



Safer St Austell Delivery Plan 2023-24

The aim of Safer St Austell is to **improve community safety and reduce crime and anti-social behaviour** by targeting resources to the people and places that need it most within the geographical area, and working with **communities, partners and the business and voluntary sectors** to develop **sustainable solutions**.

Safer St Austell will facilitate and support a multi-agency approach to community safety issues to improve public reassurance, reduce the risk of harm to the community and protect vulnerable groups. Communities will be actively involved in the work of the partnership which will encourage social inclusion and community resourcefulness through being part of the problem-solving process. Achieving safer communities depends upon everyone working together to find local solutions to local problems.

Based on the evidence presented in the Safer St Austell Town Profile and feedback from the Residents Survey, the following have been identified as community safety priorities for the town:

Community Engagement and Building Community Resilience
Anti-Social Behaviour
Young People and youth crime
Drugs and Alcohol
Domestic Abuse and Sexual Violence
Homelessness

These priorities will be addressed through this delivery plan. Progress will be measured through achievement of quarterly and annual milestones over the lifetime of the plan and key deliverables/outcomes will be reported to the Safer Cornwall Partnership.

Key:

Safer Town led	y
Community led with support	y
Community led	y

Priority area: Community Engagement and Building Community Resilience

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Development of a yearly calendar outlining engagement activities to support the priorities. To include regular Drop In's.	Regular Community Events to be arranged with Safer St Austell partners	One event in the first quarter, St. Austell Garden Festival. One event in second quarter, ASB/Alcohol awareness week alongside the DAAT. Further events to be agreed. ***December's event with the OPCC had to be postponed due to inclement weather	CSO Mid	
Encourage reporting and raise awareness of Hate Crime	Swift reporting of hate related social media posts to social media platform and police Support Hate Crime Awareness Week	Safer Cornwall promoted Hate Crime Awareness Week alongside partners such as D & C Police with communications online and on social media.	CSO Mid	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Promote Have Your Say survey	To encourage members of the public to have their say on crime, Anti-Social behaviour and other issues that affect community safety in your local area.	Survey closed end of August '23.	All	
Environmental Visual Audits	Targeting of specific areas to address various community safety concerns of the community, for example poor lighting, CCTV coverage, overgrown hedges & graffiti.	Following on from Commercial EVA in January 2023. Plan to do and EVA followed by in person Safer St Austell meeting. ***Ideas on local area to be sought (perhaps residential this time)	Crime Prevention Officer/CSO	
Safer St Austell Information Leaflet	Leaflet provides information and referral pathways for our vulnerable members of the community	Original document put together in 2018 and needs a refresh and updates with contact details and QR codes. ***Update in progress. QR codes required and can go to printers	CSO	
Reporting campaign	To Include areas such as: <ul style="list-style-type: none"> ASB DASV 	Reporting encouraged at various community events as well as social media campaigns; however ongoing. Promote Cornwall ASB social Media pages	CSO Mid/ASB caseworker/DASV	

Priority area: Anti-Social Behaviour

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Monthly multi-agency ASB meetings held with enforcement/support balanced approach & intel sharing between	Meetings established Positive enforcement outcomes Positive support outcomes	Meetings taking place monthly	ASB Caseworker	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
partners to tackle Youth and Adult ASB				
Regular updates on emerging concerns to be provided at Safer St Austell by Police and/or ASB caseworker.	Task and finish groups and/or operational meeting to be convened for persistent groups or issues	ASB caseworker holds monthly ASB Target Group and can update on any issues or positive outcomes (as above)	ASB Caseworker/CSO Mid	
Update PSPO signage.	Old signs need to be removed and new PSPO signs put in place. Need to arrange assistance to get them put up.	Community Payback have now fit all signs they had and CSO sourcing further signs to continue. ***signage shortage	ASB Manager and CSO	
Support for ASB (and alcohol) Awareness Week	Event Held in St. Austell and Promoted Members of community engaged	The aim is to provide a visible partnership presence in the town and speak to members of the public about the work we do in general to tackle community safety issues.	ASB Caseworker/CSO/DAAT	
Community Action Day (Land behind Albi Court next to Moorland Road)	Clearing of overgrown ASB hotspot to enable greater feelings of safety and improved visibility to reduce incidents of ASB and street drinking	Following EVA this location was chosen to do some work clearing the area. Addition support and assistance volunteered by Safer St. Austell partners. Work completed by Probation Community Payback followed by Littler pick and multi-agency clear up.	CSO	
Op Marnow (Summertime ASB Patrols by Police)	Police and Crime Commissioner funded	Dates confirmed and being resourced throughout summer '23	D&C Police	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Town Centre Security	No. of reports to Safeguarding/WAWY. Weekly report to Community Safety Officer of incidents/referrals and action taken.	Monthly security meetings between TC, Bid, Police and CSO to monitor incidents, concerns and impact. To continue into this year following funding review agreed by TC and BID	Town Clerk/Bid/CSO/Police	

Priority area: Young People and Youth Crime

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Education Task and Finish Group	Engage local schools, college and youth provision to drive youth crime and emerging issues problem solving	Education meeting involving Cornwall College, Penrice, Poltair, APA, ASB, CSO, Police and Young person IDVA from Firstlight. ***Meeting once a term when LDSM not active and felt it was required.	CSO	
Monthly multi-agency ASB meetings held with enforcement/support balanced approach & intel sharing between partners to tackle Youth and Adult ASB	Meetings established Positive enforcement outcomes Positive support outcomes	Meetings taking place monthly	ASB Caseworker/D&C Police	
DASV Healthy relationships scheme	Training and guidance provided in schools.	Barnardos accepting referrals via morwenna.trise@barnardos.org.uk Schools have been shared the referral pathway via the education meeting.	CSO Mid & DASV Co-Ordinator	

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Knife Crime awareness and period of action.	Op Sceptre – Knife amnesty/building Intelligence	Held periodically Last week of action held end of November.	D&C Police	
Assertive outreach provided by YPC commissioned by Cornwall Council	Target ASB hotspot areas with youth outreach provision to engage and support young people	Referrals been made and outreach currently underway due to increased youth ASB. ***Fresh referral submitted March '24 and accepted for problem hotspots.	YPC referred by DCP, ASB/CSO	
Local Disruption Strategy Meeting (LDSM)	Chaired by Children's social care. Targeted approach to safeguard from exploitation, prevent crime and ASB from young people.	Meetings called as and when required. Latest LDSM called and held in May 2023.	CSC	
Support the Kernow Connect contract plan for young people and the priorities of the Restormel Local Family Partnership	Signpost to projects/activities for young people	Awaiting update on services.	Early Help Locality Manager/Action for Children	

Priority area: Drugs and Alcohol

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Street Drinking (PSPOs)	Engagement with street drinkers by street outreach services, positive engagement by Police and ASB caseworker, escalation of ASB warnings with enforcement of PSPOs as a last resort	Many PSPO signs have been installed with assistance from Community Payback Scheme ***Signage shortage.	ASB Caseworker, D&C Police, WAWY	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Quarterly review provided to Newquay Safe on needle finds.	Safer Cornwall Dashboards to be circulated	New system roll out delayed.	Amethyst Team	
Regular updates on emerging concerns to be provided at Safer St. Austell.	Issues/concerns raised to partners on a monthly basis. Review of incidents & trends to inform proactive prevention work	Review of incidents & trends to inform proactive prevention work. Fortnightly focus meetings with Police held every other (TIMS)	CSO	
SMART Training provided to bar staff and ENTE	No. of front-line staff trained.	Funding secured for external trainer with dates put in for May 2023 but delayed due to trainer availability. ***New dates in place for April and May 2024. Shared with Safer St Austell and pubwatch.	Alcohol Strategy Lead/CSO	
Mapping outreach provision/ Voluntary Sector forum	Detailed information and referral pathways by both statutory and voluntary providers.	Complex needs team pulling together provision and referral pathways. Now available via the social prescribing team. Awaiting information and referral pathways.	Complex needs team	
Safer St Austell representatives to access Community Safety training programme: Basic Drug Awareness	DAAT training courses to be identified and put on for Safer St Austell.	Training opportunities sent to Safer St Austell.	DAAT	
Regular outreach to engage with vulnerable individuals and the public	Regular outreach by We Are With You – including joint outreach with partner agencies in target areas. Offer of specialist needle exchange service and advice/guidance on safe disposal	WAWY presence at Newquay Safe to provide update. ***Regular communication with WAWY outreach with regards to hotspots	WAWY	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
	via We Are With You outreach capacity. Support of local businesses with safe disposal of reported drug paraphernalia on their sites. Promotion of We Are With You services and support via public engagement			
The Town Council mobile CCTV to be utilised in 'hot spot' areas.	Mobile CCTV cameras available and utilised across St Austell.	Currently utilised via Town Council. Partner work with Social Landlords who have paid to utilise them in problem hotspots	Town Clerk	
St Austell Pubwatch meetings continued support	Meetings supported by Police Licensing Officer & initiatives supported	Meetings monthly and attended by Community Safety Officer and/or ASB caseworker	Pubwatch chair	

Priority area: Domestic Abuse and Sexual Violence

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Raise public awareness about how to report DASV	Support the 16 days of activism against gender-based violence campaign to raise awareness Promote National Domestic Abuse Week	Host a DASV event in the town centre.	CSO Mid/First Light/Safer Futures	
Bystander Initiatives and training	Training about the role of community in preventing domestic abuse and sexual violence	Training to be offered to both Safer St Austell partners and Licensed premises staff.	CSO/ DA Co-ordinator	

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DASV awareness campaign in St. Austell Town	Safer Cornwall awareness event incorporating refuge for pets, Tea and consent Stall (Tammy Saltern, D&C SARC manager) and Cornwall Council DASV team 16 days of activism runs in November.	16 days of activism runs in November.	CSO/DASV team	
Promotion of Project NightEye	Project NightEye intends to make public spaces within the evening and night-time economy, safer for women and girls. The project will help target male perpetrators and deter crime.	Information sent out to Safer St Austell partners. Mary Ross due to attend Safer St Austell to talk about the Operation. Project closed Nov '23.	D&C Police	

Priority area: Homelessness

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Promotion of Streetlink for rough sleeper reporting	Effective and timely outreach support	Continued Promotion by Safer St. Austell and its partners to all	CSO/All	
Operational meetings to be called if numbers rise or there is a particular hotspot.	Multi-agency meeting chaired by CSO to ensure housing and welfare needs of rough sleepers are met	Not currently required	CSO	
Outreach work to engage rough sleepers and support them to access accommodation	Outreach to provide updates to the partnership and Operational meetings (when meeting)	Monthly updates as to current residents and any emerging issues or problems	Cornwall Housing/We Are With You	
Severe Weather Emergency Protocol (SWEP) and/or Cold Weather Provision (CWP)	If there are severe weather warnings, and weekend forecast low overnight temperatures Severe Weather Protocol is activated. Specific accommodation will be made available	***SWEP currently active as of 04/01/24***	Cornwall Council	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
	for rough sleepers during this period as per the SWEP Policy			