



## Safer Penzance Delivery Plan 2026-27

The aim of Safer Penzance is to **improve community safety and reduce crime and anti-social behaviour** by targeting resources to the people and places that need it most within the geographical area, and working with **communities, partners and the business and voluntary sectors** to develop **sustainable solutions**.

Safer Penzance will facilitate and support a multi-agency approach to community safety issues to improve public reassurance, reduce the risk of harm to the community and protect vulnerable groups. Communities will be actively involved in the work of the partnership which will encourage social inclusion and community resourcefulness through being part of the problem-solving process. Achieving safer communities depends upon everyone working together to find local solutions to local problems.

Based on the evidence presented in the Penzance Town Profile and feedback from the Residents Survey, the following have been identified as community safety priorities for the town:

<b>Anti-social Behaviour</b>
<b>Support for individuals with Complex Needs</b>
<b>Drugs and Exploitation</b>
<b>Provision for Young People</b>
<b>Domestic Abuse</b>
<b>Violence Against Women and Girls (VAWG)</b>
<b>Community Engagement</b>

These priorities will be addressed through this delivery plan. Progress will be measured through achievement of quarterly and annual milestones over the lifetime of the plan and key deliverables/outcomes will be reported to the Safer Cornwall Partnership.

## Key:

Safer Town led
Community led with support
Community led

## Priority area: Anti-social Behaviour

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	RAG status
<p>Daily patrols on dedicated route to target intelligence-led hotspots</p> <p>Joint patrols between DCP Neighbourhood Team and CC ASB Case Worker</p>	<ul style="list-style-type: none"> <li>Number of hotspot and high visibility patrols</li> <li>Engagement with street-based population on acceptable behaviour in public</li> </ul>	<p><b><u>ASB Caseworker Update</u></b></p> <p>Update attached to meeting minutes.</p> <p><b><u>Police Update</u></b></p> <p>Update attached to meeting minutes.</p>	Police/ ASB Caseworker	
Use of ASB Hotspot Funding	<ul style="list-style-type: none"> <li>Briefing to Safer PZ on ASB Hotspot Funding</li> <li>Link any additional resource in with the partnership structure e.g. intel sharing/Safer Penzance</li> <li>Promote positive comms surrounding additional patrols</li> </ul>	<p>15.01.26: Penzance bids successful for crime prevention measures to be placed in the lazy Sundays alleyway.</p> <p>15.03.26: Marshal funding secured for a further 6 months to cover summer.</p> <p>29.05.26: Meetings of the Hotspots Fund recipients in Cornwall taking place regularly with PZ BID and CSO attendance.</p>	Police/OPCC/CSO West	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	RAG status
ASB Caseworker Implemented	<ul style="list-style-type: none"> <li>High visibility patrols</li> <li>Casework to progress enforcement and support outcomes</li> </ul>	<p>Officer regularly making updates to Safer Penzance meetings.</p> <p>21.05.26: Covering officer off at the moment with illness. Advert with Cornwall Council HR for final sign off with a job advert due to go out by end of May.</p>	ASB Caseworker	
High visibility ASB/Crime pop-up events for the public to discuss concerns	<ul style="list-style-type: none"> <li>At least 2 events per year</li> </ul>	<p>15.01.26: To be delivered when roadworks in MJS are complete.</p>	ASB Case Worker and Police NHT	
Retail Crime/Shoplifting	<ul style="list-style-type: none"> <li>Roll out of DISC system to tackle ASB</li> <li>Delivery of Safer Town engagement event for businesses</li> </ul>	<p>21.02.26: DISC still being run, if someone isn't active for 3+ months they get cut off. Town Link radios being re-launched in April, in conjunction with CCTV control room coming online too.</p> <p>21.05.26: UKPAC membership being offered for 1 year by OPCC. Currently being considered by BIDs across Cornwall.</p> <p>29.05.26: Confirmation PZ BID is supporting the move to UKPAC.</p>	CSO West/ BID Manager	
Problem Solving Approach in Morrab Gardens to tackle ASB	<ul style="list-style-type: none"> <li>Hold Environmental Visual Audit</li> <li>Visit to scope CCTV</li> <li>Actions taken by Cormac to secure gardens</li> </ul>	<p>15.01.26: CCTV now installed and working well. Group including volunteers, friends of, and partner agencies still meeting on a monthly basis.</p> <p>21.05.26: Issues of ASB still occurring in the gardens but CCTV is working and being used to great effect.</p>	<p>Community Link Officer</p> <p>Gardener's House Project Manager</p> <p>Friends of Morrab Gardens</p>	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	RAG status
Reduce impact of Graffiti in the Town.	<ul style="list-style-type: none"> <li>Launch project with Probation Service Community Payback team to tackle graffiti on private land with permission from landowners</li> <li>Scope project for the White Wall</li> </ul>	<p>29.05.26: Successful pilot in PZ with the Town Council allocating funding to continue the work. Over 30 pieces of graffiti have been painted over so far. Most notably the white wall has been well received by the public.</p> <p>29.05.26: CSO has met with local street artist to pilot a professional graffiti jam featuring local artists on the part of the white wall most visible to the road and train into Penzance. A business case has been compiled and sent to the OPCC for a funding decision.</p>	CSO West, PZ Town Council, Probation Service Community Payback Team.	

### Priority area: Vulnerability & Support for those with Complex Needs

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Regular outreach to engage with vulnerable individuals and the public	<ul style="list-style-type: none"> <li>Daily outreach by WeAreWithYou and St Petrocs – including joint outreach with partner agencies</li> <li>Support for associated projects such as the Long Rock Pods</li> <li>Drop-ins in local amenities e.g. John Daniel Centre</li> </ul>	<p><b><u>WeAreWithYou Update</u></b></p> <p>21.05.26 Running drop-ins in John Daniel Centre once a week. Outreach workers out engaging with clients daily and attending multi-agency meetings and MDT's.</p> <p><b><u>Breadline/St. Petrocs Update</u></b></p> <p>21.05.26: Offering variety of support interventions from the Breadline</p>	WeAreWithYou, St Petrocs, Cornwall Housing	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
		<p>centre and attending multi-agency meetings.</p> <p><b><u>Cornwall Housing Outreach Update</u></b></p> <p>21.05.26: Coworking in John Daniels Centre, engaging individuals through the resettlement team and rough sleeper outreach team. Attending multi-agency meetings and MDT's.</p>		
Specialist complex needs case-conference group to look at creative solutions	<ul style="list-style-type: none"> <li>Pilot MANTA information sharing platform with group</li> <li>Fortnightly Ops Group looking at Penzance Top 10 individuals with highest need &amp; causing most demand on services.</li> </ul>	<p>15.01.26: Group continuing to meet fortnightly. With MANTA now being used across agencies weekly during Ops groups meetings which is makes info sharing more dynamic and effective.</p> <p>No further update required.</p>	Complex Needs Implementation Lead, CSO West	
Support for the Rough Sleeping Strategy and associated projects	<ul style="list-style-type: none"> <li>Retention of emergency accommodation sites in Penzance</li> </ul>	<p>27.05.26 update from RSAP pods manager regarding variety of tailored support and enrichment activity on the site with clients;</p> <ul style="list-style-type: none"> <li>One client is making mosaic signs for friends and family</li> <li>4 clients have been taking part in the trauma stabilization sessions with Konnect and Women's Centre, working with clients to enable them to manage their emotions</li> <li>2 clients are sea swimming regularly</li> <li>4 clients regularly engage with the John Daniels Centre</li> </ul>	CC Rough Sleeper Strategy Lead, RSAP manager	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
		<ul style="list-style-type: none"> <li>Staff are working with residents on the site to plant lots of sunflowers all over the site and fill the vegetable beds with seedlings to enable nurturing and food production on site</li> <li>Staff cook with residents most weeks to produce often vegan wholesome meals to share across the site.</li> </ul>		
Deliver a Safe and Well Hub in the Town	<ul style="list-style-type: none"> <li>Site identified</li> <li>Partners briefed</li> <li>Spec created</li> <li>Service starts</li> </ul>	<p>17.02.26: Street Food Project now serving lunches from John Daniels Centre. Peer support groups now underway including the KRC (Kernow Recovery Community) Other positive creative projects e.g. pottery taking place. Women's groups, drug and alcohol service, housing support. Cooking classes, pottery, and Steve's Legacy men's group are all operating from the site.</p> <p>29.05.26: John Daniels Centre continuing to operate with multi-agency use.</p>	Complex Needs Team Implementation Lead, CSO	
Increase in synthetic Opioid Incidents (Nitazenes)	<ul style="list-style-type: none"> <li>To increase awareness and naloxone training with key partners</li> <li>Increased awareness of Local Drug Information System</li> </ul>	19.02.25: The Synthetic Opioids is still a priority, updates are that they are showing up in non-opiate drugs now so awareness needs to be raised with all drug users.	DAAT Lead	

## Priority area: Drug Exploitation (OCG's, County Lines)

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Delivery of County Lines awareness sessions in schools	<ul style="list-style-type: none"> <li>Sessions delivered</li> </ul>	YMO delivering inputs into schools in the area via assemblies.	Police YMO West/TFF	
Support of the Missing and Child Exploitation Panel (MACE) Local Disruption and Support meetings	<ul style="list-style-type: none"> <li>Prevention/Disruption activity supported</li> </ul>	Penzance meeting currently suspended due to no identifiable cohort of concern.	Missing and Exploitation Lead/CSO	
Community engagement to boost proactive and high-quality reporting to aid intelligence development	<ul style="list-style-type: none"> <li>Communication of positive news stories e.g., warrants</li> <li>Op Scorpion high visibility work</li> </ul>	Warrants published on Penzance Police Social Media.	Police/CSO/Comms	

## Priority area: Provision for Young People

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Engage with Youth partner services in Penzance such as the PZN Youth Project to identify opportunities to promote work.	<ul style="list-style-type: none"> <li>Partner attendance in Safer Penzance meetings</li> <li>Funding opportunities identified</li> <li>Support offered to projects</li> </ul>	PZN Youth Project open on Friday Evenings <ul style="list-style-type: none"> <li>4:30-5:45 for year 6's</li> <li>6 – 7:15 for 12-13 yr olds</li> <li>7:30 – 8:45 for 14-16 yr olds.</li> </ul>	CSO West, PZ Newlyn Youth Project	
Diversionary Activities for Young People	<ul style="list-style-type: none"> <li>Number of activities delivered</li> <li>Positive comms</li> </ul>	PZ and Newlyn Youth Project run two nights a week  Time2Move Holiday Programme briefing to Safer Towns promoted  17.02.26: Time2Move Easter activities have been disseminated among Pz youth providers.	CSO West, Active Cornwall lead	

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
		29.05.26: Time2Move Summer Activities to be circulated		

### Priority area: Domestic Abuse

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	status
Support for National Campaigns e.g. 16 Days of Activism	<ul style="list-style-type: none"> <li>Plan for 2024 TBC</li> <li>'Stop it Now' Child Sexual Abuse Campaign Supported</li> <li>Plan for 16 days established</li> </ul>	29.05.26: "Blow the Whistle" World Cup campaign being launched Summer 2026	Safer Futures	
Training such as Bystander and Healthy Relationships Delivered	<ul style="list-style-type: none"> <li>Training event webinars made available</li> </ul>	17.02.26: Full list of bystander training is available and kept up to date on the Safer Futures Eventbrite; <a href="#">Barnardos - Safer Futures. Events - 11 Upcoming Activities and Tickets   Eventbrite</a>	First Light/Safer Futures	

## Priority area: Community Engagement and Building Resilience

Activity	Key Deliverables/Outputs	Progress & Actions	Lead(s)	RAG status
Safer Penzance presence at key events throughout the year	<ul style="list-style-type: none"> <li>At least 2 community engagement events held in Penzance throughout year.</li> <li>Consider ASB Popups, Golowan Festival, Pride</li> </ul>	29.05.26: Additional support for Golowan being secured for ASB.	CSO West	
Regular social media posts updating on positive stories regularly	<ul style="list-style-type: none"> <li>Use of all channels – Love Penzance (BID), Penzance Town Council, Penzance Police and Safer Cornwall to amplify good news stories</li> </ul>	<p>29.05.26: Key community safety schemes promoted throughout the year e.g. ASB and crime reporting, festive messaging.</p> <p>Promotion from Penzance ASB caseworker page</p> <p>D&amp;C Neighbourhood Support team action posts have gone out with positive feedback.</p>	CSO West	
Raise awareness of how/where to report crime and ASB	<ul style="list-style-type: none"> <li>Dissemination of reporting 'Z-cards' to the community</li> </ul>	29.05.26: Z cards being updated to reflect changes in provider for DASV contract this will then be circulated amongst the Safer Town partners.	CSO West	