookshop.</p> <p>Participating businesses are;</p> <ul style="list-style-type: none"> Archie Browns 	St Petrocs/CSO West	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	RAG status
		<ul style="list-style-type: none">• Front Room• Cornish Hen• Fishboy PZ• TBC <p>Map to go out with comms so people know where to find them.</p> <p>04.04.24: Boxes all fixed and press release due to go out.</p>		